

Sam Sheppard

07999 828 493

Junior Software Developer

samsheppard2495@hotmail.com

Manchester

[LinkedIn](#)

[GitHub](#)

Summary

A Logical and creative thinker when it comes to problem solving. I'm always eager to learn new skills and develop myself, for example, I'm currently developing my skills in JavaScript, Node.js and React. I'm a calm person who doesn't get stressed too often, allowing me to stay focused in pressured situations and maintain a good work ethic. In previous jobs I've been proud of my communicational and people skills and enjoy working alone or within a team.

Technical Skills:

- Languages: JavaScript, using Node.js and browsers as environment.
 - Testing: Test Driven Development (TDD), Jest, Supertest.
 - Back-end: SQL, PSQL, Supabase seeding, migrations.
 - Front-end: HTML, CSS, React, React Native, Expo, Lighthouse and other accessibility tools.
 - Hosting: Cloudflare, Netlify.
 - Soft skills: paired programming, technical communication, SDL, agile and SCRUM methodologies.
 - Excel, training from and working with Adriot Economics.
-

Work Experience:

Trainee Full Stack Developer – Northcoders, Manchester – March 2024 – June 2024

- Building knowledge in both front and back-end development.
- Gaining experience in paired programming and improving my technical communication skills.
- Working on various projects, either by myself or in a group.
- Successfully finished developing the [back-end](#) for a live database intended for integration with my [front-end](#) project. Utilizing this database, I've launched a live interactive social news website named [Soul log](#), allowing user to view and comment on articles.
- I've learnt language such as JavaScript and Node.js, improving my skills in the fundamentals.
- Contributed to a team in developing a prototype mobile app called [DogGo](#) by self-teaching the front-end applications React Native and Expo. And using Supabase as our backend.

Contract Manager – BES Group, Manchester – March 2022 – March 2024

- Reviewing contract progress, monitoring and invoicing against these contracts.
- Dealing with a wide range of client requests.
- Building repours with clients and engineers and managing contracts from start to finish.
- Future work planning for the engineering teams and organising emergency jobs.
- Managing engineers' visits in the UK and sometimes, abroad around the world.

National Service Co-ordinator – Anglian Home Improvements, Stockport – December 2020 – March 2022

- Daily interactions with customers, customer services teams and the operations team.
- Liaising with all areas in operations to help formulate remedies for issues identified.
- Scheduling remedial work and liaising with customers regarding repairs.
- Collating internal data as required based on complaints and requests for service work by regional area and products.

Account Manager – NSS Maintenance, Hale – August 2019 – August 2020

- Managed client, supplier, and operative communications, organizing workflow upon request and delegating tasks to our nationwide team of operatives.
- I provided job details, completed RAMs documentation (high level safety documents), and addressed client follow-up calls.
- Oversaw emergency jobs that required to be resolved within a tight timeframe.

Travelling – Australia & New Zealand – November 2017 – February 2019

Sales Assistant – Converse & H&M, Melbourne – November 2017 – November 2018

- These were both challenging jobs as the pace was much faster than anything I'd done before but I took the challenge head on and by drawing on my earlier retail experience, I became a valued member of the team.
- I learnt how to deal with a varied range of different customers in a new culture.

Office Administrator – Brunel Franklin, Altrincham – September 2016 – September 2017

- The job involved working with post management, complicated mail-outs, document scanning and data entry (financial and other confidential information).
- As soon as I had learnt the processes, I was promoted to team leader and given more and more responsibility for mission critical tasks and was given a pay rise to reflect this.

Sales Assistant – Debenhams, Altrincham – September 2014 – September 2016

Education

- Revit Architecture Certificate, South Trafford College – 2020
- BTEC: Art and Design Foundation Degree, South Trafford College – 2015 - 2016
- 3 A-Levels in Maths, Product Design and Geography, Lymm High – 2012 – 2014
- 10 A*-C GCSE's including Math English and Science, Wellington High – 2007 – 2012

Interests

- Sports – Football, Tennis, Yoga, Running, Collection of classic football shirts.
- History – 20th century, trips around Europe to different historical sights.
- Travelling – Previously lived in Australia and New Zealand.
- Music – Playing Guitar in a band. Experience in recording.
- Video Gaming – Various different games but mostly online team games.