

**Samuel Tamu** Auckland, NZ\ Phone: +64 28 437 8206\ Email: [samueltamu.nz@gmail.com](mailto:samueltamu.nz@gmail.com)\ Linktree: <https://samtt123.github.io/LinkTree/>

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## Professional Summary

Adaptable and technically inclined IT professional with hands-on experience in support, cybersecurity, cloud systems, and end-user training. Background includes practical exposure to service coordination, asset tracking, and software troubleshooting. Holds multiple certifications including Microsoft 365, Cybersecurity, and Ethical Hacking. Passionate about emerging technologies, digital infrastructure, and delivering user-friendly IT solutions.

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## Technical Skills

- **Support & Infrastructure:** Microsoft 365, Windows 10+, SharePoint, Teams, Dynamics 365, JAMF, Intune
  - **Networking & Security:** Firewalls, Active Directory, Group Policy, Antivirus, DNS, DHCP, Penetration Testing Basics
  - **Tools & Platforms:** Certbot, DuckDNS, GitHub, Terminal, Service Desk Software (Jira, ServiceNow)
  - **Programming & Scripting:** Basic knowledge in Python, C#, HTML/CSS, JavaScript
  - **Cloud & DevOps:** Azure AD, OneDrive, Remote Desktop Services, NAS/SAN Concepts
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## Certifications

- **Cisco Introduction to Cybersecurity** – Credly, Issued May 2025
- **Cisco Ethical Hacker** – Credly, Issued May 2025
- **Cisco Introduction to IoT** – Credly, Issued May 2025
- **Acronis Cloud Tech Professional – Microsoft 365** – Credly, Issued May 2025
- **Microsoft Learn & LinkedIn Courses** – Topics include Security, Azure, IT Support, and Productivity Tools

(See all: [Linktree](#))

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## Education

**New Zealand School of Education (NZSE)**\ Level 5 Diploma in Information Technology (Ongoing)

**Manukau Institute of Technology (MIT)**\ Certificate in Business Skills

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## Technical Projects & Labs

### Cybersecurity Breach Checker App

- Built a Node.js app with News API integration to monitor breach updates
- Implemented basic input validation and public API integrations

### **LinkTree Alternative with Booking System**

- Created a personal Linktree-style site with dropdown UI and live booking spreadsheet integration
- Features: Appointment scheduler, form validation, email confirmation, and 24-hour SMS reminders

### **Hotel Management Console App in C#**

- Designed and developed a console-based application for room management, including error handling, data input/output, and basic logic flows
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## **Experience**

### **IT Support / Junior Technician (Freelance & Academic Projects)** Auckland (2024 - Present)

- Troubleshooted laptops, software installs, remote access setup, and antivirus issues
- Assisted in configuring user accounts and permissions in test Active Directory environments
- Helped colleagues and classmates with OneDrive sync, email setups, and OS reinstallation

### **Detailer - Peter Hendriks** Auckland, NZ (2022 – 2024)

- Worked with hand tools and basic electronics; helped onsite IT contractor with network cabling setup
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## **Additional Information**

- Full NZ Driver's License (Restricted)
  - Familiar with automotive systems and diagnostics (informal experience)
  - Quick learner, calm under pressure, and always willing to assist others
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## **References**

Available on request

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**Portfolio & Credentials:** <https://samtt123.github.io/LinkTree/>