

Sam To

Junior Software developer



Skills



HTML



CSS



JavaScript



Sass



React



Node JS



Postman



NPM



Figma



Java

Portfolio

<https://samto83.github.io/portfolio/>

github.com/SamTo83

Contact

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Location

London Area

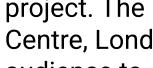
" I love solving problems and being creative. I believe this is the start of my journey to become a great developer.

I have experience in tech on the Support side and now I hope I can equally make a impact in the development world. As a personable team player, I'm looking forward to joining a Team where we can share the same passion with."

Profile:

Responsive, focused MCTS Windows Certified, Apple Mac literate engineer and developer, with excellent experience in the media, educational and cooperate sector. Self-motivated, passion to learn, with a thorough understanding of project management.

My goals are to develop and expand my existing skills, to have more involvement in Front and Back end development. Learn new tech stack and understand the way development process works.



Nology - Trainee Junior Software Developer

Nov 2021 - Jan 2022

I have completed this intensive 12 weeks course so I can move from Tech support to development field. During my time in Nology, I was primarily focusing on JavaScript and ReactJS but also had exposure with Java 11. In Addition to the training provided, we also gain experience working on real world project. The project was with a famous Orchestra company in the Southbank Centre, London. I had the opportunity to work on application which allows the audience to easily navigate the events on the mobile devices. The user is able to search for future events, tickets and we also create an administrative side for staff to input events and add other content. My contributions primarily revolved around designing & coding the UI styling across the entire app.

I also developed several personal projects to demonstrate my learning...

- A portfolio containing personal projects, each around a concept learned throughout the course.

- A brew dog beer finder in React, primarily to show understanding of working with APIs. This included a search & filter, asynchronous functions, user authentication and private routing.

- An OOP JavaScript game using objects, classes, methods and dynamic rendering.

- A Morse-code translator to practice JavaScript, HTML, CSS, and some basic TDD.

- A simple calculator, my first time building with JavaScript, and replicating a design specification using HTML & CSS

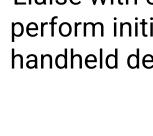
Employment History



Senior Analyst – Onsite Technical Support, Marsh and McLennan Companies

Jan 2017 - Nov 2021

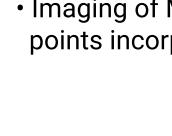
- A Team of 4 supporting 1100+ End users in multiple offices across UK region, which requires office visits throughout the year.
- Training End users/New joiners with new technologies via workshops or video conferencing.
- Assist in the setup and operation of Audio and Visual A/V hardware as required by the End users.
- Involved in Migration project. Upgrading end users to Windows 10 and migrate to Office 365.
- 3rd line Support for Cloud base backup system CrashPlan. Be first point of escalation on any backup related issues.
- Use corporate incident management system to record and track all support. Keep track on asset management and ensure all IT peripherals are onboarded.



IT Support Specialist, University of Law, London

Jul 2015 - Dec 2016

- A team of 7 supporting 3000+ Students and Staff on two campuses.
- Providing 1st / 2nd line support for user environment, multiple devices and operating systems such as Windows, Mac OS X, iOS and Android.
- Using System Center Configuration Manager (SCCM) to manage devices, application collections and monitor 1500+ desktops in London sites.
- Using Microsoft App V technology to virtualize applications to be deploy on students and staff machines.
- Involvement in new and existing projects. Ensure the work were complete in a timely manner. With a £40,000 budget to kit out new Genee touch screens for 9 classrooms
- Liaise with 3rd party suppliers to both troubleshoot operational issues and perform initial configurations such as MFDs, mobile network operations of handheld devices and software/applications.



IT Support Assistant, Corporate Branding Group Interbrand, London

Aug 2013 - Jul 2015

- Provide 1st and 2nd line support of hybrid Mac/PC environment primarily using MS Office 2010 and Adobe CS 5/6.
- Work in a team of two while supporting 80 employees globally.
- Manage mobile devices, setups and hardware repairs.
- First point of contact for meeting setups, conferences and webinars for broad user base incorporating global executives.
- Set up new user accounts and groups in Active Directory replicating to Office 365 for email.
- Imaging of Mac and PCs, network patching of machines, printer and access points incorporating TCP/IP troubleshooting.