

## PROFESSIONAL SUMMARY

MuleSoft Developer and Salesforce with 1.5+ years of experience in building scalable integrations and custom solutions across cloud and on-premise systems. Skilled in API development, Salesforce customization using Apex and LWC, and orchestrating data flows using the Anypoint Platform. Adept at solving business problems using API-led connectivity and CRM capabilities.

## Key Skills & Expertise:

### MuleSoft:

- API-led Connectivity (System, Process, Experience APIs)
- Anypoint Studio
- RAML Design
- Data Weave
- Cloud Hub Deployment
- Flow Orchestration
- Salesforce-MuleSoft Integration

### Salesforce:

- Apex Classes, Triggers
- Lightning Web Components (LWC)
- Visualforce Pages
- Process Builder, Flows
- SOQL, SOSL
- Custom Objects, Relationships
- Platform Events, REST API

### Other:

- Postman / API Testing
- Git
- Jira / Agile
- VS Code
- JSON, XML
- OAuth 2.0 / Authentication

## EDUCATION

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- Bachelor of Technology (B. Tech) (Millia Institute of Technology)
  - Percentage: 72%
  - Session 2015-19
- Senior Secondary (12th), CBSE Board (Paramount Academy)
  - Percentage: 78%
  - Session 2013-15
- Secondary (10th), CBSE Board (St. Xavier's Jr/Sr School)
  - Percentage: 95%
  - Year Of Completion: 2013

## TRAILHEAD BADGES POINTS

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- Trailhead Rank: Double Star Ranger
- Trailhead Badges: 204

- Trailhead Points: 102650
- Trails: 18

## CERTIFICATE

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Salesforce Certified AI Associate Certified (Credential ID 5551062)

Salesforce Certified Agent force Specialist (Credential ID 6281987)

## SKILLS

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- **Salesforce:** Apex, Visualforce, SOQL, Salesforce Lightning, Salesforce AppExchange
- **Programming Languages:** Java, JavaScript, SQL, HTML, CSS
- **Tools:** Visual Studio Code, Salesforce Developer Console, Splunk
- **Other:** Agile Methodology, Data Modelling, REST APIs
- **Deployment tools:** Anypoint Studio, Postman
- **Testing Tools/ Others:** MUnit, JUnit, SoapUI
- **Languages/Technologies:** MuleSoft, SQL and Core Java.
- **Distributed/Web Environment:** Cloud Hub, Jenkins.
- **Version Control System:** GitHub, Bitbucket
- **Web Services:** SOAP, RESTful, RAML, WSDL.
- **Cloud Service:** Salesforce, Cloud Hub

## EXPERIENCE

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### Primus Techsystems Pvt.Ltd. Pune

#### MuleSoft Developer (Present)

04/2025 –Present

- Designed and developed Mule ESB flows using MuleSoft Any point Studio, performing payload transformations and leveraging middleware frameworks for efficient message routing.
- Installed and configured prerequisites essential for project development.
- Actively participated in the requirements gathering, analysis, and design, development, and maintenance phases of applications.
- Wrote and optimized code in Mule to fulfil project requirements.
- Developed applications using Anypoint Studio 7.5 IDE and generated RAML files using RAML 1.0 standards.
- Experience on various Mule connectors/adapters, developing API, API management and developing services on Cloud Hub.

### Premium Learning System Pvt. Ltd. Pune

#### Salesforce Developer Trainee

06/2024 –03/2024

- Gained comprehensive knowledge of Salesforce platform features, including declarative and programmatic tools, and record-level security using schema builder and sharing rules.
- Developed and customized applications using Apex, Visualforce, and Lightning Web Components (LWC).
- Worked with Salesforce configuration tools like workflows, process builder, and validation rules to streamline business processes.
- Designed and implemented reports and dashboards to provide actionable insights for business users.
- Integrated Salesforce with external systems using REST and SOAP APIs for seamless data exchange.
- Followed best practices for deployment, testing, and version control using tools like Salesforce CLI and Git.

### SGC IT Solutions Pvt. Ltd.

- Managed requirements using JIRA and collaborated with the team lead to gather project specifications.
- Designed and developed Mule ESB flows using MuleSoft Anypoint Studio, performing payload transformations and leveraging middleware frameworks for efficient message routing.
- Installed and configured prerequisites essential for project development.
- Actively participated in the requirements gathering, analysis, and design, development, and maintenance phases of applications.
- Wrote and optimized code in Mule to fulfil project requirements.
- Developed applications using Anypoint Studio 7.5 IDE and generated RAML files using RAML 1.0 standards.
- Experience on various Mule connectors/adapters, developing API, API management and developing services on Cloud Hub.

## PROJECTS

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### Project Title: **Shopify Customer Data Integration with Salesforce (POC)**

**Tools:** MuleSoft, Shopify Admin API, Salesforce, Anypoint Studio

#### Description:

Built an integration to sync customer and order data from Shopify to Salesforce using MuleSoft APIs.

#### Responsibilities:

- Consumed **Shopify Admin APIs** using API keys and scopes (read customers, read orders).
- Parsed incoming payloads and cleaned the data using **Data Weave**.
- Connected to Salesforce using **SFDC connector** and inserted customer data as Contacts and Accounts.
- Configured error-handling strategies for failed records and set up retries.
- Created documentation for the API design using **RAML**.

#### Impact:

- Enabled real-time visibility into Shopify customer orders within Salesforce
- Streamlined order tracking and marketing automation workflows

### Project Title: **SAP to Salesforce Integration (POC)**

**Tools/Technologies:** MuleSoft Anypoint Platform, SAP, Salesforce, Cloud Hub, Data Weave, RAML, REST API

#### Responsibilities:

- Designed **System APIs** to fetch customer and order data from SAP using MuleSoft's **SAP connector**.
- Built **Process APIs** to orchestrate and transform data into Salesforce-compatible formats using **Data Weave**.
- Integrated with Salesforce using **Salesforce Connector** to insert/update records like **Accounts, Contacts, and Opportunities**.
- Implemented **error handling, logging, and retry strategies** to ensure smooth data flow and exception tracking.
- Deployed integration flows on **Cloud Hub** and managed environments using **Anypoint Runtime Manager**.
- Created RAML specifications for API documentation and ensured version control using Git.
- Collaborated with cross-functional teams (Salesforce Admins, SAP Consultants) to validate and test the end-to-end integration.

**Ticket Booking System** || **Role:** Salesforce Developer || **Tools:** Salesforce, Apex, Reports & Dashboards

The **Ticket Booking System** project aimed to streamline and automate the ticket reservation process using Salesforce. The system was designed to manage booking operations efficiently and provide actionable insights for decision-making.

- Designed custom objects to represent booking details, ticket inventory, and customer information. Configured workflows to automate processes such as sending booking confirmations and reminders.
- Developed Apex classes to manage complex operations, including seat availability checks and dynamic ticket pricing based on demand.
- Designed custom reports and dashboards to monitor ticket sales, booking trends, and customer preferences

**Cab Reservation** || **Role:** Salesforce Developer || **Tools:** Salesforce, Automation Tools, Reports & Dashboards

The **Cab Reservation** project focused on enhancing the customer experience and streamlining feedback management within the cab reservation system. Salesforce was leveraged to automate processes, improve operational efficiency, and provide actionable insights.

- Configured custom objects to capture detailed customer feedback, including ratings, comments, and service improvement suggestions.
- Developed custom reports to analyse customer sentiment based on feedback trends. These reports provided insights into recurring issues, customer satisfaction levels, and areas for service improvement,
- Utilized Salesforce automation tools, such as workflows and process builders, to trigger automated email alerts acknowledging customer feedback.

**Residential Society Management** || **Role:** Salesforce Developer || **Tools:** Automation, Apex Triggers & Visual Pages

A **Residential Society Management Application** built in Salesforce is a cloud-based solution designed to automate and streamline various operations within residential communities, such as apartment complexes or gated societies. The application integrates different functionalities to help with day-to-day management, communication, and maintenance tasks for the residents, management teams, and other stakeholders.

- **Custom Objects:** Create custom objects for residents, maintenance requests, payments, etc., to store data that is specific to your society management needs.
- **Apex:** Salesforce's Apex code allows for custom business logic, such as automating billing cycles, sending reminders, or triggering notifications.
- **Visualforce:** Create custom pages for the app's front-end, such as user dashboards, service request forms, or event management pages
- **Salesforce Flow:** Automate processes, like creating service requests, issuing bills, or notifying residents about dues, using visual workflows.
- **Reports and Dashboards:** Salesforce's built-in reporting and dashboard features allow for visualizing data related to resident behaviour, maintenance costs, and financials.
- **Chatter:** Use Chatter for internal communication between management staff, security personnel, and maintenance teams.

