**PROFESSIONAL SUMMARY**

MuleSoft Developer and Salesforce with 1.5+ years of experience in building scalable integrations and custom solutions across cloud and on-premise systems. Skilled in API development, Salesforce customization using Apex and LWC, and orchestrating data flows using the Anypoint Platform. Adept at solving business problems using API-led connectivity and CRM capabilities.

**SKILLS**

* **MuleSoft:** API-led Connectivity (System, Process, Experience APIs), AnypointStudio, RAML Design, Data Weave, Cloud Hub Deployment, Flow Orchestration
* **Version Control System:** GitHub, Bitbucket
* **Cloud Service:** Salesforce, Cloud Hub
* **Testing Tools/ Others**: MUnit, SoapUI, Splunk
* **Deployment tools:** Anypoint Studio, Postman
* **Distributed/Web Environment:** Cloud Hub, Jenkins.
* **Web Services:** SOAP, RESTful, RAML, WSDL
* **Salesforce:** Apex, Visualforce, SOQL, Salesforce Lightning, Salesforce AppExchange
* **Programming Languages:** Java, JavaScript, SQL, HTML, CSS
* **Tools:** Visual Studio Code, Salesforce Developer Console, Jira
* **Other:** Agile Methodology, REST APIs, OAuth 2.0 / Authentication

**TRAILHEAD BADGES POINTS**

* Trailhead Rank: Double Star Ranger
* Trailhead Badges: 204
* Trailhead Points: 102650
* Trails: 18

**CERTIFICATE**

* Salesforce Certified AI Associate Certified (Credential ID 5551062)
* Salesforce Certified Agent force Specialist (Credential ID 6281987)

**EXPERIENCE**.

**Primus Techsystems Pvt.Ltd. Pune**

**MuleSoft Developer (Present) 04/2025 –Present**

* Designed and developed Mule ESB flows using MuleSoft Any point Studio, performing payload transformations and leveraging middleware frameworks for efficient message routing.
* Installed and configured prerequisites essential for project development.
* Actively participated in the requirements gathering, analysis, and design, development, and maintenance phases of applications.
* Wrote and optimized code in Mule to fulfil project requirements.
* Developed applications using Anypoint Studio 7.5 IDE and generated RAML files using RAML 1.0 standards.
* Experience on various Mule connectors/adapters, developing API, API management and developing services on Cloud Hub.

**Premium Learning System Pvt. Ltd. Pune**

**Salesforce Developer Trainee** **08/2024 –03/2025**

* Gained comprehensive knowledge of Salesforce platform features, including declarative and programmatic tools, and record-level security using schema builder and sharing rules.
* Developed and customized applications using Apex, Visualforce, and Lightning Web Components (LWC).
* Worked with Salesforce configuration tools like workflows, process builder, and validation rules to streamline business processes.
* Designed and implemented reports and dashboards to provide actionable insights for business users.
* Integrated Salesforce with external systems using REST and SOAP APIs for seamless data exchange.
* Followed best practices for deployment, testing, and version control using tools like Salesforce CLI and Git.

**SGC IT Solutions Pvt. Ltd.**

**Software Engineer, MuleSoft** **Developer Client: HSBC 05/2022 – 12/2022**

* Managed requirements using JIRA and collaborated with the team lead to gather project specifications.
* Designed and developed Mule ESB flows using MuleSoft Anypoint Studio, performing payload transformations and leveraging middleware frameworks for efficient message routing.
* Installed and configured prerequisites essential for project development.
* Actively participated in the requirements gathering, analysis, and design, development, and maintenance phases of applications.
* Wrote and optimized code in Mule to fulfil project requirements.
* Developed applications using Anypoint Studio 7.5 IDE and generated RAML files using RAML 1.0 standards.
* Experience on various Mule connectors/adapters, developing API, API management and developing services on Cloud Hub.

**PROJECTS**

**Project Title**: Shopify Customer Data Integration with Salesforce (**POC)**

**Tools**: MuleSoft, Shopify Admin API, Salesforce, Anypoint Studio

**Description**:  
 Built an integration to sync customer and order data from Shopify to Salesforce using MuleSoft APIs.

**Responsibilities**:

* Consumed **Shopify Admin APIs** using API keys and scopes (read customers, read orders).
* Parsed incoming payloads and cleaned the data using **Data Weave**.
* Connected to Salesforce using **SFDC connector** and inserted customer data as Contacts and Accounts.
* Configured error-handling strategies for failed records and set up retries.
* Created documentation for the API design using **RAML**.

**Impact:**

* Enabled real-time visibility into Shopify customer orders within Salesforce
* Streamlined order tracking and marketing automation workflows

### **Project Title**: SAP to Salesforce Integration **(POC)**

**Tools/Technologies**: MuleSoft Anypoint Platform, SAP, Salesforce, Cloud Hub, Data Weave, RAML, REST API

**Responsibilities**:

* Designed **System APIs** to fetch customer and order data from SAP using MuleSoft’s **SAP connector**.
* Built **Process APIs** to orchestrate and transform data into Salesforce-compatible formats using **Data Weave**.
* Integrated with Salesforce using **Salesforce Connector** to insert/update records like **Accounts, Contacts, and Opportunities**.
* Implemented **error handling**, **logging**, and **retry strategies** to ensure smooth data flow and exception tracking.
* Deployed integration flows on **Cloud Hub** and managed environments using **Anypoint Runtime Manager**.
* Created RAML specifications for API documentation and ensured version control using Git.
* Collaborated with cross-functional teams (Salesforce Admins, SAP Consultants) to validate and test the end-to-end integration.

**Ticket Booking System** || **Role:** Salesforce Developer || **Tools:** Salesforce, Apex, Reports & Dashboards

The **Ticket Booking System** project aimed to streamline and automate the ticket reservation process using Salesforce. The system was designed to manage booking operations efficiently and provide actionable insights for decision-making.

* Designed custom objects to represent booking details, ticket inventory, and customer information. Configured workflows to automate processes such as sending booking confirmations and reminders.
* Developed Apex classes to manage complex operations, including seat availability checks and dynamic ticket pricing based on demand.
* Designed custom reports and dashboards to monitor ticket sales, booking trends, and customer preferences

**Cab Reservation** || **Role:** Salesforce Developer || **Tools:** Salesforce, Automation Tools, Reports & Dashboards

The Cab Reservation project focused on enhancing the customer experience and streamlining feedback management within the cab reservation system. Salesforce was leveraged to automate processes, improve operational efficiency, and provide actionable insights.

* Developed a feedback capture system and automated email acknowledgments.
* Built dashboards to track service quality and customer satisfaction trends.

**Residential Society Management** || **Role**: Salesforce Developer || **Tools**: Automation, Apex Triggers & Visual Pages.

A **Residential Society Management Application** built in Salesforce is a cloud-based solution designed to automate and streamline various operations within residential communities, such as apartment complexes or gated societies. The application integrates different functionalities to help with day-to-day management, communication, and maintenance tasks for the residents, management teams, and other stakeholders.

* Created LWC components, Apex triggers, and flows to manage residents, service requests, and billing.
* Built Visualforce pages for dashboards and automated notifications for due reminders**.**

**EDUCATION**



* **Bachelor of Technology (B. Tech)**

Millia Institute of Technology | 2015–2019 | Percentage**:** 82%

* **Senior Secondary (12th), CBSE Board**

Paramount Academy | 2013–2015 | Percentage: 78%

* **Secondary (10th), CBSE Board (St. Xavier’s Jr/Sr School)**

St. Xavier’s Jr./Sr. School | Completed: 2013 | Percentage**:** 95%