

# 19. Proposal Requirements Mapping

## 19.1 Overview

To simplify evaluation, we have mapped each standard proposal requirement against the sections of this document. This ensures full transparency and demonstrates that **no requirement has been overlooked**.

<diagram: Traceability table visual — client requirements in left column, our proposal sections on right column with checkmarks>

## 19.2 Requirement Coverage Matrix

Client Requirement	Where Addressed in Proposal	Highlights
Company Profile	Section 1 (Executive Summary), Section 18 (Case Studies)	Accredited Access Provider & SI in Nigeria; deployments in 8+ countries
Project Team & Key Personnel Qualifications	Section 10 (Onboarding Support), Section 11 (Delivery Methodology)	Dedicated Solution Architect, Integration Engineers, Finance Liaison, Compliance Lead
Detailed Project Approach & Methodology	Section 11 (Delivery and Implementation Methodology)	Phased, milestone-driven, with accelerators and governance model
Integration Architecture Diagram	Section 7 (Integration Capabilities) & Section 8 (Submission Methods)	Multi-channel architecture converging into SmartAPI; diagrams provided
Project Plan, Timeline & Milestones	Section 11 (Delivery Methodology) & Section 16 (Cutover Plan)	10–12 week delivery, rehearsed cutover, 2-week hypercare
Risk Management Approach	Section 15 (Risk Management)	Heat map, top risks, mitigations, playbooks
Security Framework	Section 5 (Security Architecture)	TLS 1.3, mTLS, PKI, WORM archive, SIEM integration, ISO 27001 alignment
Systems Requirements & Compatibility	Section 4 (Systems Requirements) & Section 14 (By Option)	SAP ECC, S4, Oracle, Dynamics, Legacy, SaaS, Email, Capture supported
Data Mapping & Schema	Section 6 (Data Mapping and Schema)	Canonical model, mapping libraries, versioning, validation rules

<b>Client Requirement</b>	<b>Where Addressed in Proposal</b>	<b>Highlights</b>
<b>Ability to Integrate with ERP</b>	Section 7 (Integration Capabilities)	SmartAPI, BlueBox, Email Connector, BlueInvoice cover all scenarios
<b>Methods of Receipt Processing &amp; Submission</b>	Section 8 (Submission to FIRS)	Full lifecycle from pre-validation to clearance receipts
<b>Tracking, Monitoring &amp; Audit</b>	Section 9 (Tracking, Monitoring, Audit)	Dashboards, reconciliation, evidence bundles, alerts
<b>Onboarding Support</b>	Section 10 (Onboarding)	Step-by-step plan, technical support, troubleshooting
<b>Scope of Work</b>	Section 12 (Scope of Work)	Requirements, design, development, testing, deployment, training, support
<b>Key Technical Requirements</b>	Section 13 (Technical Coverage)	IRN, QR, encryption, HS codes, TIN mapping, hosting, SLA
<b>Delivery &amp; Implementation Methodology</b>	Section 11 (Delivery)	Discovery → Blueprint → SIT → UAT → Cutover → Hypercare → Steady State
<b>Case Studies</b>	Section 18 (Case Studies)	National tax authority deployments, cross-sector enterprise clients, high throughput
<b>Detailed Cost Proposal</b>	Provided as separate <b>Commercial Proposal</b> document	One-time services + subscription tiers + support SLA pricing

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## 19.3 Why This Matters to Evaluation Committees

- **Clarity** – every RFP requirement is directly traceable to a section in this document.
- **Efficiency** – evaluators can cross-check easily without ambiguity.
- **Confidence** – demonstrates maturity and discipline, proving Softrust and Bluelight operate at enterprise consulting level.
- **Completeness** – no gaps, no vague promises — everything is explicitly covered.