

# Samantha Masara

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## PROFESSIONAL SUMMARY

Detail-oriented and analytical Bachelor of Commerce (Informatics) graduate with a strong foundation in business analysis, data-driven decision-making, and process optimization. Proficient in SQL, ASP.NET (C#), and Angular, with some experience in stakeholder engagement. Adept at working with cross-functional teams to design and improve business intelligence solutions that enhance operational efficiency. Passionate about translating business needs into technical solutions and driving continuous process improvement.

## KEY SKILLS

- Technical Skills: SQL, ASP.NET(C#), Angular, Advanced Excel Functions
- Soft skills: Communication, Time management, Problem-solving, Mentoring, Critical-thinking

## ACADEMICS

**Honors Bachelor of Commerce – Informatics (Information Systems):** February 2025 – November 2025  
University of Pretoria | Pretoria, South Africa

**Bachelor of Commerce – Informatics (Information Systems):** February 2022 – November 2024  
University of Pretoria | Pretoria, South Africa

**Association of Chartered Certified Accountants (ACCA) – ACCA Diploma in Accounting and Business (RQF Level 4):** February 2021-December 2021  
Sahel Chartered Certified Accountants | Harare, Zimbabwe

## PROFESSIONAL HISTORY

**University of Pretoria JCP | Pretoria, South Africa**

**Senior Mentor**

January 2025 – October 2025

Providing guidance and mentorship to junior mentors, fostering a structured support system while developing leadership and problem-solving skills through collaboration.

**University of Pretoria Mentorship Programme | Pretoria, South Africa**

**Mentee – Voluntary**

May 2024 – September 2024

Developed problem-solving and analytical thinking skills in a structured learning environment.

**University of Pretoria JCP | Pretoria, South Africa**

**Junior Mentor**

February 2024 – October 2024

Guided 2<sup>nd</sup> year Engineering, Built Environment, and IT (EBIT) students in team-based learning to develop critical-thinking and collaboration skills.

**University of Pretoria Stars Mentorship Program Economic Management Sciences Faculty |Pretoria, South Africa**

**Mentor – Voluntary**

February 2023 – October 2023

Provided support to first-year students, enhancing their academic and professional skills.

**Sahel Chartered Certified Accountants | Harare, Zimbabwe**

**Chartered Accountant Learnership**

February 2021 – December 2021

Automated repetitive bookkeeping tasks using spreadsheet functions and collaborated with senior accountants to improve reporting accuracy and efficiency.

## **REFEREES**

Ms. Kele Shopane  
Mentor  
UP Mentorship Program  
1293 Campbell Rd  
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