

Samantha Dison

Software Developer

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EXPERIENCE

Software Development Student, CodeWorks

November 2021 to Present

- Built full-stack applications utilizing various front and back-end applications
- Implemented Scrum in group applications to maintain time management and organization
- Practiced partner-programming with peers
- Utilized Auth0 for authentication and integrated restful APIs into application builds

Manager, The Human Bean

July 2017 to October 2021

- Full-time stand manager in charge of daily operations, scheduling, inventory, staffing for the busiest stand in the franchise.
- Trained employees in customer service and customer relations
- Managed conflict between employees and various customer complaints
- Worked in a fast-paced environment that required in-the-moment delegating and decision making
- Managed a stand that made over \$1,000,000 in revenue

Claims Assistant, Sedgwick

- June 2019 to March 2020
- Managed workers' compensation insurance claims
- Answered and conducted phone calls and emails to/from claimants, medical offices, and law offices,
- Requested and sent medical records, and assisting adjusters in other various tasks.
- Proficient in Microsoft Office applications and computer literacy as well as comprehension of basic medical and legal terms.

Team lead and Group Sales Asistant, Roaring Springs

June 2015- January 2018

- Handled employee and customer problems, working in the Guest Relations office handling phone calls
- Managed questions/problems with guests as well as worked up front doing cash and credit transactions, bag-checking, and greeting guests into the waterpark.
- Booked and reserved groups/parties, handled large cash amounts and transactions

PROFESSIONAL SUMMARY

A creative and collaborative software developer with knowledge and experience building full-stack applications. A professional with experience leading a team and producing results. Experienced in defusing conflict and managing high stress situations.

SKILLS

- | | | |
|--------------|----------------|-----------------------|
| • HTML | • C#/.Net | • Figma |
| • CSS | • MongoDB | • Scrum |
| • JavaScript | • Mongoose | • Auth0 |
| • Vue.js | • MYSQL | • Partner programming |
| • Node.js | • Restful Apis | |

APPLICATIONS

Application Name: Plan-It

Description: A SCRUM-oriented task-planning application created with a partner developer. Users are able to create and track projects, sprints, and tasks.

Technologies: Vue.js, Node.js

Role: Developer

Application Name: DaVinki

Description: A collaborative project that serves as an online gallery for artists to host their portfolio and for potential buyers to follow and commission artists.

Technologies: Vue.js, Node.js, Firebase

Role: Product Owner

EDUCATION

Certificate of Completion, CodeWorks (2022)

- Full Stack Software Development

College of Western Idaho (2017- 2019)

- Biology Major with emphasis on biochemistry and microbiology
- Dean's List