Samantha Ragen

PH: 0434 130 411

Email: Samantha.Ragen@gmail.com

Address: 12 Tapiola Avenue Hebersham, NSW 2770

Skills and Attributes

- Effective problem-solving skills necessary in dealing with individuals in a timely, considerate and diligent manner.
- Social and attentive, I enjoy working in a team environment and independently.
- Proficient with current technology including Microsoft Office software.
- Adept, flexible and adaptable to all situations.
- Reliable and dependable, capable of taking initiative.
- Quick learner and active listener, passionate about providing good service.

Education

<u>Certificate III In Pathology Assistance (HLT37415)</u> 2024 -Present TAFE

Higher School Certificate

2019

Chifley College Senior Campus

- Member of the 'ACE Club' for Academic Excellence
 - Elected member of the Student Representative Council (yrs 11 and 12)
 - 'Fast forward' Student for Western Sydney University
 - Second in course awards for English Advanced, Geography, Legal Studies, Modern History, Society & Culture

School Certificate

2017

Chifley College Mount Druitt Campus

- Elected member of the Student Representative Council (yrs 9 and 10)
- Pre School-Volunteer at Dawson Public School

Certificate I in Financial Services (FNS10115)

2017

Youth Development and Training

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Work History

Team Member Apr. 2024 -Oct 2021

Woolworths Group (Big W), Plumpton

- POS experience, providing excellent customer service.
- Proficient store recovery member.
- Attentively stocked products in a timely manner.

<u>Crew Member</u> May 2018 – Feb. 2018

McDonald's, Mount Druitt

- Passionate customer service experience.
- Capable of following instructions and learning quickly.
- Strictly followed health codes and providing sanitary service.

<u>Crew Member</u> Sept. 2017 – May 2017

Hungry Jacks, Glendenning

- Enthusiastic and provided excellent customer service
- Working in a fast-paced team environment, capable of communicating effectively.
- Carried out independent roles skillfully.