#### **DISCLAIMER**

- The data presented here is for illustrative purposes only, showcasing data analysis methods and techniques.
- All projects were either personally executed by me or led by my team under my direction.
- None of the data structures or analytical conclusions should be interpreted as factual representations of Alibaba or any other organization.

## My Journey with Data- From Foundations to Insights



#### **Senior Business Analyst**

Data → **Insight** 

- 1. Behavior Pattern Insights
- 2. Top Brands' Market Expansion
- 3. Marketplace Sales Growth

#### **Technical Product Manager**

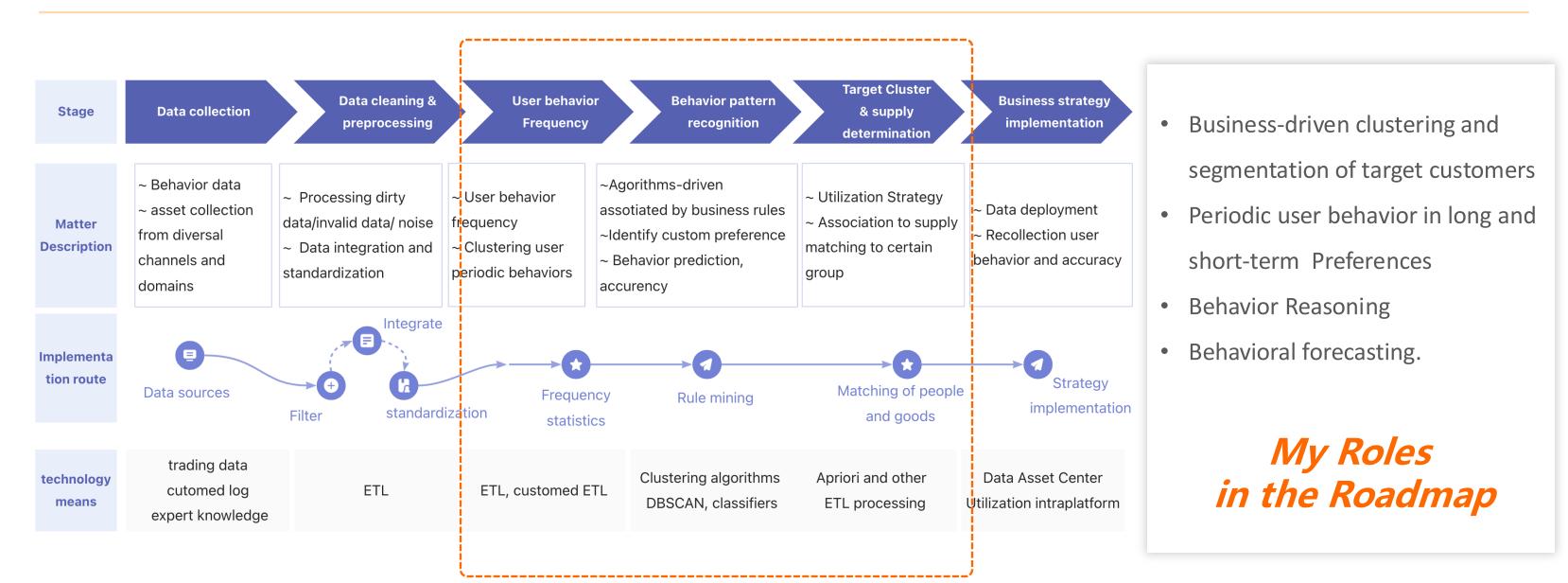
Data → **Assert** 

- 1. Loan product for SMEs
- 2. Data Center for Tmall Selected
- 3. Lottery online

# Performance Testing Engineer Data → Backdrop

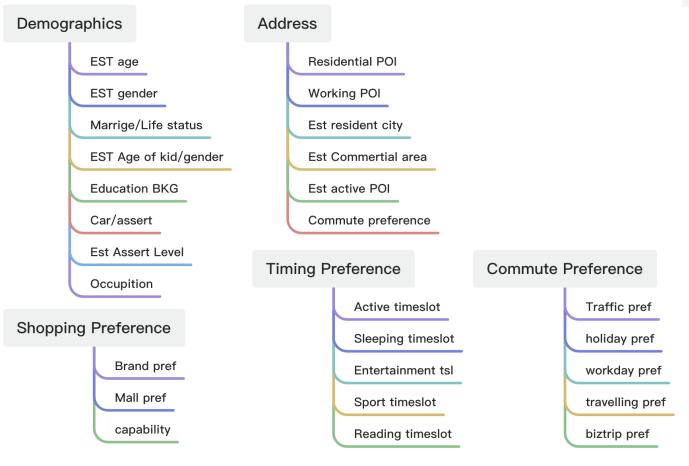
- 1. Performance Testing
- 2. Multi Team Collab oration
- 3. Risk management

# Behavior Pattern - Leveraged big data and ML to identifying behavior patterns

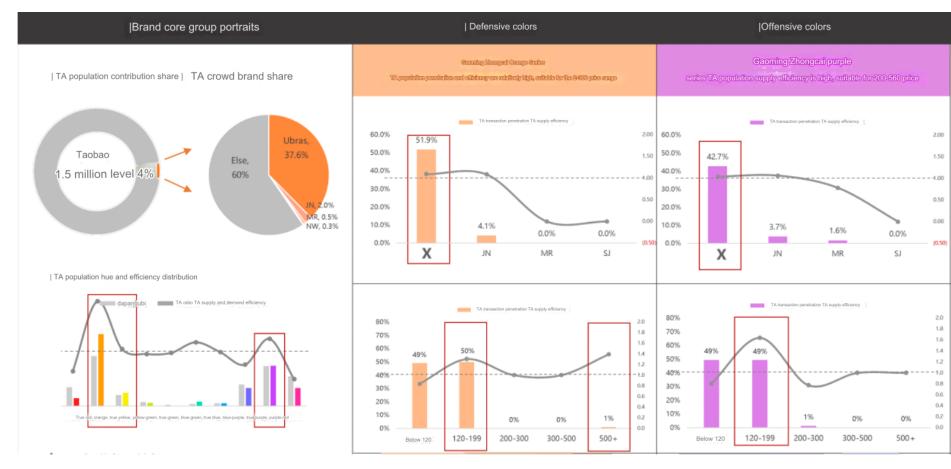


#### Behavior Pattern - developing highly targeted marketing strategies

EST label Sys

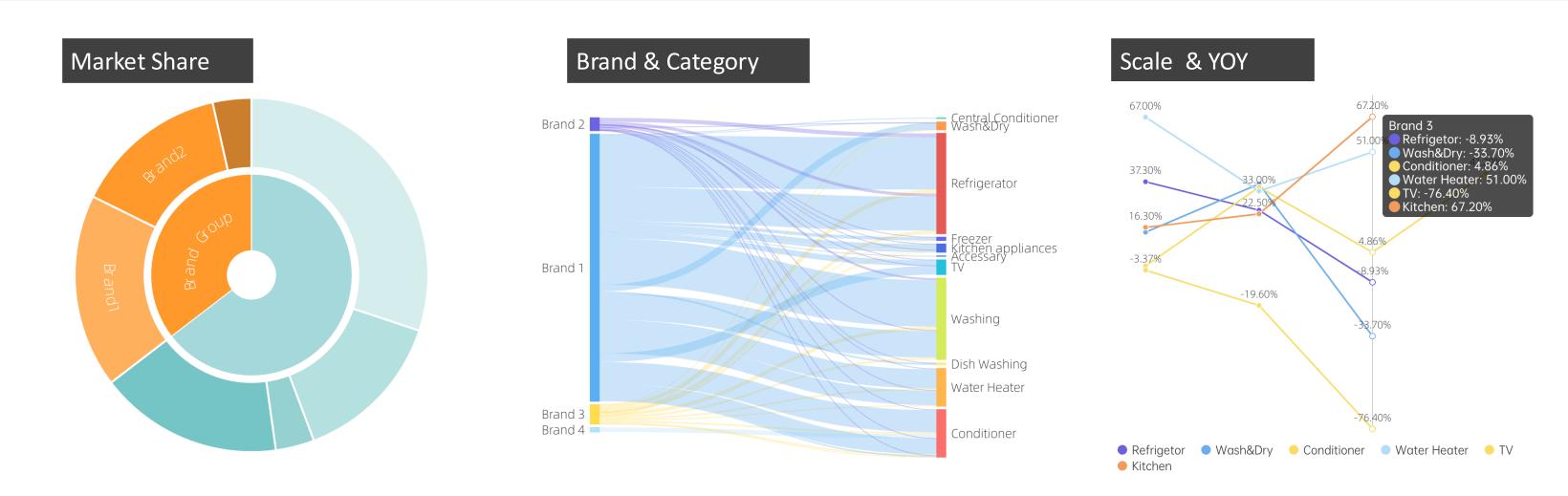


• In the project below, I identified key correlations between color preferences and SKU selections, empowering clients to make data-driven decisions that successfully informed new product launch



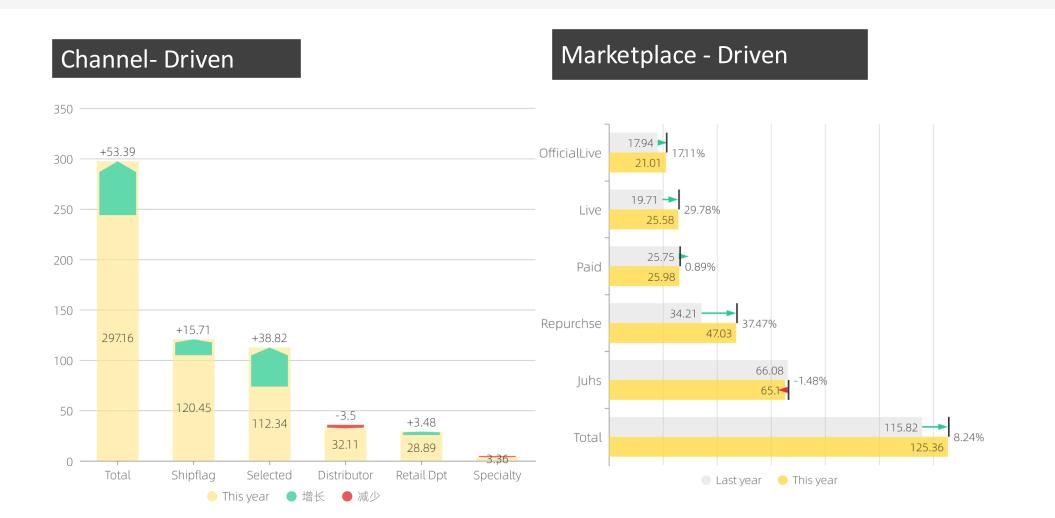
#### **Top Brands' Market Expansion - Scale, Composition and Trend**

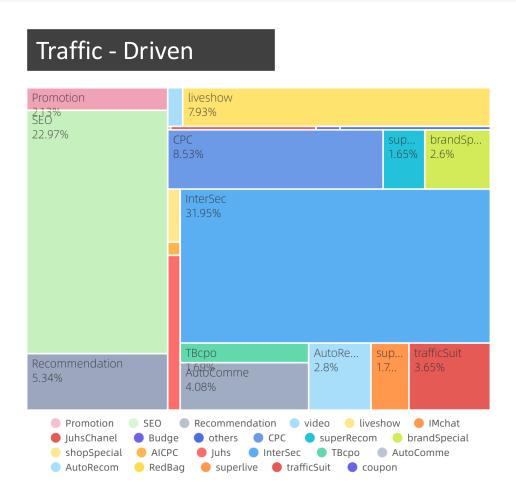
• Developed innovative strategies for top global brands like Apple, Dyson, and Haier, driving successful market expansion and entry into new customer segments.



#### Top Brands' Market Expansion – Reasoning, Planning and Forcasting

- Assess the performance of channels, marketplaces, and sellers, identifying factors driving increases or declines.
- Develop feasible plans to expand potential customers within target groups and coordinate promotional schedules with clients.





## Marketplace Sales Growth – Bold Planning, Tight Execution



# Marketplace Sales Growth – Data Work across the Big Promotion

#### **Planning Phase**

- Establish clear guidelines and feasible plans
- Optimize resource strategies

#### **Pre-launch Phase**

- o Refine resource strategies
- Secure vendor resources

#### Warm-up and Main Course

- Monitor progress and provide early warnings
- Track resource efficiency
- o Implement well-structured plans

Campaign Planning Se		Setup	Pre-promotion	Main Course	Post-Sale	REVIEW
	Overall strategies	Vendor Selection & Product Choices	Data Monitoring and Analysis	Real-Time Data  Monitoring	Logistics/Service Performance	Data review
	Establish the data project team	Building the Data  Analysis Framework	Ensure data reliability	Traffic control Mechanism	Event Summary	Business/proje ct review
	Biz Requirement Discussions	Define Index set& Product Solutions	Real-Time Data Monitoring	fast data responses		
	Sales Forecast and KPI	Technical Pain Points and Risk	fast data responses	horse racing swapping plan		
	Traffic Forecast and Allocation			coordination to warning system		

#### Loan product for SMEs- Led the fintech loan product for SMEs

Directed expenditure



• a loan product that addressed data sparsity by creating a dynamic credit function for borrowers by heterogeneous data



SMEs supply chain finance



 I led the key process, coordinating groups like Ant Finance, Alibaba Cloud, Cainiao Network, and commercial banks. By leveraging online data to enhance credit assessments and implement dynamic credit control, we developed a cutting-edge loan solution tailored for SMEs

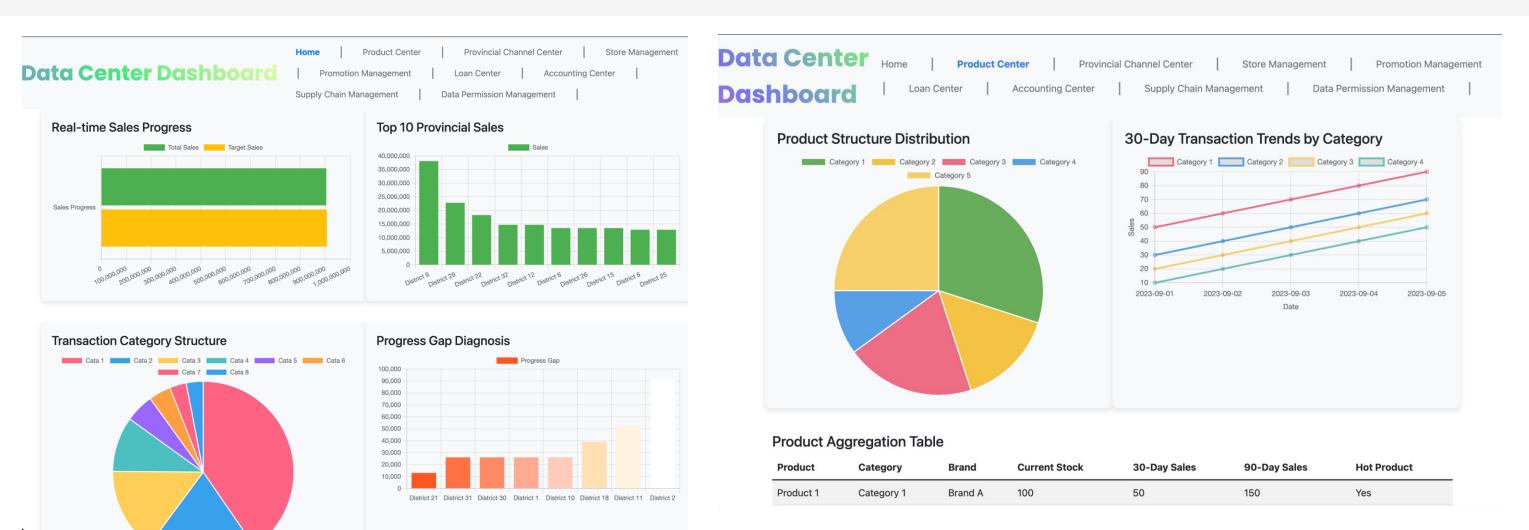
Credit loan



• This innovation resulted in \$1.2 billion in loan volume in the first year, growing to \$\*.3 billion in the second, with a bad debt ratio consistently below 3.2%.

#### Data Center for Tmall Selected – Product Architect and Hands on Leader

- Comprehensive dashboards for individual departments, enabling data-driven decisions and performance assessment.
- Demoes are available in GitLab, and welcome to drop by: <a href="https://github.com/SamanthaSmiling">https://github.com/SamanthaSmiling</a>



Having travelled so far with data,

I am still passionate about it and determined to get more,

transforming data into actionable insights.

If you're also interested in data or want to dive more, welcome to reach out!

# Thank you for you time! Looking forward to chat further

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Gitlab: <a href="https://github.com/SamanthaSmiling">https://github.com/SamanthaSmiling</a>