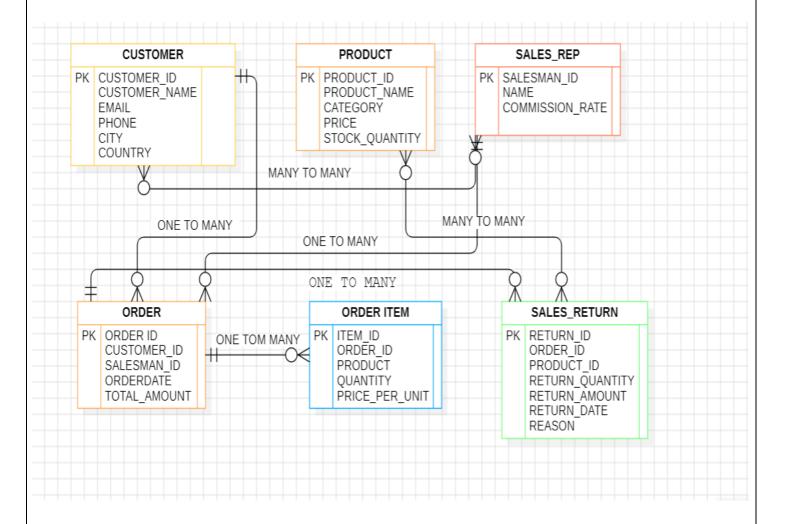


Introduction

The SQL project around a comprehensive sales management system designed to facilitate efficient handling of customers, products, orders, and sales transactions. At its core, the database comprises five key tables: Customers, which stores essential details such as customer ID, name, email, phone number, city, and country; Products, which catalogues various items available for sale, including product ID, name, category, price, and stock quantity; and Sales Representatives, detailing the sales personnel along with their commission rates. The Orders table links customers to their purchases, capturing order ID, customer ID, sales representative ID, order date, and total amount spent. Complementing this, the Order Items table allows for multiple products to be associated with each order, detailing the individual item ID, order ID, product ID, quantity, and price per unit. Finally, the Sales Returns table tracks any returned items, including return IDs, order IDs, product IDs, quantities returned, return amounts, return dates, and reasons for the returns. This structured approach not only streamlines sales operations but also enables insightful analysis of customer spending patterns, product performance, and sales representative effectiveness, ultimately aiding in informed business decisions and improved customer satisfaction.

ER DIAGRAM



DATABASE DESIGN

DATABASE: SALES

TABLES:

- A) CUSTOMER
- **B) PRODUCT**
- C) SALES_REP
- D) ORDER
- E) ORDER ITEM
- F) SALES_RETURN

CREATING TABLE

A) CUSTOMER:

```
CREATE TABLE Customers (
    customer_id INT PRIMARY KEY,
    customer_name VARCHAR(100),
    email VARCHAR(100),
    phone VARCHAR(15),
    city VARCHAR(50),
    country VARCHAR(50)
);
```

B) PRODUCT:

```
CREATE TABLE Products (
    product_id INT PRIMARY KEY,
    product_name VARCHAR(100),
    category VARCHAR(50),
    price DECIMAL(10, 2),
    stock_quantity INT
);
```

C) SALES_REP:

```
CREATE TABLE Sales_Reps (
salesman_id INT PRIMARY KEY,
name VARCHAR(100),
commission_rate DECIMAL(5, 2)
);
```

D) ORDER:

```
CREATE TABLE Orders (
    order_id INT PRIMARY KEY,
    customer_id INT,
    salesman_id INT,
    order_date DATE,
    total_amount DECIMAL(10, 2),
    FOREIGN KEY (customer_id) REFERENCES Customers(customer_id),
    FOREIGN KEY (salesman_id) REFERENCES Sales_Reps(salesman_id)
);
```

E) ORDER ITEM:

```
CREATE TABLE Order_Items (
   item_id INT PRIMARY KEY,
   order_id INT,
   product_id INT,
   quantity INT,
   price_per_unit DECIMAL(10, 2),
   FOREIGN KEY (order_id) REFERENCES Orders(order_id),
   FOREIGN KEY (product_id) REFERENCES Products(product_id)
);
```

F) SALES_RETURN:

```
CREATE TABLE Sales_Returns (
    return_id INT PRIMARY KEY,
    order_id INT,
    product_id INT,
    return_quantity INT,
    return_amount DECIMAL(10, 2),
    return_date DATE,
    reason VARCHAR(100),
    FOREIGN KEY (order_id) REFERENCES Orders(order_id),
    FOREIGN KEY (product_id) REFERENCES Products(product_id)
);
```

TABLE IN DATABASE:

DATA DEFINATION LANGUAGE(DDL)

A) CREATING TABLE:

1.CUSTOMER:

+					++
Field	Туре	Null	Key	Default	Extra
+			+4		++
customer_id	int	NO	PRI	NULL	<u> </u>
customer_name	varchar(100)	YES		NULL	
email	varchar(100)	YES		NULL	
phone	varchar(15)	YES		NULL	l l
city	varchar(50)	YES		NULL	I I
country	varchar(50)	YES		NULL	ī i
+					++

2.PRODUCT:

3. SALES_REPS:

+		+	+		++
Field	Туре	Null	Key	Default	Extra
+		+	+	·	++
salesman_id	int	NO	PRI	NULL	I I
name	varchar(100)	YES		NULL	l l
commission_rate	decimal(5,2)	YES	T	NULL	l l
+	 	+	+	·	++

4. ORDER:

+	+	·	+		++
Field	Туре	Null	Key	Default	Extra
+	+	+	++	+	++
order_id	int	NO	PRI	NULL	<u> </u>
customer_id	int	YES	MUL	NULL	l l
salesman_id	int	YES	MUL	NULL	l l
order_date	date	YES		NULL	l l
total_amount	decimal(10,2)	YES		NULL	l l
+	+	+	+	+	++

5. ORDER_ITEM:

+	Туре	Null	Key	Default	Extra
item_id order_id product_id	int int int int decimal(10,2)	NO YES YES YES YES	PRI MUL MUL 	NULL NULL NULL NULL NULL	

5. SALES_RETURN:

+		+	++		++
Field	Туре	Null	Key	Default	Extra
+	+	+	++		++
return_id	int	NO	PRI	NULL	I I
order_id	int	YES	MUL	NULL	l l
product_id	int	YES	MUL	NULL	l l
return_quantity	int	YES	1 1	NULL	l l
return_amount	decimal(10,2)	YES	1 1	NULL	l l
return_date	date	YES	1 1	NULL	
reason	varchar(100)	YES		NULL	
+	+	+	++		++

B) ALTER:

1.ALTER TABLE ADD COLUMN

alter table Customers add last_name VARCHAR(100) after customer_name;

+	+	+	+	+	·
				Default	
+	+	+	+	+	++
customer_id	int	NO	PRI	NULL	l l
customer_name	varchar(100)	YES	l	NULL	
last_name	varchar(100)	YES	l	NULL	l l
email	varchar(100)	YES	l I	NULL	l l
phone	varchar(15)	YES	l	NULL	l I
city	varchar(50)	YES	l I	NULL	l I
country	varchar(50)	YES	<u> </u>	NULL	l l
+	+	+	+	+	++

2.ALTER TABLE ADD COLUMN

3.ALTER TABLE RENAME

4.ALTER TABLE DROP COLUMN:

```
alter table customers drop city;
```

C) RENAME TABLE:

```
alter table Sales_Reps rename Sales;
```

+	+	+	·		++
Field	Туре	Null	Key	Default	Extra
+	+	+			++
salesman_id	int	NO	PRI	NULL	
name	varchar(100)	YES		NULL	
commission_rate	decimal(5,2)	YES		NULL	
+		+		·	++

D) TRUNCATE:

Truncate employee;

E) DROP TABLE:

DROP table EMPLOYEE;

DATA MANUPILATION LANGUAGE(DML)

A) INSERT INTO TABLE

```
insert into customers VALUES(5,'Samule davis','samule44@gmail.com',9874563210,'Chennai','india');
```

B)UPDATE INTO TABLE

```
UPDATE customers set city='thane' where customer_id=5;
```

C) DELETE INTO TABLE

```
delete FROM Customers WHERE customer_id=5;
```

DATA QUERY LANGUAGE (DQL)

A) SELECT QUERY

```
select * FROM Customers;
```

+ customer_id	customer_name	email	+ phone +	 city	++ country +
2 3 4	Bob Brown Charlie Davis Diana Evans	charlie@example.com diana@example.com	9876543210 8765432109 7654321098 6543210987 5432109876	Delhi Bangalore Chennai	India India India India India

B)QUERY ORDER BY ASC

SELECT * FROM Customers ORDER BY customer_id ASC;

customer_id	customer_name	email	 phone	city	
2	Bob Brown	alice@example.com bob@example.com charlie@example.com	9876543210 8765432109 7654321098	Delhi	India India India
4		diana@example.com ethan@example.com	6543210987 5432109876	Chennai	India India

C)QUERY ORDER BY DSC:

SELECT * FROM Customers ORDER BY customer_id DESC;

+	+	·	, , , , +	+	++
customer_id	customer_name		phone	city	country
5 4 3 2	Ethan Ford Diana Evans Charlie Davis Bob Brown Alice Johnson	ethan@example.com diana@example.com charlie@example.com bob@example.com	5432109876 6543210987 7654321098 8765432109 9876543210	Kolkata Chennai Bangalore Delhi Mumbai	India India India India India

D)QUERY ORDER BY COLUMN:

```
SELECT * FROM Products ORDER BY PRODUCT_NAME;
```

+	+		+	++
product_id	product_name	category	price	stock_quantity
+	·		 +	++
104	Chair	Furniture	150.00	60
103	Desk	Furniture	250.00	75
105	Headphones	Electronics	100.00	200
101	Laptop	Electronics	1200.00	50
102	Smartphone	Electronics	800.00	100
+	+	+	+	++

E) LIMIT QUERY:

```
SELECT * FROM Products LIMIT 3;
```

F) SELECT QUERY FROM SPECIFIC COLUMN:

```
select customer_name, PHONE FROM Customers;
```

G) SELECT QUERY WITH COLUMN NAME CHANGE:

```
select customer_name AS NAME, PHONE AS CONTACT FROM Customers;
```

H) DISTINCT QUERY

```
select DISTINCT(email) FROM Customers;
```

USING WHERE CLAUSE

COMPARISION OPERTATOR

```
select * FROM Customers WHERE customer_id=3 ;
```

```
select * FROM Customers WHERE CITY="MUMBAI" ;
```

```
SELECT * FROM Products WHERE PRICE>= 100;
```

USING LOGICAL OPERATER

A) USING AND OPERTATOR

B) USING AND/OR OPERTATOR

C) USING BETWEEN OPERTATOR

```
SELECT * FROM ORDERS WHERE total_amount BETWEEN 100 AND 1000;
```

```
+-----+
| order_id | customer_id | salesman_id | order_date | total_amount |
+-----+
| 1003 | 3 | 203 | 2023-02-10 | 400.00 |
| 1004 | 4 | 201 | 2023-02-15 | 150.00 |
| 1005 | 5 | 202 | 2023-03-05 | 500.00 |
+-----+
```

D) USING IN OPERTATOR

```
SELECT * FROM PRODUCTS WHERE product_name IN('LAPTOP','CHAIR','DESK');
```

+	product name	 category	price	++ stock_quantity
·		Electronics		+
103	Desk	Furniture	250.00	75
104 	Chair	Furniture	150.00	60 ++

AGGREGATE FUNCTION

A) COUNT FUNCTION

```
| +-----+
| count(product_id) |
| +-----+
| 5 |
| +-----+
```

B) AVERAGE FUNCTION

```
SELECT AVG(PRICE) FROM PRODUCTS;

+----+
| AVG(PRICE) |
+----+
| 500.000000 |
+----+
```

C) SUM FUNCTION

```
SELECT SUM(PRICE) FROM PRODUCTS;

+----+
| SUM(PRICE) |
+-----+
| 2500.00 |
+-----+
```

GROUP BY

SELECT COUNT(category) category FROM PRODUCTS group BY category;

```
+-----+
| category |
+-------+
| 3 |
| 2 |
+--------
```

SELECT COUNT(order_id) ID FROM ORDERS group BY salesman_id;

```
+----+

| ID |

+----+

| 2 |

| 2 |

| 1 |

+----+
```

LIKE OPERATOR

```
SELECT * FROM CUSTOMERS WHERE customer name LIKE 'A%';
------
      1 | Alice Johnson | alice@example.com | 9876543210 | Mumbai | India
 SELECT * FROM CUSTOMERS WHERE customer name LIKE '%A%';
.------
      1 | Alice Johnson | alice@example.com | 9876543210 | Mumbai | India |
      3 | Charlie Davis | charlie@example.com | 7654321098 | Bangalore | India
      4 | Diana Evans | diana@example.com | 6543210987 | Chennai | India | 5 | Ethan Ford | ethan@example.com | 5432109876 | Kolkata | India |
SELECT * FROM CUSTOMERS WHERE customer name LIKE '%D';
5 | Ethan Ford | ethan@example.com | 5432109876 | Kolkata | India |
```

UNION

```
SELECT customer_name AS name FROM Customers
UNION
SELECT name FROM Sales_Reps;
```

```
SELECT product_name AS name FROM Products
UNION
SELECT customer_name FROM Customers;
```

```
name
 Laptop
 Smartphone
 Desk
Chair
Headphones
 Alice Johnson
Bob Brown
Charlie Davis
 Diana Evans
Ethan Ford
```

JOINS

A) INNER JOIN

B) LEFT JOIN

```
SELECT
    c.customer_name,
    o.order_id,
    o.order_date,
    o.total_amount
FROM Customers c
LEFT JOIN Orders o ON c.customer_id = o.customer_id;
```

C) RIGHT JOIN

```
SELECT
    sr.name AS sales_rep,
    o.order_id,
    o.total_amount
FROM Sales_Reps sr
right JOIN Orders o ON sr.salesman_id = o.salesman_id;
```

D)CROSS JOIN

```
p.product_name,
sr.name AS sales_rep
FROM Products p
CROSS JOIN Sales_Reps sr;
```

```
product name | sales rep
              Sam Wilson
Laptop
Laptop
             | Jane Smith
Laptop
             John Doe
Smartphone
             | Sam Wilson
Smartphone
             | Jane Smith
Smartphone
             John Doe
Desk
             | Sam Wilson
             Jane Smith
Desk
Desk
             John Doe
Chair
             | Sam Wilson
Chair
             | Jane Smith
Chair
             John Doe
Headphones
             | Sam Wilson
Headphones
             | Jane Smith
Headphones
             John Doe
```

E) MULTIPLE JOIN

```
SELECT

c1.customer_name AS customer1,

c2.customer_name AS customer2,

c1.city

FROM Customers c1

JOIN Customers c2

ON c1.city = c2.city;
```

SUBQUERYS

```
SELECT
    product_name,
    category,
    price
FROM Products p
WHERE price = (
    SELECT MAX(price)
    FROM Products
    WHERE category = p.category
);
```

```
SELECT
    customer_name
FROM Customers c
WHERE c.customer_id IN (
    SELECT customer_id
    FROM Orders
    GROUP BY customer_id
    HAVING SUM(total_amount) > (
        SELECT AVG(total_amount) FROM Orders
    )
);
```

```
SELECT name
FROM Sales_Reps sr
WHERE sr.salesman_id = (
    SELECT salesman_id
    FROM Orders
    GROUP BY salesman_id
    ORDER BY SUM(total_amount) DESC
    LIMIT 1
);
```