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1. Customer Experience and Registration Steps

A. Apply for ICM Securities account.

- Click on the following link to open an ICM Securities account:
 English: <http://regicmsecurities.globaltradingnetwork.com/EN/register/start>
 Arabic: <http://regicmsecurities.globaltradingnetwork.com/AR/register/start>
- Choose the registration type Individual or Corporate
 "If you have an application reference, you can resume your previous registration attempt by entering the application reference number".

B. Individual Application

➤ Bio

Please fill your personal and contact details and choose the User name you want and then click on Next

➤ Account

ICM Capital (Mauritius) Limited is registered in Mauritius, and regulated by the Financial Services Commission, Mauritius (FSC Mauritius) under License Number: C118023357.
Registered Address: Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201, Ebene, Mauritius.

Once you finish the Bio steps, an application reference number will be initiated were you can use it to complete your application later on.

- Choose the Trading Account Currency
- Personal details (Gender, Nationality, Date and Place of Birth) as well as the Passport number with the Issue/Expiry date.

"Passport number: We can only differentiate customers by the passport numbers not email addresses. (Email address can be used by two different clients on registration but must be different Passport number)"

- Choose and fill your Personal Identification Type, Number and Expires "Not Mandatory"
- Contact details and Address.
- Employment details.
- Please answer by yes or no for the two employment questions. "If you are an employee of a brokerage or asset management company and or a director/officer in a public limited company".

The screenshot shows the 'Bio' step of a five-step registration process. The steps are: 1 Bio, 2 Account, 3 Bank, 4 Finance, and 5 Finish. The 'Bio' step is highlighted with a blue background. The form fields include:

- Trading Details:** Trading Currency dropdown set to EUR.
- Personal Details:** Name section with Title (Mr), First Name (John), Middle Name, and Family name (Smith).
- Nationality:** United Kingdom.

A green banner at the top of the form area says: "Your reference number is 228565. Use this to resume this registration at a later time."

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Individual

1 Bio **2 Account** **3 Bank** **4 Finance** **5 Finish** **Go Back**

Date of Birth

Date of Birth * Place of Birth
 UNITED KINGDOM
 YYYY-MM-DD

Passport Number

Passport Number * Passport issue date * Passport expiry date *
 YYYY-MM-DD YYYY-MM-DD

Personal Identification Number

Identification Type Identification Number Identification issue date Identification expiry date
 Select an Identification Type YYYY-MM-DD YYYY-MM-DD

Contact Details

Contact Details

Mobile * Secondary Mobile Land Line Secondary Land Line
 +447711111111

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Individual

1 Bio **2 Account** **3 Bank** **4 Finance** **5 Finish** **Go Back**

Permanent Address

Address Line 1 * Address Line 2 Country
 House / Building No. Road. Block. City UNITED KINGDOM

Employment Details

Employment Details

Employment Status * Job Title * Nature of Business *
 Employed

Employer

Employer *

Are you an employee of a brokerage or an asset management company?
 Yes No
 Are you a director or an officer in a public limited company?
 Yes No

Back **Next**

1 Bio **2 Account** **3 Bank** **4 Finance** **5 Finish**

Employment Details

Employment Details

Employment Status * Job Title * Nature of Business *
 Employed vikme fdnklnkg

Employer

Employer *

Are you an employee of a brokerage or an asset management company?
 Yes No
 Are you a director or an officer in a public limited company?
 Yes No

Back **Next**

➤ Bank

Please fill your Bank account details in full.

Note: This bank account will be used to fund your ICM Securities trading account.

Your reference number is **21073**. Use this to resume this registration at a later time.

Bank Details

Bank Name *	Country *
<input type="text"/>	UNITED KINGDOM

Bank Account

Bank Account Number *	iBAN Number
<input type="text"/>	<input type="text"/>
Branch Name *	Account Currency *
<input type="text"/>	EUR

[Back](#) [Next](#)

➤ Finance

Please fill the require Financial Information as below:

- Approx. annual income
- Approx. net worth
- Initial Deposit amount
- Source of funds

Your reference number is **21073**. Use this to resume this registration at a later time.

Finance Information

Approximate Annual Income *
0 - \$49K
Approximate net worth excluding principal of residence *
\$10K - \$499K
Initial Deposit Amount *
<input type="text"/>
Source of funds *
<input type="text"/>

Investment information as below:

- Percentage of capital you will invest in the capital markets
- Investment Objectives. Choose between the following:
 - Capital Protection
 - Income Balanced
 - Growth Speculation
- Please answer by yes or no the questions about your experience in Bond, Share Trading, Investment funds and FX.
- Please confirm your years of Experience, how active you are and if you have done any related courses.

1 Bio 2 Account 3 Bank 4 Finance 5 Finish

Investment Information

Percentage of capital will you invest in capital markets
25% - 50%

General Investment Objectives
Capital Production

Experience in Bonds? *
 Yes No

Experience in share trading? *
 Yes No

Experience in investment funds? *
 Yes No

Experience in FX or other derivatives? *
 Yes No

How many years *

How Active *
 <10 per month

Any course related to investment business *

Tax Residence Information: Please fill your tax information if applicable.

➤ Finish

- Please read, understand and tick the boxes of the Customer Agreement "Terms & Conditions" our Privacy policy and our Risk Disclosures.
- Please read, understand and tick the boxes of the Exchange agreements.
- Click Next to submit your application.
- You should receive a confirmation email with a PDF file of your filled registration form. You can download the filled application on your device by clicking on "Download the registration form"

Registration Completed

You should receive a confirmation email shortly. If you do not receive a confirmation email, please contact our support services. Use the link to download the PDF version of your filled registration form. Please send a duly signed copy of the registration form by courier to below address. That verifies that this form has been filled with your full knowledge and consent. If you have further clarification, please contact us through any of the following means.

Contact Information

Office Address

ICM Capital (Mauritius) Limited

Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201 Ebene Mauritius

Phone Number

+44 207 634 9779

Fax Number

+44 207 516 9137

Email

support@icmcapital.mu

Client Services

+44 207 634 9779

[Download the filled registration form](#)

- Once you submit your application, our representative will get in touch with you to obtain the require supporting document.
- On completion of the require documents, your application will be reviewed by our team. Once your application being approved, you will receive two separate emails with your Account number and Password.

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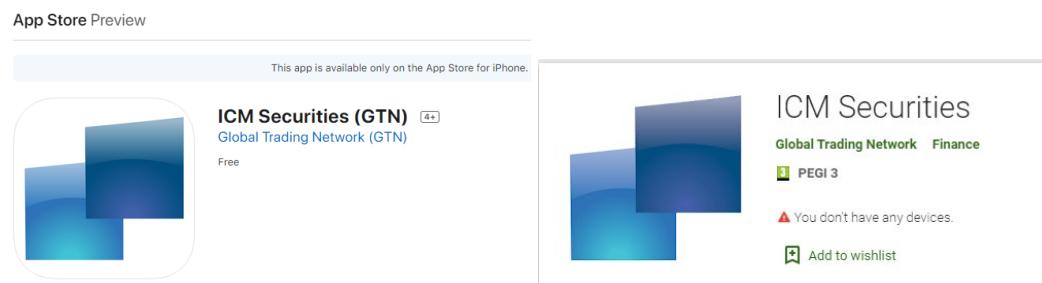
Registered Address: Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201, Ebene, Mauritius.

2. ICM Securities Platform

ICM Securities available as a web-based platform on PC



Or you can download the application on your mobile phone "IOS and Android"



ICM Securities (Trading Platform)	Link
Web	https://icmsecurities.globaltradingnetwork.com/web/login
Apple Store (IOS)	https://apps.apple.com/ae/app/icm-securities-gtn/id1471313145
Play Store (Android)	https://play.google.com/store/apps/details?id=com.gtn.icm

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3. Funding

You can deposit funds in your ICM Securities account through bank transfer directly into our bank account from the same bank account you have used and confirmed during the registration. Please ensure you use your full name and ICM Capital account number as a reference.

Bank Name: SBM Bank (Mauritius) Limited

Bank Address: 6th Floor SBM Tower, Port Louis

SWIFT Code: STCBMUMU

IBAN Number (USD): MU77STCB1170000000393357000USD

Account Number (USD): 50100000393357

IBAN Number (EUR): MU19STCB1170000000393340000EUR

Account Number (EUR): 50100000393340

IBAN Number (AED): MU77STCB1170000000393432000AED

Account Number (AED): 50100000393432

IBAN Number (GBP): MU33STCB1170000000393388000GBP

Account Number (GBP): 50100000393388

Beneficiary Name: ICM Securities

Beneficiary Address: Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201, Ebene, Mauritius

4. Trading Console

In the **Trading Console**, you can manage the important trading activities within one click.

The screenshot shows the ICM.com Trading Console. At the top, it displays market data for DFM (D) and DFMGI (D). Below this is a 'My Watchlist' section showing various stocks like BAFI, 2010, EMAAR, 1090, HRHO, and AAPL with their latest prices, changes, and charts. To the right is a 'Stock Summary' for HRHO (D) showing a 1-year chart and detailed statistics. At the bottom, there's an 'Order List' where a buy order for 30 shares of ARMAX (D) at 3.730 is being placed.

How to Place an order?

- Choose the market which ever you want to trade or choose the stock from you watch list

This screenshot shows the Trading Console with the market dropdown set to 'QE (D) Qatar Exchange'. A red circle highlights the dropdown menu. Below it, a list of stocks under the QE market is shown, including GCC Stocks, NSDQ100, ADX (D), PSE (D), GISS (D), QNCO (D), and QIMD (D). An order for IGRD (D) at 0.610 is being placed in the bottom right corner.

Make sure you have buying power in the local currency, if not this has transferred from which currency we have.

The option for cash transfer is available under TRADING ACCOUNTS- REQUEST- CASH TRANSFER

The screenshot shows a detailed view of a stock's performance and holding information. On the left, a 'QE (D)' market summary table lists various stocks with their last price, change, percentage change, chart, day range, bid, offer, bid quantity, offer quantity, volume, trades, and turnover. In the center, a 'Stock Summary' for IGRD (D) is displayed, showing buying power (15,642.44), portfolio currency (GBP), and holdings market value (19.49). A red circle highlights the 'Buying Power' section. On the right, a 'Market Depth' chart shows cash and holdings levels over time.

One click on any stock will pop you with below details.

- Portfolio – shows by default if you have buying power
- Quantity – Required Quantity to Buy
- Price- Shows the market price (Can be deleted if its pending order)
- Order type – Market order/Pending order

Below link shows the different order type:

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/trading-account/orders/>

This screenshot shows the 'Trading Console' interface. On the left, a sidebar navigation includes 'Trading Account', 'Market', and 'Analytics'. The main area displays a 'QE (D)' market summary table. Below it, a detailed 'Order List' table shows existing orders for IGRD (D) and ARMX (D) with columns for Side, Symbol, Status, Qty., Price, and Filled Qty. A red circle highlights the 'Buy' order for IGRD (D) which is 'Rejected'. At the bottom, a 'Buy @ 0.612' button is visible.

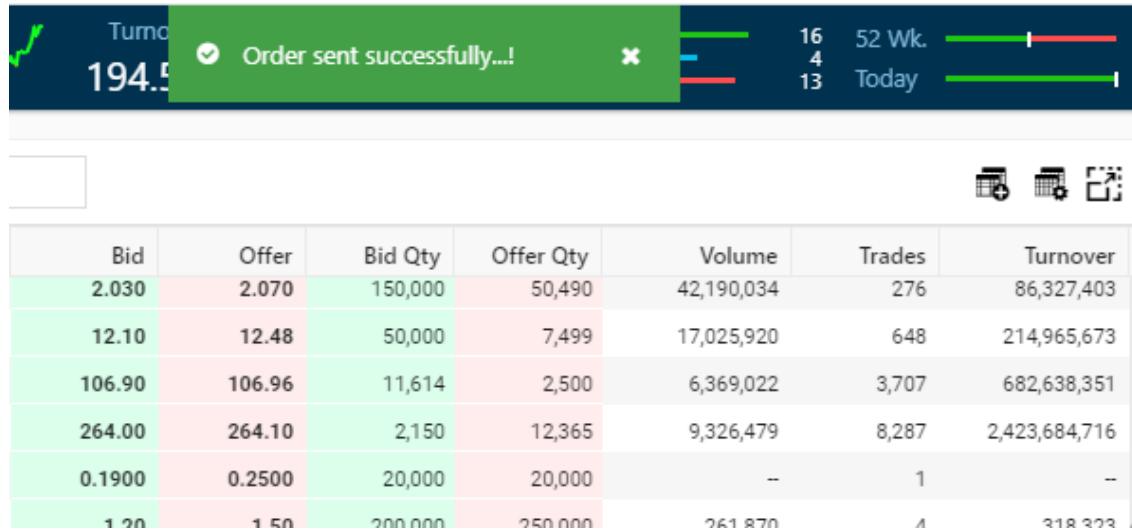
Confirm order Tab

Confirm Order

IGRD (D)	0.610 ↓	Buy	Expiry Date	--
Side	100	TIF	Day	
Qty.	Limit	Day Order	No	
Type	0.612	Order Value	61.20	
Price	REG	Net Value	96.20	
Trading Password *				
<input type="text"/>				
Submit				

You need to put the trading password which is same as login password currently, this is a security measurement set in order to ensure that no one else can place an order using your trading account.

Once the order is placed, it will pop up the message "order sent successfully", later this can be seen on portfolio tab.

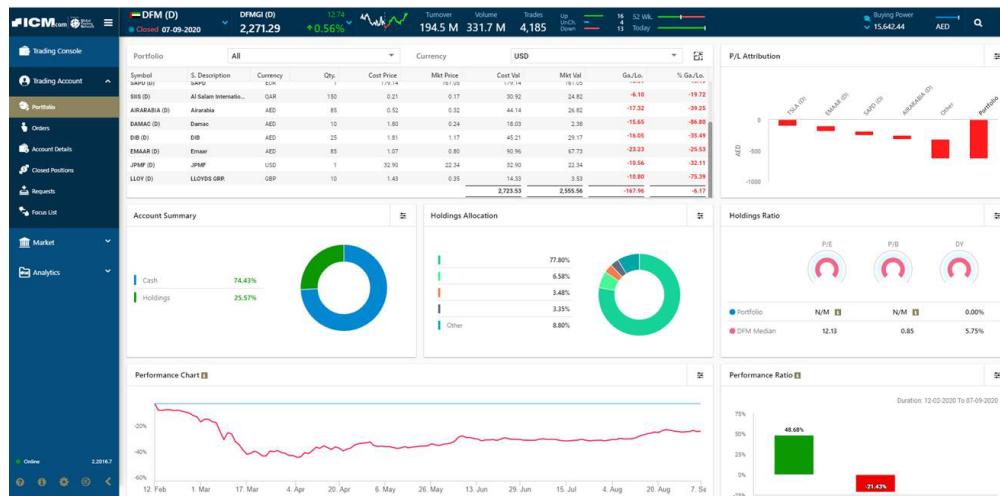


Portfolio

The portfolio gives a live valuation of your securities based on their current market value, the

purchase price and the number of shares held, these shows the open price and current markets price and gives you a total overview of trading so that you can easily track the profits and losses on your securities account.

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/trading-account/portfolio/>



For help guide, please refer to the below link:

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/>

5. FAQs

What is share dealing?

Share trading allows you to obtain legal ownership in a specific company. Once you have shares in a company you own the underlying asset and can access company dividends and be able to vote in company meetings.

Once you buy or sell shares, you enter a contract to exchange the legal ownership of the shares for money. This exchange is called settlement and generally occurs two business days after the trade.

You can purchase shares using individually-held electronic funds or leverage your share trading using a margin loan from a margin loan provider.

How does share dealing work?

First, you'll need to create a shares account which can take less than 5 minutes to register. When your account is up and running, log in to our share dealing platform to discover your next investment.

When you have found the shares that you want to buy, you can purchase.

When you've bought your shares, log in to monitor your investments, collect dividends and reinvest these all in one place. And when the time comes to sell, do so at a click of a button.

How long does it take to withdraw funds once I have sold shares?

When you've sold your shares, your cash will be available to reinvest immediately.

If you want to withdraw the cash back to your bank account, the cash will be available once the shares have "settled". For example, if you sell the shares on a Monday, these should settle on the Wednesday, when you'll be able to withdraw your cash. This is known as a T+2 settlement period, where "T" is the transaction date and "2" is the number of business days after the transaction date.

How are dividends paid to my account?

We'll pay the dividends to your account in cash. You'll be able to see these in your Dashboard and also in your Recent activity.

What is the difference between physical stocks and CFDs on single stocks?

CFD stands for Contract for Difference, which means you are trading with an over the counter product and benefiting from the difference in the price. With physical stocks, you are dealing with real shares of a certain company. By holding a stock, you become the partial "owner" of the specific company. Additionally, while when trading CFDs you need a leverage ratio, with physical stocks you do not, since they are not leveraged products (something that lowers risk immediately).

What are the advantages of trading physical stocks?

When you buy a physical stock of a certain company, you get a chance to participate in the growth of that company. And you are also entitled to the profits made by that company. Additionally, if you hold a physical stock (even it is only one), you could participate in the annual meeting of the shareholders. Physical stocks are also liquid, which means that they could be bought or sold at a fair price.

Could I trade physical stocks on MT4 platform?

No, physical stocks only available on ICM Capital Securities Platform (web and mobile app)

Are there any additional taxes deducted when I trade physical stocks?

No there are no additional taxes that you should pay when trading physical stocks. When you place an order, we levy only commission.

Please note, It is the client's responsibility to report their activity to the tax authorities.

What shall I do in order to trade physical stocks?

If you are interested to open a physical stocks account, please click on "Open Securities account" and complete the live application. ICM Capital, its employees, agents and officers do not provide any tax advice.

Any information provided should not be relied on for tax or other professional advice. You should consult at all times your own tax or professional advisor before engaging in any transaction.

How do I open ICM Securities account?

You can open an ICM Securities account by registering for an account.

Once you complete the registration, our representative will contact you to complete your registration.

What type of supporting document you require?

The document needed to support your ICM Securities application is vary and it include some sort of Proof of Identity and Proof of Address. Our representative will contact you on your registration completion to confirm the require documents.

How can I fund my ICM Securities accounts?

You can deposit funds in your ICM Securities account through bank transfer directly into our bank account from the same bank account you have used and confirmed during the registration. Please ensure you use your full name and ICM Capital account number as a reference.

Due to money laundering regulations, we cannot accept cash deposited into our bank account. Any funds credited in this way will not be added to your account and could result in significant delays on any refund.

What is the available Market and what is your commission?

ICM Capital through its ICM Securities platform offer wide range of markets and exchanges such as:

Region	Market
MENA	ADX - Abu Dhabi Exchange
	DFM - Dubai Financial Market
	DIFX - NASDAQ Dubai
	BSE - Bahrain Bourse
	CASE - The Egyptian Exchange
	ASE - Amman Stock Exchange
	MSM - Muscat Securities Market
	DSM - Qatar Exchange
	TDWL - Saudi Stock Exchange/ Tadawul
	BK - Boursa Kuwait
Europe	CHIX - Chi-X Europe
	LSE - London Stock Exchange – Domestic
	GBLSEI – London Stock Exchange – International
America	AMEX - NYSE American
	NYSE - New York Stock Exchange
	NSDQ – Nasdaq
	NSDQBB – OTC Markets
	NSDQOT – OTC Markets

For information about the commission and rates, please visit the following link:

<https://www.icm.com/products/icm-securities/#securities-contract-specifications>

Can I deposit using Credit Card or any alternative methods?

Unfortunately, you can only deposit into your ICM Securities account through direct bank transfer.

How long does it take for my funds to reach my ICM Securities trading account?

ICM Capital aim to process and deposit the funds into your trading accounts within 24 hours of receipt (Monday – Friday).

Please note: International transfer could take up to 5 working days for the funds to reach us.

Some international transfers will incur a fee charged by your bank or ours. Any charges will come out of the amount that you transfer and therefore we will only credit your account with the funds that we receive. We cannot be held accountable for any bank charges.

What is the minimum deposit?

There is no minimum on how much you can deposit in your ICM Securities account