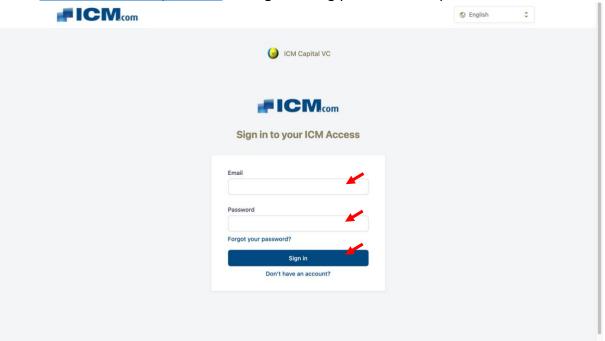
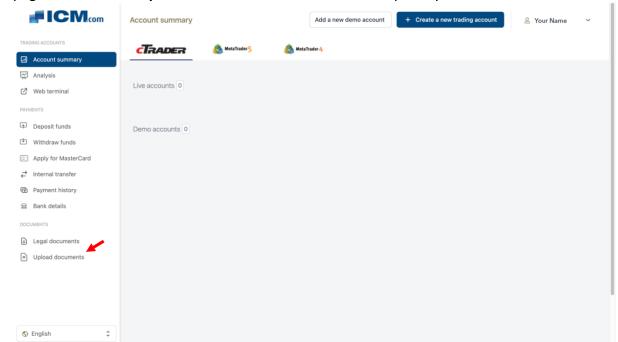


How to upload documents for account approval?

1. Go to www.clients.icmcapital.com and sign in using your email and password.



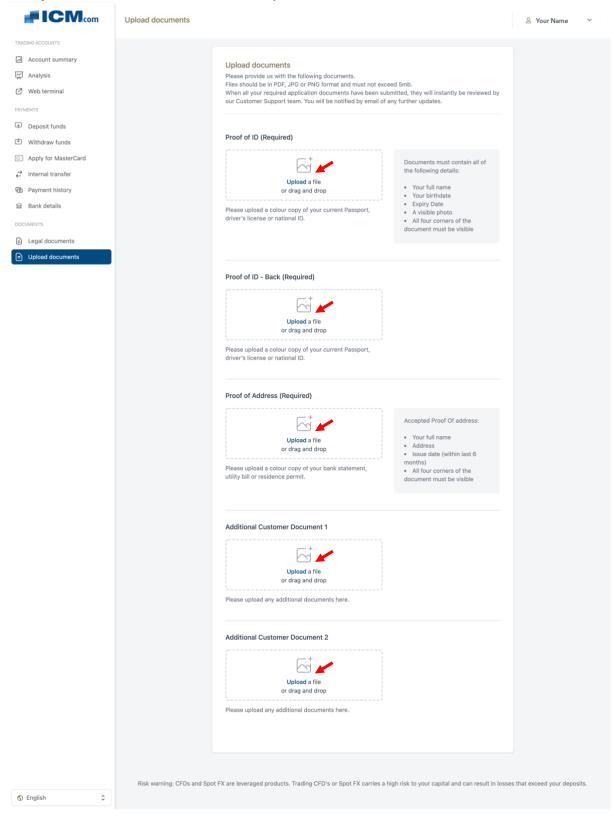
2. Once you have successfully signed in, you will be taken to your "Account summary" page. Click on the "Upload documents" at the sidebar to upload your documents.





3. **Upload** photos of your documents (**National ID/Driver's License**) to verify your identity and address.

For address confirmation, you may use your bank account statement or current utility bill. The documents must contain your full name and address.





Note: All photos must be readable and clear. Make sure your documents are fully visible.

4. Once verification is completed, you will get an email notice.

Note: The verification usually takes just a few minutes, but sometimes it may require more time for our Verification Department to review your documents. This may depend on the amount of verification requests, or if it was submitted overnight or at the weekend, and, in these cases, may take up to 12-24 hours. The quality of the documents you submit can also affect approval time, so make sure your document photos are clear and not distorted.