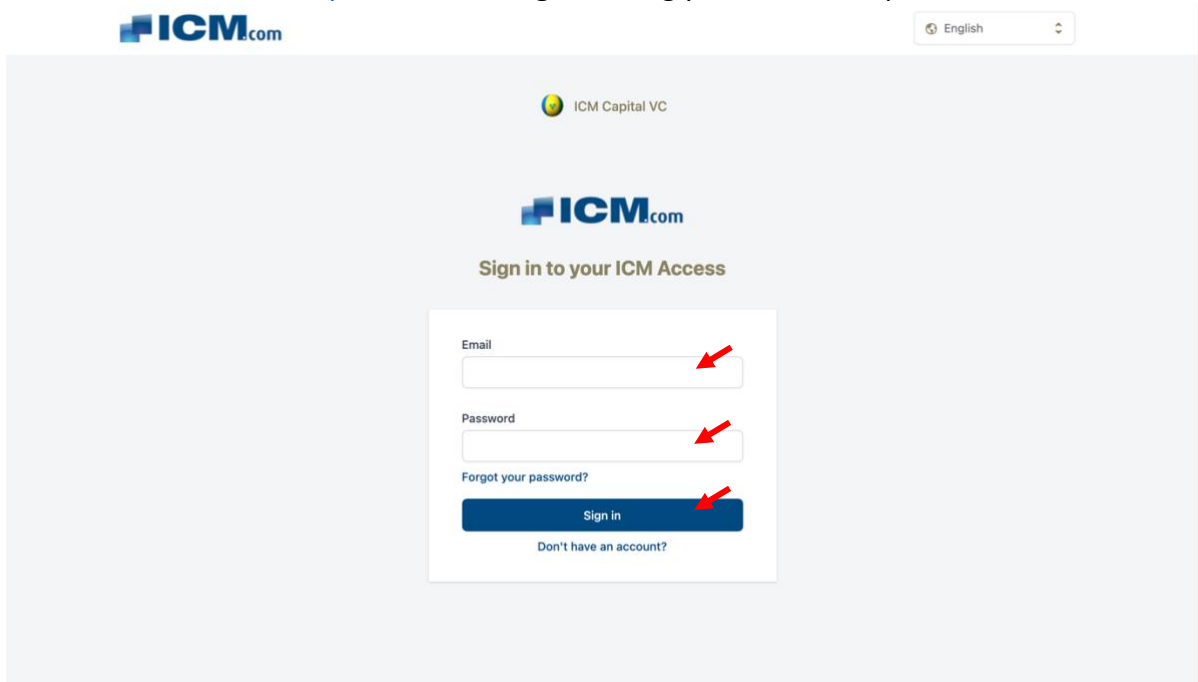
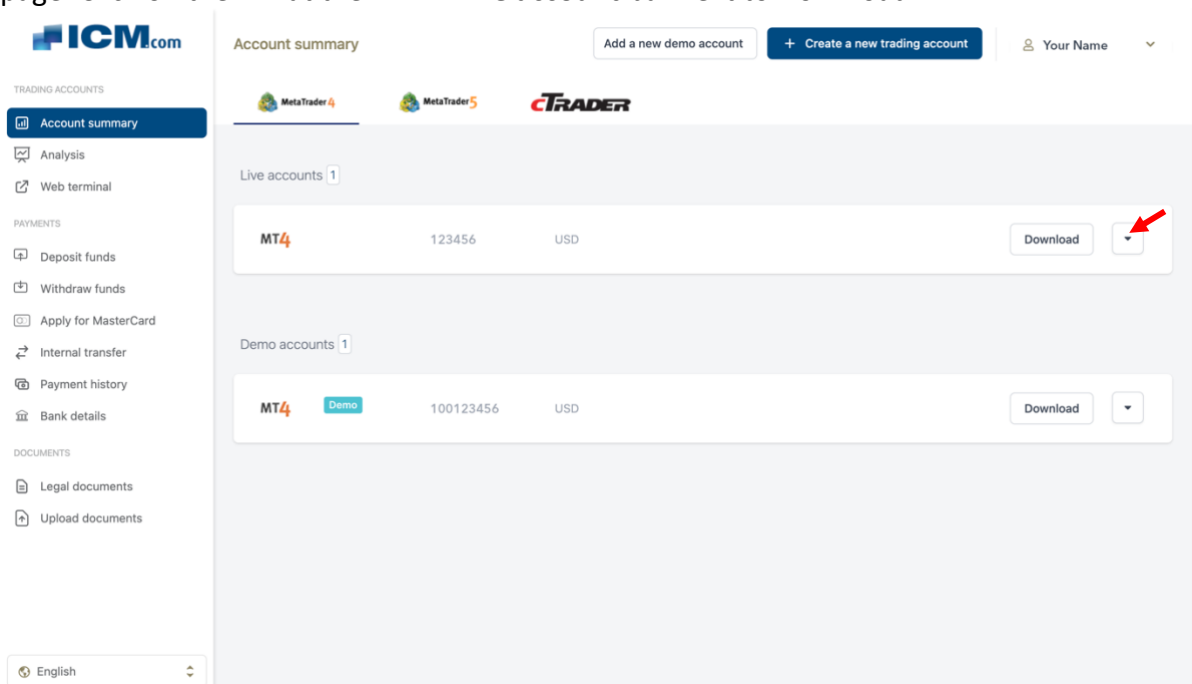


## How to reset MT4 Live account password?

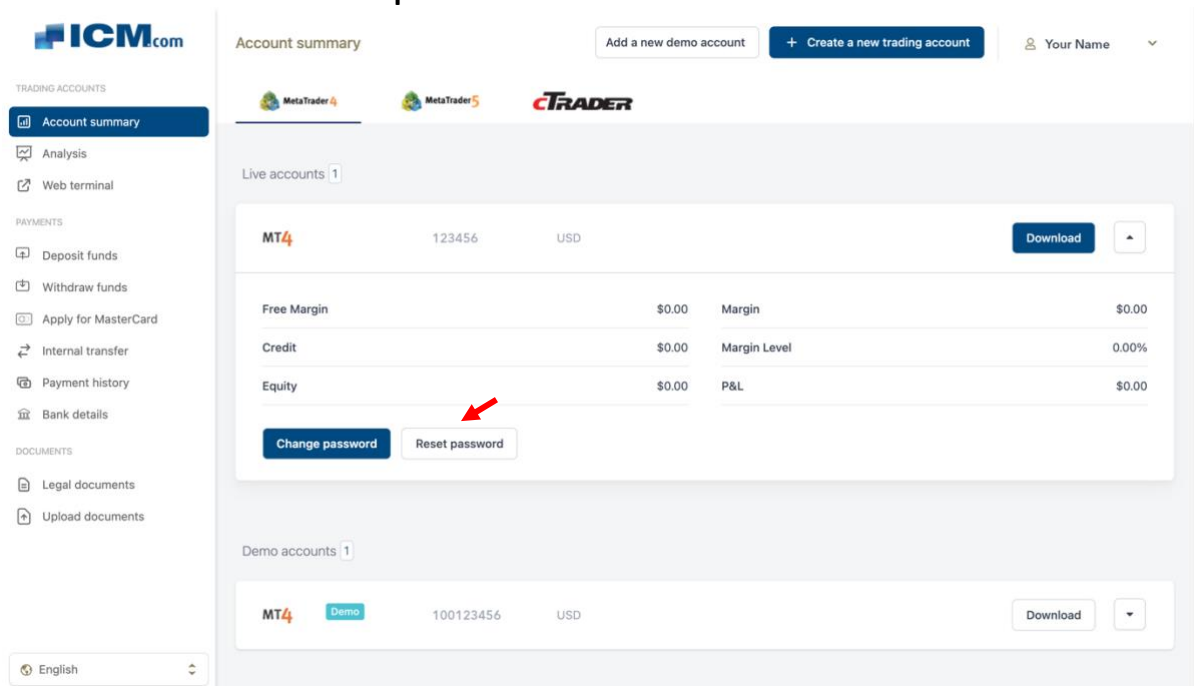
1. Go to [www.clients.icmcapital.com](http://www.clients.icmcapital.com) and **sign in** using your email and password.



2. Once you have successfully signed in, you will be taken to your “**Account summary**” page. Click on the “v” at the **MT4 - Live account** bar next to Download.

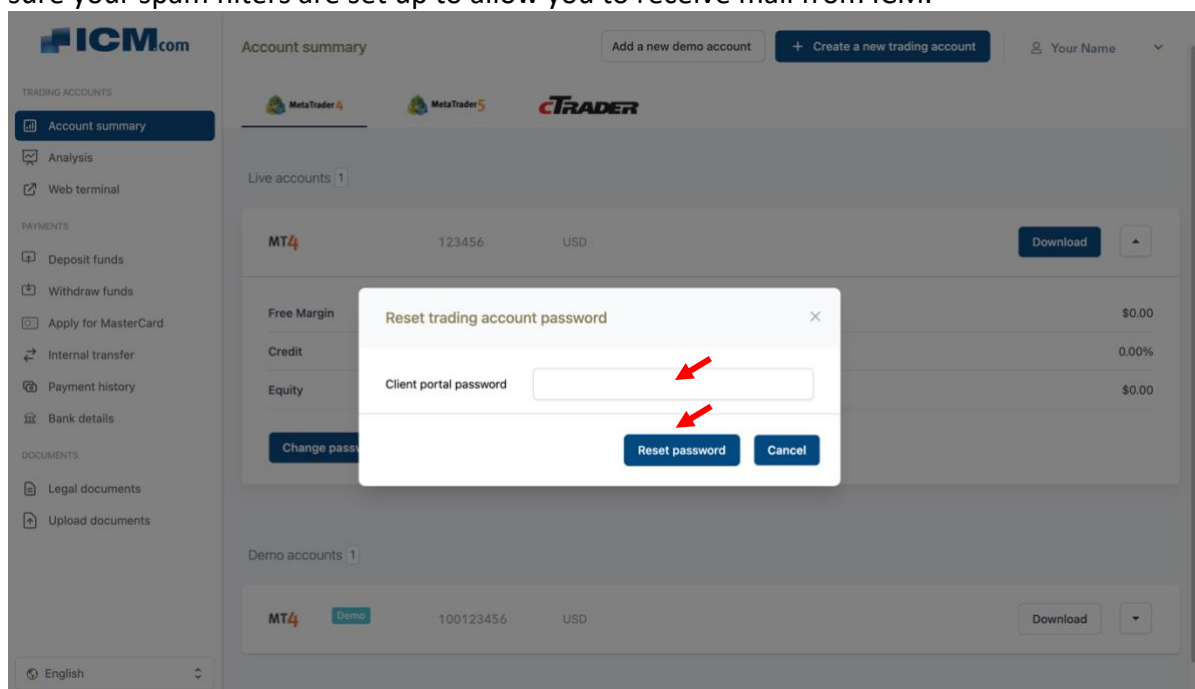


3. Select and click on the “Reset password”.

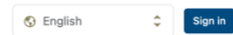


4. Enter your “Client portal password” (ICM Access) and click “Reset password”. You will then receive an email in a few minutes containing a link that will allow you to reset your password.

Note: If you don’t see the email in your inbox shortly, check your spam folder. Make sure your spam filters are set up to allow you to receive mail from ICM.



5. Click on the **link** in the email to reset your password. You will be taken to a new page where you can then create a new password for your trading account. Click on the **“Set new password”** button to complete the process.



### Reset trading account password

New password	<input type="password"/>
Confirm new password	<input type="password"/>
<div><button>Set new password</button><button>Cancel</button></div>	