Sambhay Siwakoti

IT Technician — Web Developer

sambhav.siwakoti@coyotes.usd.edu — +16052021615 — Vermillion, South Dakota

Summary

Highly motivated and professional IT specialist and front-end developer with over four years of experience providing high-level support to clients and business organizations. Proficient in prioritizing tasks, identifying issues, and delivering timely resolutions. Possess exceptional communication and interpersonal skills with a proven ability to work independently and as part of a team.

Professional Experience

Devbhumi Vidyapith School

July 2022 - November 2024

IT Technician

- Provided technical support to staff and students for hardware, software, and network issues.
- Monitored, configured, and maintained 50+ school computers.
- Assisted with network setup, configuration, and troubleshooting for reliable connectivity.
- Managed user accounts, permissions, and access rights in the school's system applications.
- Maintained inventory records of IT equipment.

Rarasoft Pvt. Ltd.

February 2020 – June 2022

Front-End Developer

- Developed front-end components and user interfaces using HTML, CSS, JavaScript, and PHP.
- Implemented responsive design techniques and optimized web performance across devices.
- Integrated front-end components with back-end systems using the PHP Laravel framework.
- Collaborated with designers, back-end developers, and project managers to deliver high-quality software.
- Conducted code reviews, identified optimization areas, and implemented best practices for code quality.

Education

Sunway International Business School, IUKL

2016 - 2019

Bachelor of Computer Science (Hons.)

CGPA: 3.001

Relevant Course: Oracle 11g
Higher Secondary School

2014 - 2016

Science Stream Aggregate: 60

Skills

- IT Security
- Hardware and Software Support
- System Installation and Maintenance
- HTML, CSS, JavaScript
- PHP, Laravel, MySQL, XML

- Microsoft Office Tools
- Critical Thinking
- Operational Analysis