



Sambhunath Jana

324/325, Hariom Nagar Society Karmyogi Gate No 3, Pandesara, Udhna Surat, Gujarat 394221
India
7735275652 | Sambhunathjana27@gmail.com

Objective

Seeking for a position where i can use my knowledge, experience, technical Skills and willingness to serve the organization and evolve continuously through learning. I have a total 5 years of experience in Customer Support.

Experience

- **K.S Trading (G3+ Fashion)** -
Ast. Manager customer support Dpt.
Basic Salary 35,000 Monthly
E-commerce website (Product based)
- **Kesari Exports** -
Customer Support Executive
Basic Salary 25,000
E-commerce website - Manufacturing
- **Equity Pandit Finance Pvt (Capiflex)** -
Customer Support Executive
Basic Salary 18,500
Share Market

Education

- **Fakir Mahon Autonomous College, Balasore, Odisha** 2018
BA In English Literature
54%
- **Balasore Art & Crafts College, Balasore, Odisha** 2015
+2 Arts CHSE
63.07%
- **Lavana Satyagraha smruti vidyapittha, Inchudi, Balasore, Odisha** 2013
10th BSE Odisha
69.33%

Skills

- Excellent Communication and Email drafting in English
- Multitasking
- Self dependent/problem solving and quick resolution
- Team work
- Technical Skills
- Organization

Languages

- English, Hindi

Software Knowing

- Fraxinus ERP, CRM Plus ,inturies , Zendesk Chat ,Logic ,Excel

Personal Details

- Date of Birth : 21/11/1995. Marital Status : Married . Religious: Hindu