

CUSTOMER SERVICE REPORT



Commercial Dishwashing
& Laundry Service

Customer	The Smith
Address	1900 Broadway
City	NYC
Machine Model	-
Other Equipment	Dispenser

Date	12/3/24
Time	9:15PM

- ☐ Preventative Maintenance ☐ Installation Setup
☒ Emergency Service ☐ Other _____

SERVICE PERFORMED	COMMENTS/RECOMMENDATIONS
Dish, Glass & Flatware Results	Replaced cap for chemical.
Operating Procedures	Checked each dispenser cap to
Round Screen-Fit, Stopper/Chain	see if any other is cracked
Inside Hood/Pan Condition	Tested each dispenser to see if each
Comp Fittings/Tray Rail-Nuts	pulling properly.
Vacuum Breaker	
Lower Arm, Spray Tee, A5 Baffle	
Fill & Start Button	
Chemical Pumps & Tubing	
Detergent Dispensed	cc
Check Valve Test	
Motor Vents/Fittings	
Drain Line/Hose Clear	
Mid Cycle/Upper Arm	
Rinse Aid Dispensed	cc
Lower Fill Line Check	
Sanitizer Test	ppm
Water Temperature	°F
Door Operation/Hardware	
Water Level	
Machine Leveled	
Scraptrap Screens	
Exterior Condition/Labels	
Product Levels, Straws & Screens	
Dispensers & Other Equipment	

ADDITIONAL PRODUCT NEEDS	CUSTOMER COMMENTS
<input type="checkbox"/> Pre-soak <input type="checkbox"/> Floor Cleaner <input type="checkbox"/> Pot & Pan <input type="checkbox"/> Glass Kleen <input type="checkbox"/> D-Grease <input type="checkbox"/> Bio-Flow <input type="checkbox"/> Oven Clean <input type="checkbox"/> All-Purpose <input type="checkbox"/> Han-Gel <input type="checkbox"/> Air Freshener <input type="checkbox"/> D-Scale <input type="checkbox"/> Disinfectant <input type="checkbox"/> SS Polish <input type="checkbox"/> Sol QA <input type="checkbox"/> Bar Detergent <input type="checkbox"/> Laundry Soap	Your Comments & Suggestions are very important to us. _____ _____ _____ _____

Prepared by:	Bach
Telephone:	

THANK YOU FOR USING AUTO-CHLOR!

Customer Signature:
