

Jason Johnson

East Orange, NJ 07018

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Professional Summary

Recent Electro-Mechanical Technician graduate with exceptional analytical skills. Proven ability to develop productive relationships with clients and colleagues at all levels. Recognized by management for having excellent communication and organizational skills. Self-motivated with the ability to juggle multiple priorities in time-critical situations previous experience in customer service and sales.

Authorized to work in the US for any employer

Work Experience

Repair Service Technician

US Coffee, Inc.-Hicksville, NY

November 2022 to March 2024

Perform preventative maintenance on equipment as well as emergency on-site technical support for customers.

Field Service Engineer II

EMSAR-New Jersey

April 2022 to October 2022

Responsible for testing, calibration, verification, preventative maintenance, installation and repair services on a variety of equipment including; laboratory instrumentation, medical testing devices, kiosk equipment, power three-phase high voltage UPS and distribution equipment and/or other EMSAR and client equipment.

- Provides on-site preventative maintenance, repairs, performance verifications, calibrations, and software/hardware upgrades on EMSAR supported equipment.
- Provide intermediate level of engineer support and service work.
- Responsible for following quality practices specified by EMSAR and product vendors.

Assembler & Service Tech II

Goodman Solutions/ Unified Field Services-New Jersey

January 2021 to April 2022

Travels to residential & commercial locations to perform contractor work for Amazon. Installation of Att&t digital life security, wall mounting & assemblies of all sorts of furniture & fitness equipment.

Repair Technician

Aqua Fresca-East Hanover, NJ

October 2019 to January 2020

Traveling field technician to corporate offices, making repairs & preventative maintenance to filtration water coolers & coffee machines, installation as well as removal.

Repair Technician

Arctic Falls-Cedar Grove, NJ

April 2019 to October 2019

Tech travel from location to location performing service, preventative maintenance, installs and removals on residential & commercial beverage equipment. Also delivers water, coffee, & small consumer products to residential & commercial locations.

Beverage Service Repair Technician

Beverage Systems, Inc-New Jersey

June 2018 to April 2019

Tech travel from location to location performing service, preventative maintenance, installs and removals on all kinds of commercial beverage equipment.

Repair Technichan

Ricoh-West Caldwell, NJ

January 2018 to April 2018

Responsible for repairing continuous feed printers for major companies in a time manner. Preforms necessary serviced maintenance, retinue color adjustments. Perform a variety of technical duties that are highly skilled and/or complex with supervision. Responsible for technical assistance, investigation, evaluation, and/or repair on customer and company owned equipment. Follows documented policies and procedures as designated by the company Quality System.

Bench Repair Technician

System One/Fuji Film-Edison, NJ

June 2017 to January 2018

- Use software to trouble shoot printers and photocopiers
- Basic repairs of printers and photocopiers
- Use voltage meter as needed
- Utilize Microsoft Word, Microsoft Excel and E-mail
- Knowledge of voltage meter
- Basic troubleshooting and repair knowledge
- Experience with troubleshooting software
- Familiar with moving parts

Pest Service Specialist Eliminator

Ecolab-Edison, NJ

November 2014 to July 2015

Provided timely and costly effective pest detection, elimination and prevention solutions to an established route of commercial customers. Establish effective working relationships with a variety of customers and partner with them on best practices to identify and solve pest problems. Keep abreast of Ecolab's product/service offerings and industry conditions, to enhance service and sales of pest prevention/elimination solutions. Use handheld computerized equipment to manage service and document structural, sanitation and pest issues.

Vehicle Service Agent

Hertz/Dollar Rent A Car-Newark, NJ

June 2011 to November 2014

Clean and service rental vehicles for customer use (including washing, fueling, gassing, adding air and fluids and associated preparations); review inspection checklist to ensure vehicles are properly prepared and meet quality criteria

Merchandize Control Associate

Sears-Livingston, NJ

November 2008 to January 2010

Changed out old prices to new prices on merchandise. Changed out store promotional signs. Assisted customers with the right help about products. Counted every electronics and appliance merchandise. Provided out of stock information through store network system. Installed Home Theater system for store and customers.

Used pallet jack to bring new and remove appliances onto sales floor.

Education

A.A in Business Administration

Essex County College - Newark, NJ

September 2002 to May 2004

Skills

- Mechanically Inclined (10+ years)
- Excellent Computer Knowledge (10+ years)
- Hand Tools (5 years)
- Customer Service Experience (10+ years)
- Inventory Management (5 years)
- Power Tools (10+ years)
- Appliance Repair
- Machine Repair (7 years)
- Electrical
- Mechanic
- Customer Service (10+ years)
- Sales
- Maintenance (10+ years)
- Painting
- Excel
- Automotive
- Mechanical Knowledge
- Kitchen Experience
- Sales Experience
- Schematics (7 years)
- Field Service (10+ years)
- Time management
- Troubleshooting
- Plumbing (5 years)
- Service Technician Experience (7 years)
- Warehouse experience
- Carpentry (5 years)
- Security

- Blueprint Reading
- Transportation (10+ years)
- Electrical experience
- Equipment repair
- Electrical systems
- Help desk
- Operating systems
- Mechanical knowledge
- HVAC

Certifications and Licenses

Electro-Mechanical Maintenance Technician

October 2016 to February 2017

Driver's License