

Andre Davis

Manager shift leader

Ellicott City, MD 21042

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Willing to relocate to: Howard County, MD - Ellicott City, MD - Baltimore County, MD

Authorized to work in the US for any employer

Work Experience

Service Technician

Aptive Environmental-Laurel, MD

March 2022 to Present

- Running a daily route where you will be resolving customer pest concerns and issues
- Maintaining truck and equipment in proper working order
- Keeping accurate records of treatments provided
- Collecting payments for services rendered
- Mixing, applying, and working with pesticides following state and federal laws
- Serve as the subject matter expert for your customers by implementing the most efficient and overall best pest solution for each customer's individual needs
- Maintain and service all route customers according to company standards and procedures
- Advise customers of potential problems
- Keep management informed of any problems encountered on service routes
- Maintain proper inventory of pesticides in usage

Pest Control Technician

Ecolab-Baltimore, MD

September 2021 to March 2022

- Establish effective working relationships with a variety of customers and partner with them on best practices to identify and solve pest problems.
- Keep abreast of Ecolab's product/service offerings and industry conditions, to enhance service and sales of pest prevention/elimination solutions.
- Use handheld computerized equipment to manage service and document structural, sanitation and pest issues.
- This position is classified as heavy work

Shift Leader

Taco Bell-Baltimore, MD

2019 to June 2021

I support the General and Assistant Managers by managing great work shifts and completing administrative duties. Key responsibilities include interaction with customers, maintaining a clean and safe work environment, inventory control, monitoring service equipment, and training/motivating team members. Key requirements include accessibility to dependable and reliable transportation, attendance and punctuality a must, physical dexterity required, and excellent communication, management and organization skills.

manager, Walmart, Randallstown Maryland

Deli Dept-Randallstown, MD

January 2018 to July 2018

- Take daily inventory report.
- Receive all incoming freight inventory the items and put them away
- Make sure all daily catering orders are made on time and correctly
- Zone aisles and make sure the sales floor is stocked
- Conduct interviews for new hires as necessary

Shift Leader

Papa John's Pizza-Baltimore, MD

October 2011 to June 2018

- In charge of keeping a clean work environment
- keep track of food costs as well as labor costs with scheduling and nightly inventory counts
- Prepare for next shift by: cleaning food prep areas, stocking soda cooler, posting daily numbers, and, making the nightly deposit
- My duties also included excellent customer service

Driver Helper (Seasonal)

UPS-Baltimore, MD

November 2017 to January 2018

- Help sort and check packages for damage.
- Deliver all packages in a timely fashion and make sure that are safely hidden from street view.
- Take any packages that were being returned.

Floor Associate BWI-2 Ambassador

Amazon Fulfillment Associates-Baltimore, MD

August 2015 to December 2016

Baltimore, Maryland August 2015 - December 2016

- Responsible for checking for damages on the merchandise, making sure the package was sealed and then packing it for customer orders.
- BWI 2 Ambassador: Responsible for training new hires in their first week of working and, on the rules and procedures expected of them, also giving help when needed.
- BWI 2 P.G (Process Guide): When Process Assistant (P.A) is unavailable on the floor I was in charge of the floor in their absence, making sure that sorting and pack rates were up to par and accurate and that all systems were running smoothly.

Education

High School Diploma

National Academy Foundation - Baltimore, MD

September 2006 to June 2010

Vocational

Vocational classes taken

Skills

- MICROSOFT OFFICE (10+ years)
- MS OFFICE (10+ years)
- POWERPOINT (10+ years)
- WINDOWS XP (10+ years)
- Linux (10+ years)
- CSR
- Customer Care
- Customer Service
- Computer literacy
- Sales
- Operating Systems
- Catering
- Driving
- English
- VMWare
- Shift Management
- Hand tools
- Pest control
- Power tools
- Service Technician Experience
- Computer Networking
- Time management
- Customer service

Certifications and Licenses

Driver's License

Pest Control License

Assessments

Sales skills — Proficient

February 2023

Influencing and negotiating with customers

Full results: [Proficient](#)

Attention to detail — Completed

February 2023

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Completed](#)

Supervisory skills: Motivating & assessing employees — Proficient

June 2021

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Proficient](#)

Work style: Reliability — Proficient

January 2023

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Sales skills — Proficient

May 2021

Influencing and negotiating with customers

Full results: [Proficient](#)

Customer focus & orientation — Proficient

June 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Mechanical knowledge — Proficient

February 2023

Understanding and applying mechanical concepts and processes

Full results: [Proficient](#)

Work motivation — Proficient

June 2021

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

SKILLS

- I am familiar with the following operating systems, Microsoft Office, windows XP, Vista, 7, 8 and, 10
- I am proficient Microsoft office, word, excel and, PowerPoint
- Critical thinking skills as well as strong teamwork ethics.
- Very friendly and customer friendly
- Strong work ethic