

Nuvepro Online Support Steps

- Detailed instructions of raising online support ticket for Cloud labs users.

Email on **support@nuvepro.freshdesk.com** by an authorized person representing the users in the respective batches. Authorised person can email the user query into support ticketing email system.

Support Email Format below:

Subject: Java Lab: *user name credentials* is not able to login into lab

Example **Description:** Participant *user name credentials* has logged into Hands on labs portal but unable to login into java VM.

Screenshot: Mandatory

Please investigate this issue and resolve.
