

PROFILE SUMMARY

Enthusiastic software engineer eager to kick-start a career in Python development through an internship or job opportunity. Proficient in Python programming language, Django, SQL, HTML, and CSS, with a solid understanding of fundamental concepts. Demonstrated ability to learn quickly and adapt to new technologies. Seeking an internship position where I can apply and enhance my Python skills while learning from experienced professionals in the field.

FUNCTIONAL AREAS

- Software Development
- Website Development
- Django Developer

TECHNICAL SKILLS / TOOLS

- **Advanced Excel/G-Spreadsheets** – Pivots, Charts, V-Lookup, X-lookup, Countifs, Sumifs, Query, Google Apps Script
- **SQL** – MySQL, Joins, Aggregate functions, Stored Procedures, DDL, DML, DCL, DQL
- **Programming Language** – Python, JAVA
- **Tools** – ClickUp, Kapture CX

WORK EXPERIENCE

Tech Mahindra, Noida, UP

- **Customer Service Associate** 06/2024 – 11/2024
 - Receive, investigate, and respond to customer inquiries regarding products, services, and issues via all channels through which customers are served.
 - Take ownership of customers’ issues and follow problems through to resolution, while high levels of customer satisfaction.
 - Developed and facilitated monthly training sessions that contributed to a 30% reduction in average call resolution time

Iyuram, Indore, MP

- **Web Development Intern** 09/2022 – 11/2022
 - Collaborated with other developers in designing solutions for complex problems.
 - Tested websites across multiple browsers to ensure compatibility and responsiveness.

EDUCATION

- **S.A.T.I. (Samrat Ashok Technological Institute)** 09/2023 – 06/2026
 - Bachelors in Computer Science Engineering (Blockchain): **Pursuing**
 - Diploma in Computer Science: **7.14 CGPA**

PROJECT PORTFOLIO

- Final year Diploma Project **Voice Assistant for E-mail (Python)**: The project is a Python-based application that uses speech-to-text voice response, thus enabling everyone to control their mail accounts using their voice only and to be able to read, send, and perform all the other useful tasks.
- [My GitHub repository](#) includes various Python projects.