

## PROFILE SUMMARY

Enthusiastic and self-driven software engineer with a strong foundation in Python development. Proficient in Python, Django, SQL, HTML, CSS, and web development. Proven ability to quickly learn new technologies and adapt to fast-paced environments. Eager to leverage my skills through an internship or junior developer role in Python development, contributing to impactful software solutions and learning from experienced professionals.

## KEY SKILLS / TOOLS

- **Programming Languages:** Python, JAVA
- **Frameworks & Libraries:** Django
- **Web Development:** HTML, CSS
- **Database Management:** MySQL (Joins, Aggregates, Stored Procedures)
- **Tools:** Excel (Advanced), ClickUp, Kapture CX

## EDUCATION

- **S.A.T.I. (Samrat Ashok Technological Institute)** **09/2023 – 06/2026**
  - Bachelors in Computer Science Engineering (Blockchain): **Pursuing**
  - Diploma in Computer Science: **7.14 CGPA**

## WORK EXPERIENCE

### Tech Mahindra, Noida, UP

- **Customer Service Associate** **06/2024 – 11/2024**
  - Investigated and resolved customer issues related to products and services through various channels.
  - Took ownership of customer inquiries, ensuring a high level of satisfaction and timely resolution.
  - Assisted new team members with process workflows and operations, boosting team efficiency.

### Iyuram, Indore, MP

- **Web Development Intern** **09/2022 – 11/2022**
  - Collaborated with other developers in designing solutions for complex problems.
  - Conducted cross-browser testing to ensure website compatibility and responsiveness.

## PROJECT PORTFOLIO

- **FINAL YEAR DIPLOMA PROJECT | Voice Assistant for Email | Python:** A Python-based application enabling users to control their email accounts using voice commands (speech-to-text). Users can send, read, and manage their emails hands-free.
- Check out my other projects on [My GitHub repository](#).
- Check out my [DIGITAL-CV](#).