Sameer Raghuwanshi

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PROFILE SUMMARY

Enthusiastic and self-driven software engineer with a strong foundation in Python development. Proven ability to quickly learn new technologies and adapt to fast-paced environments. Eager to leverage my skills through an internship or junior developer role in Python development, contributing to impactful software solutions and learning from experienced professionals.

KEY SKILLS / TOOLS

- **Programming Languages:** Python
- **Frameworks & Libraries:** Django, Flask
- **Database Management:** MySQL (Joins, Aggregates, Stored Procedures)
- **Tools:** Excel (Advanced), Kapture CX

EDUCATION

- **S.A.T.I. (Samrat Ashok Technological Institute)**   09/2023 – 06/2026
  - Bachelors in Computer Science Engineering (Blockchain): **Pursuing**
  - Diploma in Computer Science: **7.14 CGPA**   07/2020 – 06/2023

WORK EXPERIENCE

Tech Mahindra, Noida, UP

- **Customer Service Associate**   06/2024 – 11/2024
  - Investigated and resolved customer issues related to products and services through various channels.
  - Took ownership of customer inquiries, ensuring a high level of satisfaction and timely resolution.
  - Assisted new team members with process workflows and operations, boosting team efficiency.

Iyuram, Indore, MP

- **Web Development Intern**   09/2022 – 11/2022
  - Collaborated with other developers in designing solutions for complex problems.
  - Conducted cross-browser testing to ensure website compatibility and responsiveness.

Baby Leo Apparels, Delhi

- **Customer Relationship Manager**   06/2025 – 07/2025
  - Verifying customer orders and ensuring accurate address details.
  - Call and confirm RTO orders to check legitimacy or delivery issues.
  - Update orders on Shopify and manage inventory with the stock team.
  - Coordinate with courier services for delivery retries or RTO marking.

PROJECT PORTFOLIO

- FINAL YEAR DIPLOMA PROJECT | **Voice Assistant for Email | Python**: A Python-based application enabling users to control their email accounts using voice commands (speech-to-text). Users can send, read, and manage their emails hands-free.
- Check out my other projects on **My GitHub repository**.
- Check out my DIGITAL-CV.