**Sameer Raghuwanshi** [LinkedIn](https://www.linkedin.com/in/sameer-raghuwanshi/) | [GitHub](https://github.com/sameer281797) | [sameer281797@gmail.com](mailto:sameer281797@gmail.com) | +919589415578

## PROFILE SUMMARY

Enthusiastic software engineer eager to kick-start a career in Python development through an internship or job opportunity. Proficient in Python programming language, Django, SQL, HTML, and CSS, with a solid understanding of fundamental concepts. Demonstrated ability to learn quickly and adapt to new technologies. Seeking an internship position where I can apply and enhance my Python skills while learning from experienced professionals in the field.

## FUNCTIONAL AREAS

* Software Development
* Website Development
* Django Developer

## TECHNICAL SKILLS / Tools

* **Advanced Excel/G-Spreadsheets** – Pivots, Charts, V-Lookup, X-lookup, Countifs, Sumifs, Query**,** Google Apps Script
* **SQL –** MySQL, Joins, Aggregate functions, Stored Procedures, DDL, DML, DCL, DQL
* **Programming Language –** Python, JAVA
* **Tools –** ClickUp, Kapture CX

## WORK EXPERIENCE

**Tech Mahindra, Noida, UP**

* **Customer Service Associate 06/2024 – 11/2024**
* Receive, investigate, and respond to customer inquiries regarding products, services, and issues via all channels through which customers are served.
* Take ownership of customers’ issues and follow problems through to resolution, while high levels of customer satisfaction.
* Developed and facilitated monthly training sessions that contributed to a 30% reduction in average call resolution time

**Iyuram, Indore, MP**

* **Web Development Intern 09/2022 – 11/2022**
* Collaborated with other developers in designing solutions for complex problems.
* Tested websites across multiple browsers to ensure compatibility and responsiveness.

## EDUCATION

* **S.A.T.I. (Samrat Ashok Technological Institute) 09/2023 – 06/2026**
  + Bachelors in Computer Science Engineering (Blockchain): **Pursuing**
  + Diploma in Computer Science: **7.14 CGPA**

## PROJECT PORTFOLIO

* Final year Diploma Project **Voice Assistant for E-mail (Python)**: The project is a Python-based application that uses speech-to-text voice response, thus enabling everyone to control their mail accounts using their voice only and to be able to read, send, and perform all the other useful tasks.
* [**My GitHub repository**](mailto:https://github.com/sameer281797) includes various Python projects.