# PSYCHIATRY CLINIC

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# Description Before

The client goes to the psychiatry clinic's website and clicks on the page "Apply for an appointment with the doctor." Fills out a meeting request form with all information and provides an email address. The request is sent. The clinic receives the application and thoroughly examines it (is it correct and does the customer leave an email address). If the application is complete, the clinic will send an e-mail with meeting dates available. After receiving the mail, the consumer must evaluate whether or not the date is suitable for him. He then sends his decision to the clinic through email. Payment is made in cash on the spot.

# Description after

The customer goes to the website of the psychiatrist clinic. It logs in if it is registered. If not, the client must first register and have their account added to the clinic's database before they may log in. Selects the appointment type (clinic appointments or home doctor visits).

For visits at the clinic, there are two options for payment: cash or bank transfer (only a bank transfer fee is available when visiting the house). The client then completes the additional meeting fields and submits the request.

The application is taken to the clinic, where it is double-checked for accuracy. If the application is correct, it notifies the client of acceptance and provides a list of available dates; if the application is incorrect, it rejects it and notifies the client.

The client receives a response from the clinic. If there is no date that suits the customer, he rejects the application and informs about it. Otherwise, the customer accepts one of the offered dates, in the event of a transfer fee pays the value of the appointment and sends a response to the clinic.

After arriving at the meeting, if the client has not paid for them, it pays at the spot. The appointment report is added to the clinic's database. The client sends an opinion about the meeting on the clinic's website.