Contact

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Doğancı Mahallesi 2405. Sok.
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Education

2006-2010
Aviation Engineering
Turkish Airforce Academy

2017-2021
Faculty of Law
Süleyman Demirel University

Competencies

- Technical Support
- Customer Representative
- Learning JavaScript
- HTML and CSS
- Microsoft Office

Language

English-Advance
German-Beginner

Samet ERDOĞAN

Techical and Customer Support Advisor
Learner of Full Stack Developer

Experience

2022 -

WebHelp (Ozan Elektronik Para A.Ş)

Customer Support Advisor

I am working as inbound and offline customer represantative on the name of Ozan Elektronik Para A.Ş. for Turkish and foreigner user.

1) **03.2021- 08.2021**
2) **11.2022 - 06.2023**
Clarusway

Full Stack Learner(Student)

I completed the course of ITF. I learned HTML, CSS, JavaScript, and Github ,and I am learning JavaScript currently. I am going to start Fullstack Developer Course on November 2022 again.

2020 - 2021
Healy Gmbh

Technical Support Representative

I am working as inbound and offline customer represantative on the name of Ozan Elektronik Para A.Ş. for Turkish and foreigner user.

2018 - 2019
Conduent Türkiye (Apple)

Quality Analyst, Trainer and Call Evaluator

I had worked Quality Analyst and Trainer for Apple Inc

2017 - 2018
Conduent Türkiye (Apple)

Customer Representative and Technical Support

I had worked Technical Support Advisor for Apple Inc

2010 - 2016
Officer - F16 Pilot

Turkish Air Force

Certifications

2021.08   HTML - CSS