

# Sami Sarkhi Mousavi

(356) 292-5639 | [Sami.S.Mousavi@gmail.com](mailto:Sami.S.Mousavi@gmail.com) | [www.linkedin.com/in/sami-mousavi](http://www.linkedin.com/in/sami-mousavi) | [github.com/SamiMousavi1980](https://github.com/SamiMousavi1980) | [my-potfolio-xi.vercel.app](http://my-potfolio-xi.vercel.app) | Toronto, ON

## Summary

Highly accomplished IT Professional with 24 years of technical, managerial, and research experience. Proven track record in project management, customer support, and process improvement. Adept at analyzing complex situations, driving productivity, and implementing strategic IT solutions. Strong leadership and communication skills, known for developing and leading high-performing teams. Seeking to leverage expertise as an IT Manager.

## Skills

### Technical Skills :

- Network & Computer Systems Administration
- Operating Systems and VMWare
- Servers and Services Management
- Active Directory Administration
- MS Office, Mathematics & Statistics Softwares
- Desktop and Mobile Support
- Microsoft SQL Server
- FrontEnd Developping: JavaScript/CSS/HTML React
- Fire base & MongoDB

### Soft Skills:

- Teamwork And Team Management
- Problem-Solving
- Audit & Promote IT Business Excellence Systems
- Leadership & Communication Skills
- Ability to Adapt to Evolving Technologies and Industry trends are crucial for success
- Effective Communication, Collaboration with cross-functional teams
- Troubleshooting
- Help Desk Experience
- Parature Ticketing

## WORK EXPERIENCE

**Member Of Tender Commision Department**  
**National Iranian South Oil Company (NISOC) | Iran**

**2021-2023**

- **Managed end-to-end tender process**, leveraging IT managerial skills to ensure seamless coordination from drafting documents to bid evaluation and vendor selection. Ensured strict compliance with industry standards.
- **Negotiated favorable terms and conditions** with internal stakeholders and external contractors, applying IT management expertise to emphasize transparency and adherence to legal guidelines.
- **Maintained meticulous records of tendering activities**, including contracts and evaluations, utilizing organizational and documentation skills developed as an IT Manager. Prepared comprehensive reports for senior management.
- **Identified and mitigated potential risks associated** with the tendering process through collaboration with cross-functional teams, drawing on experience in risk management gained as an IT Manager.
- **Built strong vendor relationships**, utilizing interpersonal skills honed in IT management to monitor performance and provide valuable feedback. Contributed to improving overall procurement efficiency.

**Information Technology Manager**  
**Petroleum Industry Health Organization (PIHO) | Iran**

**2018-2021**

- Oversaw healthcare information systems, ensuring regulatory compliance and HIPAA adherence.
- Integrated technology solutions, improving operational efficiency and collaborating with healthcare professionals.
- Provided technical support for clinical systems, including medical imaging and telemedicine technologies.
- Developed and implemented robust IT disaster recovery plans for uninterrupted services during emergencies.

**Information Technology Manager****2014-2018****National Iranian Drilling Services Company (NIDSC) | Iran**

- Directed day-to-day IT operations, infrastructure management, strategic planning, and budget allocation.
- Implemented robust security measures to safeguard data and systems, ensuring protection against cybersecurity threats.
- Managed a team of IT professionals, fostering teamwork and development to enhance overall efficiency.
- Oversaw successful execution of IT projects, ensuring timely delivery and alignment with Org-objectives.
- Collaborated with external vendors and service providers to integrate third-party IT services, optimizing operational functionality.

**Chief Controller of R&D Projects****2010-2014****National Iranian South Oil Company (NISOC) | Iran**

Led successful R&D efforts through strategic planning, efficient budgeting, and crucial industry partnerships for innovation. Fostered a culture of continuous learning, assessed research outcomes' commercial potential, and collaborated on technology monetization for tangible financial gains. Facilitated technology transfer and knowledge exchange via strategic industry partnerships, optimizing our contributions for evolving market dynamics.

**Head of Information Technology****2008-2010****East Oil and gas Production Company (EOGPC) ) | Iran**

Implemented robust cybersecurity measures, ensured industry standards compliance, and provided technical support for operational systems. Developed crisis recovery plans and sustainable business programs for the reliable continuation of IT activities.

**Information Technology Support Specialist****2001-2008****Karoon Oil and Gas Production Company (KOGPC) ) | Iran**

I delivered technical support, resolved issues, and ensured optimal system performance. Implemented cybersecurity measures for data protection and collaborated across teams to integrate emerging technologies, enhancing overall operational efficiency.

**Computers Support Technician (MainFrame & PC)****1999 –2001****Agro-industry sugarcane | Iran**

Providing technical support, resolving hardware, software, and network issues for Mainframe and PC Systems. My responsibilities extended to troubleshooting, maintenance, and optimization tasks, significantly enhancing the overall efficiency of the organization's computing environments.

**EDUCATION****Master's Degree, Human Resource Management****2014**

Azad Islamic University | Shooshtar, Khoozestan, Iran

**Bachelor's Degree, Computer Software Engineering****2005**

Azad Islamic University | Mahshahr, Khoozestan, Iran

**Associate's Degree, Computer Software****1999**

Chamran University | Ahvaz, Khoozestan, Iran

**Technical Diploma, Computer Software****1997**

technical school | Ahwaz, Khoozestan, Iran

**CERTIFICATION****Front End Development | Futuretek Academy – Cantek Program****Advanced Network Servers & Operating Systems | DPI in Iran****Fundamentals of computer programming | DPI in Iran****Fiber optic network engineering firm | Belden****Information and Communication Technology Service Management ITIL | Applied Information Development****Documentation, Auditing, Leading and Coaching CE of integrated management system (IMS) and the****Transcendental System of Total Quality | IMQ Academy**