

Sami Sarkhi Mousavi

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Summary

Highly accomplished IT Professional with 24 years of technical, managerial, and research experience. Proven track record in project management, customer support, and process improvement. Adept at analyzing complex situations, driving productivity, and implementing strategic IT solutions. Strong leadership and communication skills, known for developing and leading high-performing teams. Seeking to leverage expertise as an IT Manager.

SKILLS

Tools & Technologies:

- FrontEnd Developipng: Javascript/CSS/HTML
- React / Express JS/Node JS/TypeScript
- Firebase & MongoDB / Microsoft SQL Server
- ITIL Process / IT Service Management
- Network & Computer Systems Administration
- Information Secutity & Compliance
- Operating Sysytems and VMWare Management
- Servers and Services Management
- Active Directory Administration
- MS Office, Mathematics & Statistics Softwares
- Troubleshooting & Parature Ticketing
- Desktop and Mobile Support

Interpersonal Skills:

- Strategic Thinking & Problem-Solving
- Strategic Planning & Analytical Skills
- Team Management & Team Leadership
- Effective Communication & Team Working
- Coaching & Conflict Resolution
- Role Execution & Collaboration Skills
- Flexibility & Feedback Acceptance
- Influencing & Negotiation Skills
- Time Management Skills
- Audit & Promote IT Business Excellence Systems

Industry Knowledge : Agile Project Management & Scrum - Quality Management - Stakeholder Management
Resource Management - Organizational Culture - Career Development - Change Management

WORK EXPERIENCE

Member Of Tender Commision Department

2021-2023

National Iranian South Oil Company (NISOC) | Iran

- **Managed end-to-end tender process**, leveraging IT managerial skills to ensure seamless coordination from drafting documents to bid evaluation and vendor selection. Ensured compliance with standards.
- **Negotiated favorable terms and conditions** with internal stakeholders and external contractors, applying IT management expertise to emphasize transparency and adherence to legal guidelines.
- **Maintained meticulous records of tendering activities**, including contracts and evaluations, utilizing organizational and documentation skills developed as an IT Manager. Prepared comprehensive reports for senior management.
- **Identified and mitigated potential risks associated** with the tendering process through collaboration with cross-functional teams, drawing on experience in risk management gained as an IT Manager.
- **Built strong vendor relationships**, utilizing interpersonal skills honed in IT management to monitor performance and provide valuable feedback. Contributed to improving overall procurement efficiency.

Information Technology Manager

2018-2021

Petroleum Industry Health Organization (PIHO) | Iran

- Oversaw healthcare information systems, ensuring regulatory compliance and HIPAA adherence.
- Integrated technology solutions, improving operational efficiency and collaborating with healthcare professionals.
- Provided technical support for clinical systems, including medical imaging and telemedicine technologies.
- Developed and implement IT disaster recovery plans for uninterrupted services during emergencies.

Information Technology Manager National Iranian Drilling Services Company (NIDSC) Iran	2014-2018
<ul style="list-style-type: none"> Directed day-to-day IT operations, infrastructure management, strategic planning, and budget allocation. Implemented robust security measures to safeguard data and systems, ensuring protection against cybersecurity threats. Managed a team of IT professionals, fostering teamwork and development to enhance overall efficiency. Oversaw successful execution of IT projects, ensuring timely delivery and alignment with Org-objectives. Collaborated with external vendors and service providers to integrate third-party IT services, optimizing operational functionality. 	
Chief Controller of R&D Projects National Iranian South Oil Company (NISOC) Iran	2010-2014
Led successful R&D efforts through strategic planning, efficient budgeting, and crucial industry partnerships for innovation. Fostered a culture of continuous learning, assessed research outcomes' commercial potential, collaborated on technology monetization for tangible financial gains. Facilitated technology transfer and knowledge exchange via strategic industry partnerships, optimizing contributions for evolving market dynamics.	
Head of Information Technology East Oil and gas Production Company (EOGPC) Iran	2008-2010
Information Technelogy Support Karoon Oil and Gas Production Company (KOGPC) Iran	2001-2008
Computers Support Technician (MainFrame & PC) Agro-industry sugarcane Iran	1999-2001

EDUCATION

Master's Degree, Human Resource Management Azad Islamic University Shooshtar, Khoozestan, Iran	2014
Bachelor's Degree, Computer Software Engineering Azad Islamic University Mahshahr, Khoozestan, Iran	2005
Associate's Degree, Computer Software Chamran University Ahvaz, Khoozestan, Iran	1999
Technical Diploma, Computer Software technical school Ahwaz, Khoozestan, Iran	1997

CERTIFICATION

Google Project Management by Google on Coursera. Certificate earned at March 16, 2024
<ul style="list-style-type: none"> Foundations of Project Management Issued Mar 2024 Project Initiation: Starting a Successful Project Issued Mar 2024 Project Planning: Putting It All Together Issued Mar 2024 Project Execution: Running the Project Issued Mar 2024 Agile Project Management Issued Feb 2024 Capstone: Applying Project Management in the Real World Issued Feb 2024
Front End Development Futuretek Academy – Cantek Program . Certificate earned at January 19,2024
Advanced Network Servers & Operating Systems DPI in Iran
Fundamentals of computer programming DPI in Iran
Fiber optic network engineering firm Belden
Information and Communication Technology Service Management ITIL Applied Information Development
Documentation, Auditing, Leading and Coaching CE of integrated management system (IMS) and the Transcendental System of Total Quality IMQ Academy

PROJECTS AND ARTICLES

Examining Factors Influencing ICT Outsourcing Success Published in "Connecting People with Nature" and "International Science Congress Association Research Journal of Recent Sciences."
The Impact of Information Technology on Human Life: Ethical, Social, and Organizational Dimensions
Challenges and Solutions in Project Governance and Implementation National Iranian Oil Company (NIOC)
Get It Done (GID) Learning Management System Comprehensive Learning Management System (LMS)
Industrial Hospital Information System (HIS) And Seven-Nice HIS National Iranian Oil Company (NIOC)