Multimedia Case Delivery Application

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Revision History

Name	Date	Reason for changes	Version
Kanchan Chowdhari	January 29 th 2021	Initial Version	1.0
Samiksha Mhatre,	February 1 st 2021	Updated the UI	
Divya Tyagi,		mockup screens	2.0
Manish Talekar			
Whole Teamwork	5 th February 2021	Added aesthetics to	3.0
		the final report.	

1. Introduction

1.1.Purpose

- This project aims to serve as a model for an application that mimics the experience of minimum viable product for a multimedia case delivery system in an online environment.
- The proposed application allows authoring and delivery of multimedia case studies by providing an adaptive experience to authors and interactive experience to students.

1.2.Intended Audience and Reading Suggestions

- This document is intended for case study authors who have bare minimum technical expertise and students.
- This document contains the scope of the project, application requirements, UML and ER Diagrams, and design of the application.
- This document presents a detailed description of different user roles and authorization to allow different features, a user interface for authors and students, scenarios to be handled by the application, and technical design.

1.3. Product Scope

- The application in design enables the delivery of multimedia case studies entirely in an online environment.
- It provides features to the author to incorporate adaptive behavior into the case in ways that an author does not necessarily need to have a technical background.
- The application promises an engaging experience to students while analyzing the case. While classroom paper cases only allowed texts and graphics, an online application will provide more interactivity to students in terms of viewing the case studies in form of text, video, images, audio, GIFs, etc.

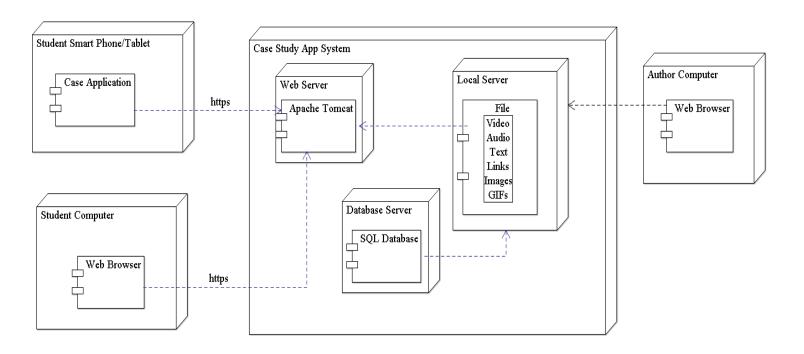
2. Requirement Summary

The multimedia case delivery application should meet the following requirements-

- 1. The application should be **compatible with any of the web browsers** (IE, Chrome, Mozilla Firefox, Safari, HTML5, etc.)
- 2. It should be **independent of the operating systems**.
- 3. It should be able to **run on desktops**, **laptops**, **mobile phones**, **and tablets**; It should also **support local databases**.
- 4. The application should provide an environment for the author with an **adaptive mechanism** pertaining to user actions.
- 5. The content delivery should take place **only in online mode.**
- 6. The application should be user-friendly, interactive, and provide seamless navigation.
- 7. Login and signup feature provision
 - i) Login and sign up via email ID.
 - ii) Different signup options while providing similar user experiences to authors, facilitators, and students.
- 8. Besides **tracking the progress** of the course, it should also measure the time spent on each case study using the **timestamp** feature.
- 9. The application should provide options to create, edit, modify and delete the content based on the author's authorization.
- 10. Following are the content types to be provided by the application
 - i) Text
 - ii) Audio
 - iii) Videos
 - iv) Images
 - v) Links (to access the referenced websites of the case study.)
 - vi) Webforms

3. Annotated Diagrams

3.1. Deployment Diagram



From the developer's perspective (author), the tool is a web application that can be accessed through PC's, mobiles, or tablets and can be used to upload, delete and modify case studies in different formats (text, images, video, audio, GIFs, and links)

The case study content along with the list of user activities is stored in the local database server. (SQL Database). The application also allows the author to fill out web forms to induce adaptative behaviors according to user predefined rules.

In this case, below are the components of the deployment diagram-

• Node

Description- A hardware or software object, shown by a three-dimensional box.

Implementation- In our deployment diagram nodes are student, author, application server like web server, local server, and database server.

Artifacts

Description- It is a piece of information that is used or produced in the software development process.

Implementation- In our deployment diagram, artifacts are files like video, audio, text, links, images, gifs. Another artifact would be the SQL database.

• Components

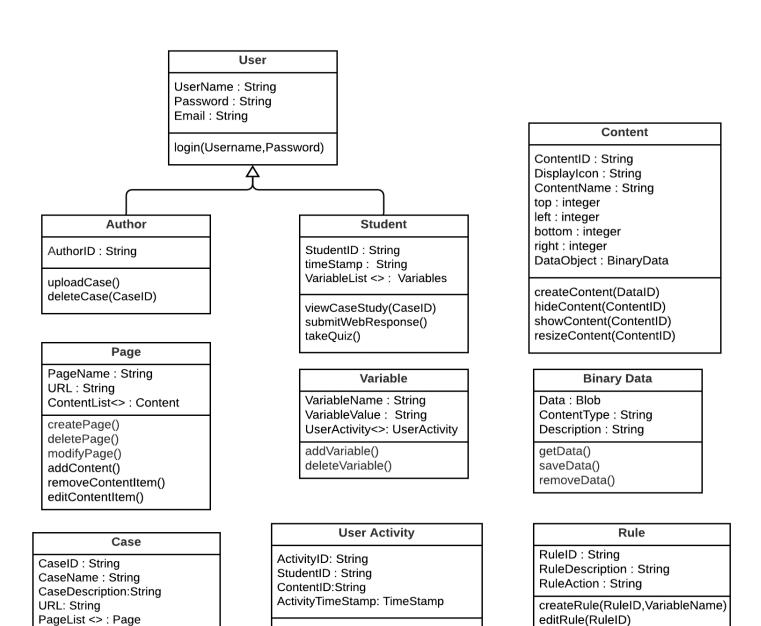
Description-It is the modular part of the system whose manifestation is replaceable within its environment.

Implementation- In our deployment diagram, components are case application, web browser, web server, SQL database, files.

3.2. Class Diagram

RuleList <> :Rule

modifyCase(CaseID,ContentID) viewCase(CaseID, ContentID)



addUserActivity(ActivityID,StudentID,

ContentID, ActivityTimeStamp)

deleteRule(RuleID)

executeRule(RuleID)

Page: Defines a webpage that contains content. The page name is the name of the page on the server. It contains a list of contents.

- **createPage**() Creates a new page on the website and in the database.
- **deletePage**() Clears the page from the database.
- modifyPage()- It is used to change the name of page in the database.
- addContent()- This is used to add case content to the page.
- removeContentItem()- This is used for removing the content item from the page.
- editContentItem()- This is used for editing the content item of the page.

User: Provides the users with different login options.

• login() – lets the user login to the site with the help of a username and password.

Students: Provides students with different possible actions and features available to them on the website. The activities performed by the student will be stored in the list of Variables.

- submitWebResponse()- allows students to submit for web responses over the webforms.
- viewCaseStudy()- allows students to browse through the list of all the available cases.

Author: Provides authors with different possible actions and features available to them on the website.

- uploadCase ()- allows the author to add a case study in any format to the online portal.
- **deleteCase(CaseID)** allows the author to remove the case study which he/she has previously uploaded on the portal.

Content: Provides users the facility to make changes to the media of the case study. It makes use of an object of Binary Data in order to store the content

- **hideContent**() -provides the facility to hide media content of the case study.
- **createContent**()- provides the facility to create the contents of the course.
- **resizeContent**()- provides the facility to resize the contents of the course.
- **showContent**() -allows users to view the contents of the course. The students can only view the content of the course if they are registered for the course.

User Activity: Provides the functionality to store the activities performed by the user (Students). A list of user activities is stored in the variable class.

For instance, the user variables like iconPositionLeft, iconPositionRight, iconPositionTop, iconPositionBottom will change and update when the student performs the activity of resizing the media window.

• addUserActivity(ActivityID,StudentID, ContentID, ActivityTimeStamp)- This function generates an activity log of every student on the basis of the content and activity performed. Besides this, it also captures the time at which this activity is performed.

Binary Data: An object that contains the data in bytes necessary for the coursework.

- **getData**()- allows the addition of media like text, audio, video, links, images, and GIFs.
- saveData()- allows saving the multimedia data into the local database.
- removeData()- allows removing the multimedia data from the local database.

Variable: Used as a variable repository in the form of key-value pair- VariableName and VariableValue. It maintains a list of user activities in the form of variables.

Following is the list of Variable names and their corresponding values.

Variable Name	Variable Value
userType	Student or Author
backgroundImage	JPEG/PNG file
iconPositionLeft	Pixel location of left side of the window
iconPositionRight	Pixel location of right side of the window
iconPositionBottom	Pixel location of bottom side of the window
iconPositionTop	Pixel location of top side of the window
referenceLink	Web URL
contentIcon	Web URL/Image file
timeInVideoQuestion	Time in mm:ss
startDate	Date in format mm/dd/yyyy
endDate	Date in format mm/dd/yyyy

- addVariable()- allows adding the variable name and value pair in the variable repository.
- **deleteVariable()-** allows deleting the variable name and value pair from the variable repository.

Case: provides the author the facility to define case studies. Every case has a set of pages and rules associated with it.

- **modifyCase**()- allows to modify the case details.
- **viewCase**()- allows to view the case study.

Rule: Provides author the facility to make rules to make adaptive changes to the case study.

- **createRule**() -allows the author the facility to create rules which can be used to make adaptive changes to the case study.
- editRule() allows the author the facility to change the previously made rules.
- **deleteRule**() allows the author the facility to remove the previously made rules.
- **executeRule**()- allows the author to execute the rules.

Below are some examples of Rule class

1) **IF Module1.Viewed == TRUE**

THEN

ACTION ShowContent.Visible(Module2)= TRUE

2) IF Module1.Viewed == TRUE

THEN

ACTION showQuiz.Visible(Module1) = TRUE

3) IF StudentGenre.Choice == "Non Technical"

THEN

ACTION NonTechnicalCaseContent.Visible= TRUE

4) IF StudentGenre.Choice == "Technical"

THEN

ACTION TechnicalCaseContent.Visible= TRUE

5) IF StudentGenre.Choice == "Both"

THEN

ACTION Default.caseContent.Visible= TRUE

6) IF PageID.Left.Adjust == TRUE
THEN
ACTION PageID.IconPositionLeft.Resize = TRUE

7) IF PageID.Right.Adjust == TRUE
THEN
ACTION PageID.IconPositionRight.Resize = TRUE

8) IF PageID.Top.Adjust == TRUE
THEN
ACTION PageID.IconPositionTop.Resize = TRUE

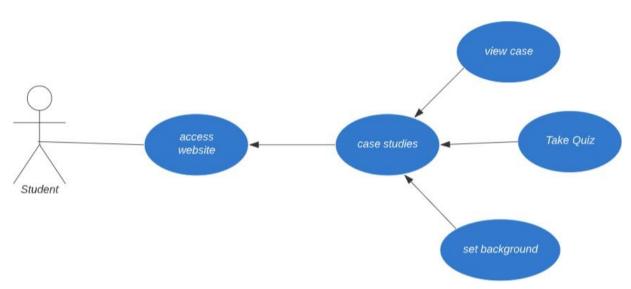
9) IF PageID.Bottom.Adjust == TRUE
THEN
ACTION PageID.IconPositionBottom.Resize =TRUE

3.3.Use case Diagram

The use case diagram of the proposed interactive multimedia case delivery system has two users.

- 1) Author- The author will create, edit, and remove the case studies to the system.
- 2) Student- The student who will access these case studies.

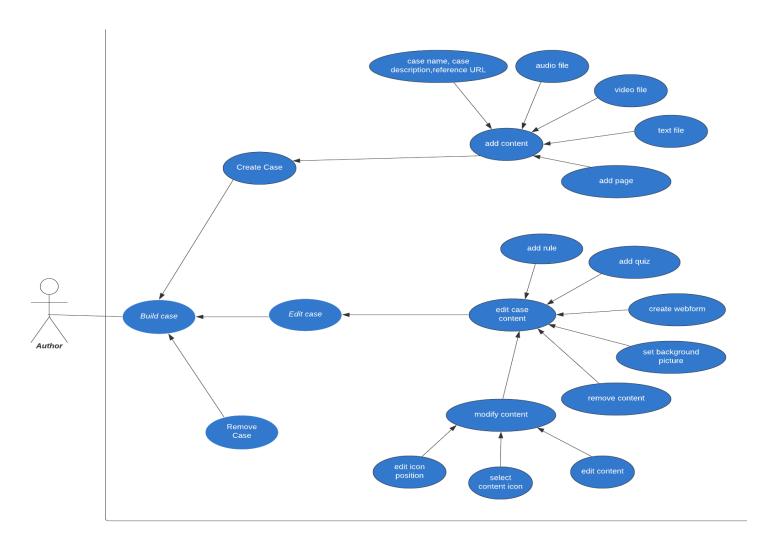
STUDENT USE CASE



User: Student

The student uses the system to view case study, take quiz and set background for the case study (if needed).

AUTHOR USE CASE

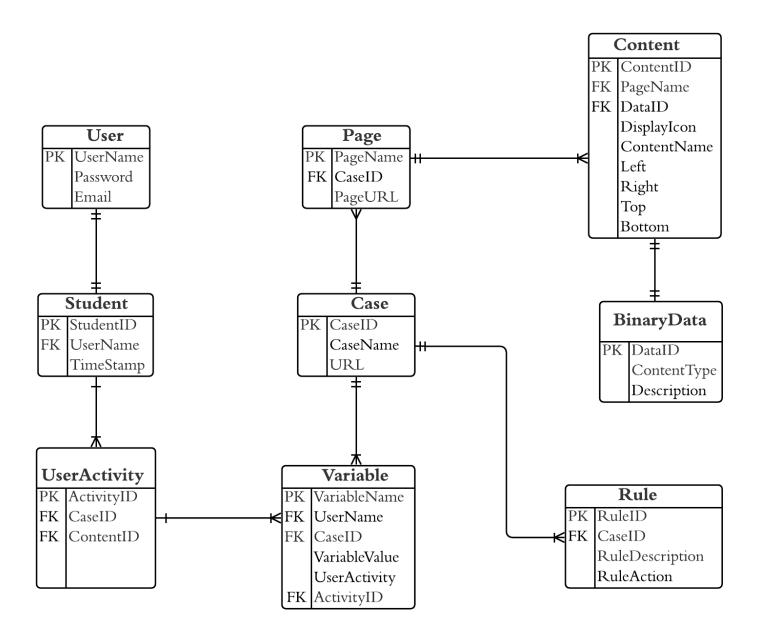


User: Author

The author uses the system to **build** and **modify** the case study. This includes the below activities to facilitate the **author with user interactivity**.

- Adding a case study involves adding case name, description, reference URLs, different media type cases like text, video, audio, and adding pages.
- **Editing a case content** involves modifying case content, adding quizzes, creating web forms, setting background pictures, adding rules, and removing the content of the case.
 - -Modify content involves editing the existing content, selecting and editing icon position.
 - **-Remove content** will remove the selective contents of the case.
- Removing a case will remove the complete case from the local repository and the web application

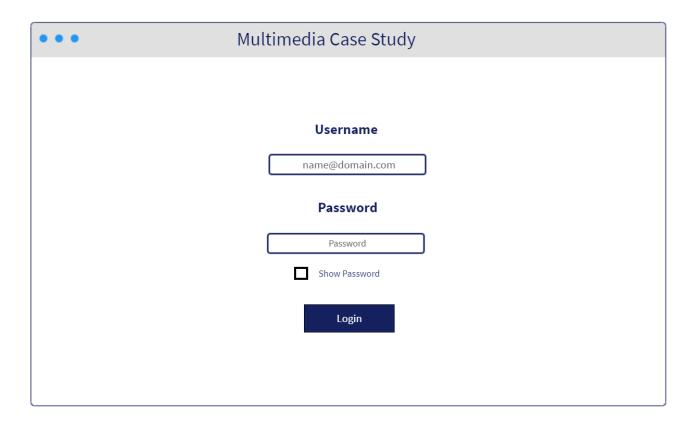
3.4. Entity Relationship Diagram



4. Interface Mockup

4.1.Login Page

The below page showcases the login page for both user's student and the author. All users can log in via college credentials.

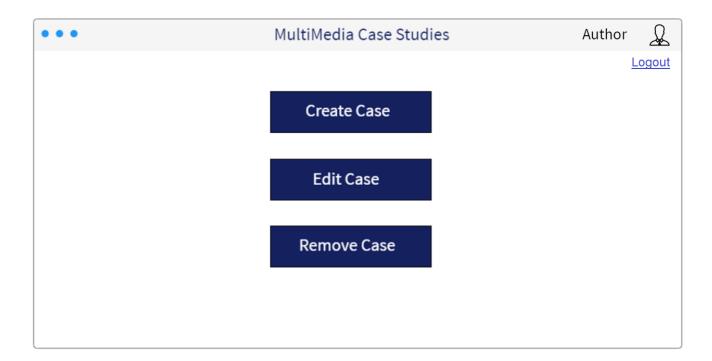


4.2. Author

4.2.1. Author Home Page

This is the home page for the author after logging in. It displays three options-

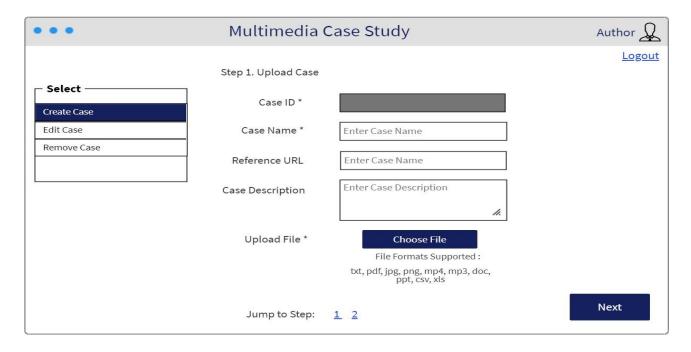
- i. Create Case: to create a case study.
- ii. **Edit Case:** to edit the case study.
- iii. Remove Case: to remove the case study from the website.



4.2.2. CREATE CASE

This page displays the case study creation step 1. If the Author selects the "Create Case" option from the navigation pane on the left, he/she will be directed to the below page. This screen will enable him to create a case study by mentioning the details like its Name, reference URL (of an already published case study), and Description. Besides this, an option for uploading contents to the case study in the supported file formats extensions like txt, pdf, jpg, png, mp4, mp3, doc, ppt, xls, csv is provided. Case ID will be a unique number that will be auto generated for each case study. The author can jump to step 2 by clicking the page link or by using the next button.

Case Creation Step 1



Create Case Step 2

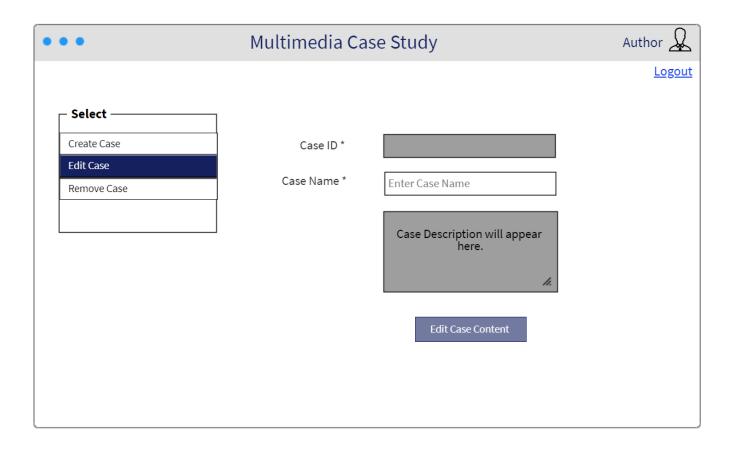
On this page, the author can **create new pages** and **assign contents** on each page. The new page button on the left side of the window will help the author create a new page and the created page can be named using the input box provided. A list of all the uploaded documents will be shown on the right side from where the author can **drag and drop** the contents on the page.



4.2.3. EDIT CASE

Search Case to Edit

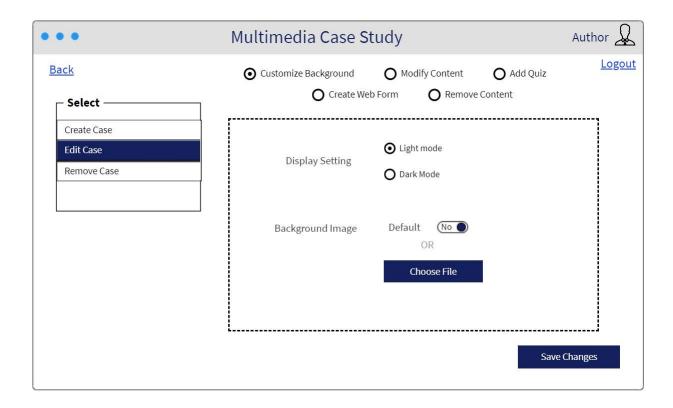
If the Author selects the "**Edit Case**" option from the navigation pane to the left, he/she will be directed to the below page. This screen will enable him to edit a case study by choosing the case name. The "**Edit Case Content**" button remains disabled until the case name to be edited is selected. The Case ID and the Case description will auto-populate once the author enters the Case Name.



Set background

This page displays the different features offered under edit case content. It shows options like the addition of quizzes, creation of webform, setting background picture, removing content, and modifying content.

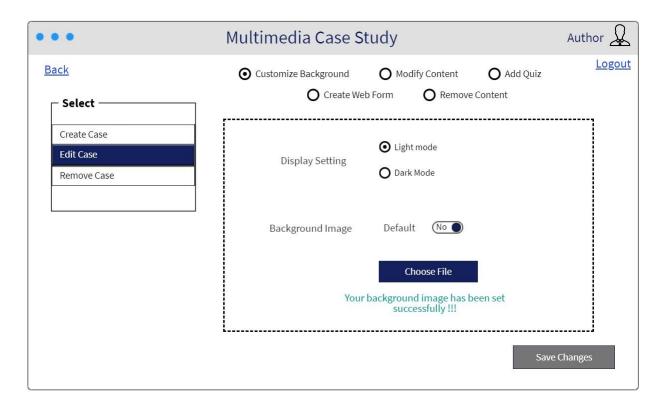
Further, **setting the background picture is the default** option provided, where the author enables the user with options to set a background image. This is done by uploading an image of the author's choice and setting up the display either in light or dark mode.



Background Uploaded

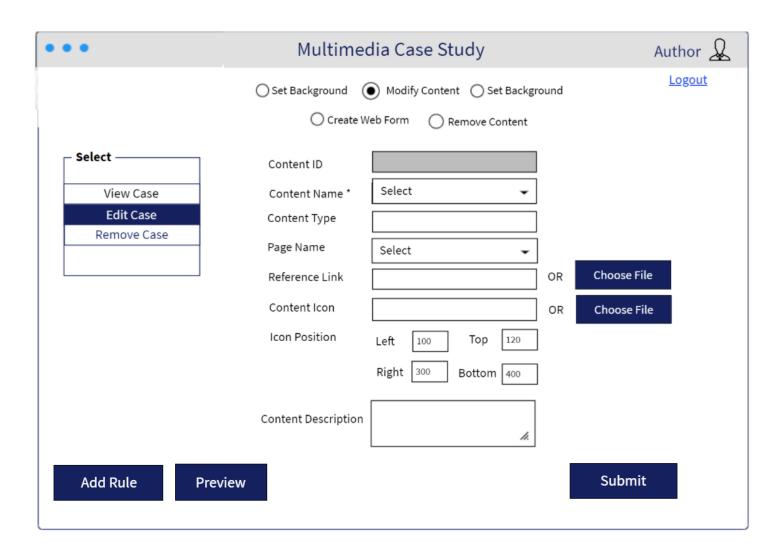
This is the scenario where the author has uploaded the background image successfully and has received a success message on the screen.

Note- The save changes button will remain disabled until the author chooses another file.



Modify Content

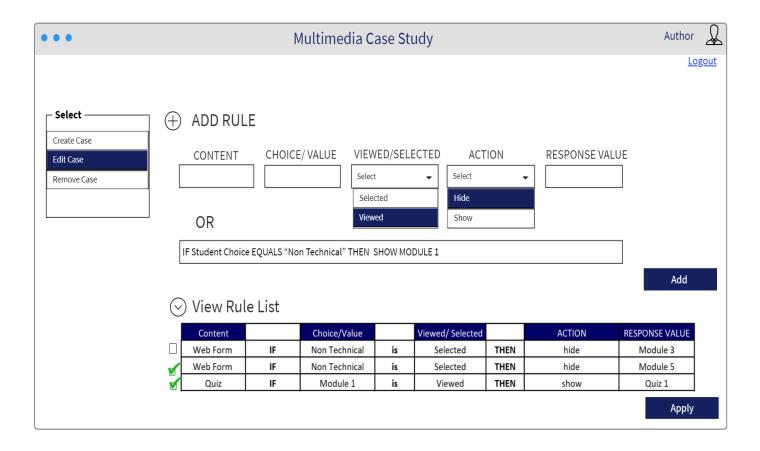
This page displays the elements of the "Modify Content" option. It has the default dimensions in the author's case for the content position corresponding to the screen fit dimensions. It also enables the author to add the content details like the content icon, content name, content type, reference link, and content description. The Page name option lets the author specify the page where the content is to be displayed. The icon position enables the author to decide the position of the icon on the student's view case page.



Add Rule

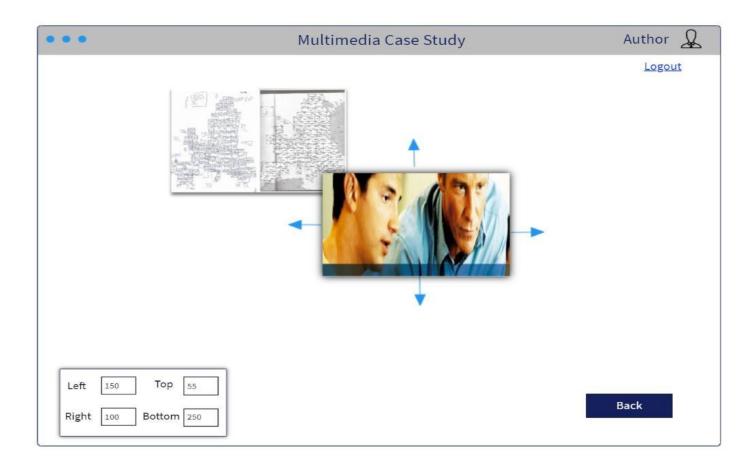
This page enables the author to add rules to incorporate adaptive behavior using quizzes and webforms. For example, the author can decide to show or hide the module contents based on the response given in the webform by the students.

Here we have provided the author to either use a predefined set of options or enter the entire Rule in the text box provided (this being an MVP, the technical implementation of this will be handled by the developers).



Content Preview Screen

By clicking on the Preview button, the author can preview a version of the student's interface and customize the page as per his/her choice. This can be done by resizing the window where the content is displayed or by changing its location.



Quiz Form

This page displays the set of options that can be used to build the quiz questions.

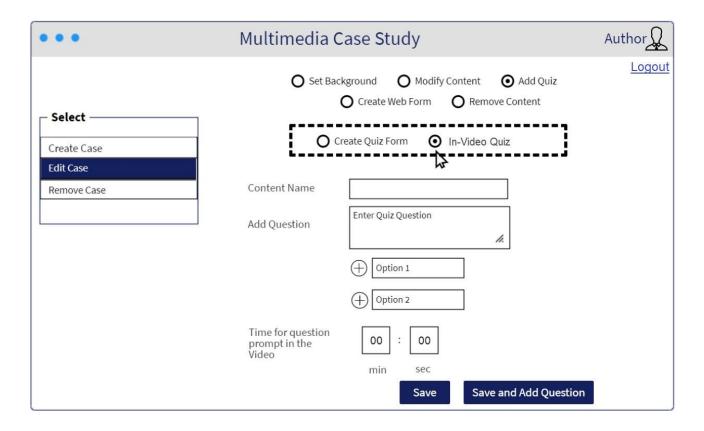
"Create Quiz Form" is the default option that lets the author customize a quiz form with the help of the components provided. The author can drag and drop different question types in the workspace provided.



In-Video quiz questions.

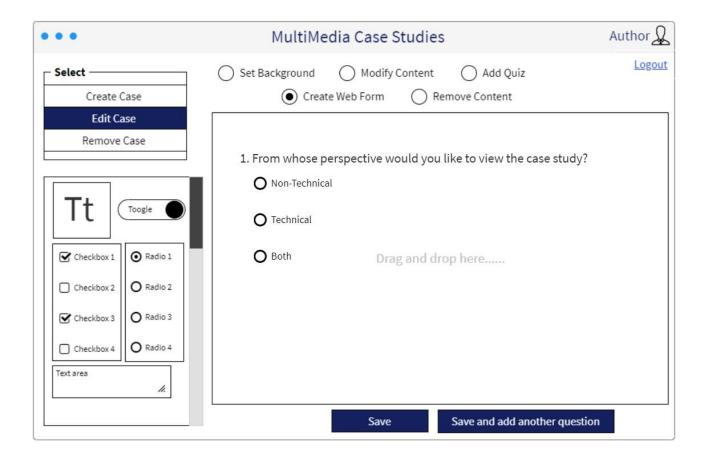
When the author clicks on the "In-Video Quiz" radio button, he/she is given the feature to **embed the quiz questions within the video** content by specifying the time at which he/she would want to pose questions to the students amidst the video content.

For this reason, features to specify the video content name, add multiple questions, and specify the time (in minutes and seconds) at which he/she wants the question to be visible in the video are provided.



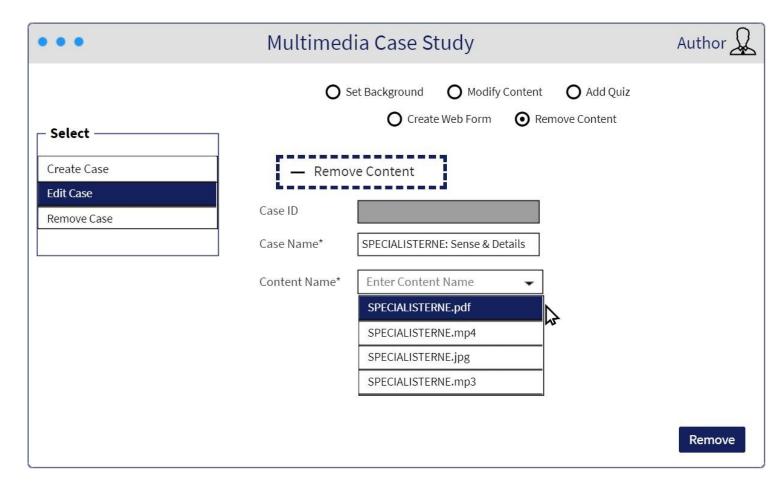
Web Form

This page facilitates the author to **customize a webform** by **dragging and dropping** different types of questions in the provided workspace. This gives the author the option to make the case study adaptive, the **author can create different rules based on the inputs** from the students.



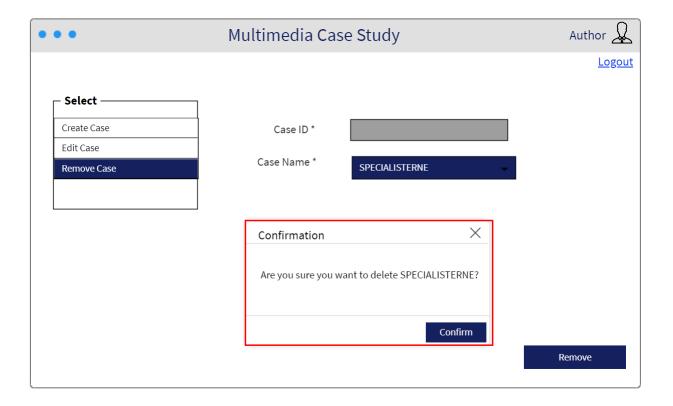
Remove content.

This page displays the feature to **remove the content** from the case. For this, the author needs to mention the case name, choose the content from the drop-down which he/she wishes to remove from the case.



4.2.4. REMOVE CASE

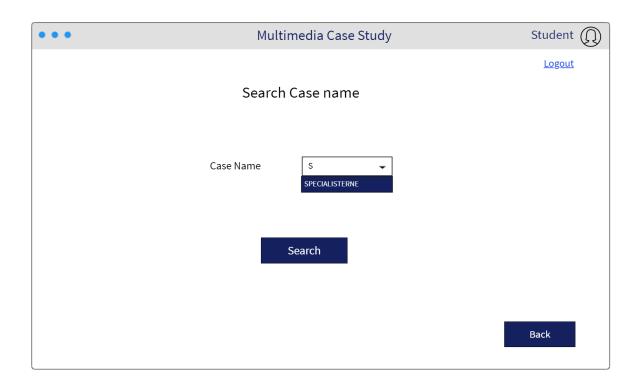
Remove Case page will allow the author to delete a case. A **confirmation box** will appear as soon as author selects a case to be removed.



4.3. Student

4.3.1. Search Case

This page facilitates the student to **search for the case study** name to view it. The student can pick a case from the recommendations presented while searching it or type the entire case name himself.



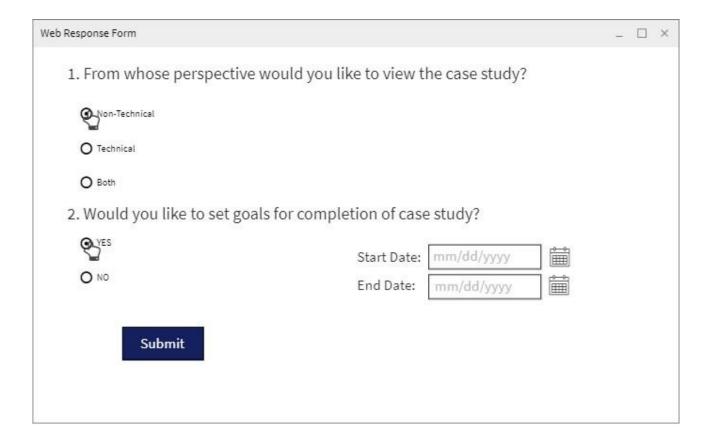
4.3.2. Web Response Form

This is the webform provided by the author for the student response. Based on the student's response in the web form the contents of the case study will adapt. This is an example of one of the rules that the author can make to the case study.

Here, the student gets to choose whether he/she wants to perceive a case in a technical or non-technical manner. He/She can also choose to view both technical and non-technical modules. These choices are made while filling the web response form. When the student views the Case Overview page, he/she would be shown the modules according to the choice he/she made. This feature leads to **adaptability** and **interactivity** with the application.

Accordingly, the modules of the chosen domain would be viewed in the case study. This feature leads to **student interactivity** with the application.

Additionally, the student is also given an option to set a goal for the case study completion. If he/she clicks on the "yes" radio button, he/she shall be asked to enter the timelines in the form of Start date and End date



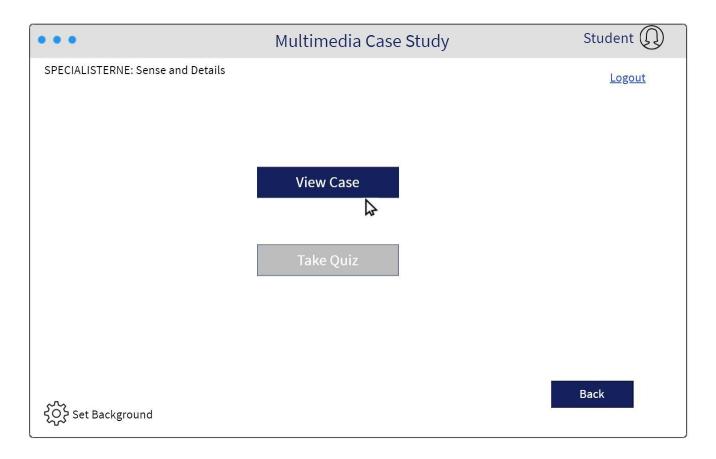
4.3.3. Student Action Choices

This is the page that comes up after having searched for a case. It showcases 2 options –

- i. View Case to view a case study.
- ii. Take Quiz to take tests for different case study modules.

Note- Take Quiz option will only be enabled once the student has viewed the case.

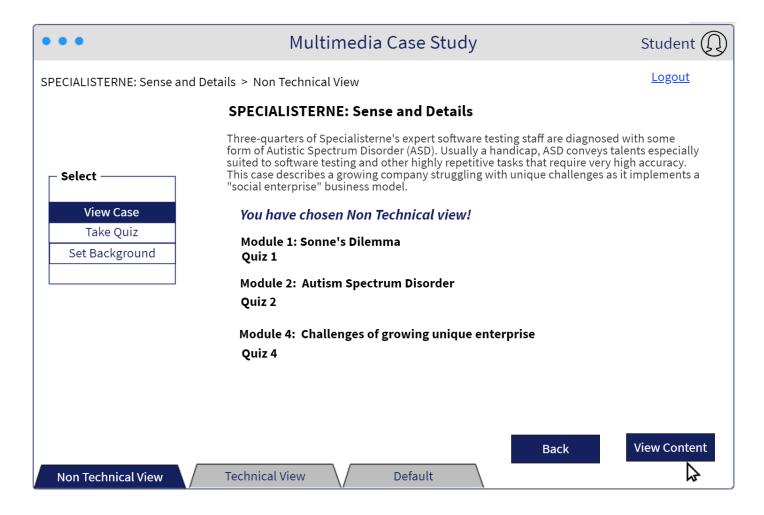
It also displays a set background option on the bottom left corner, where the student can customize his background according to the options provided by the authors.



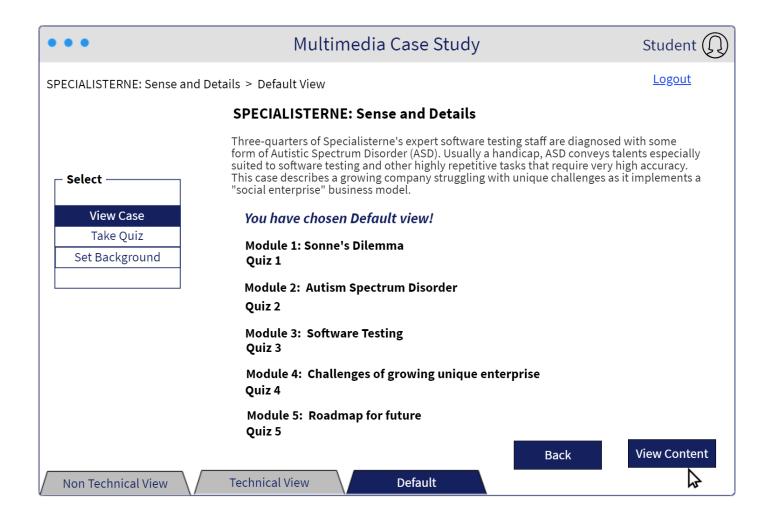
4.3.4. View Case

Modules and Quizzes overview

Once the student clicks on the View case option on the above screen, he/she is re-directed to the below page. This page showcases a list of **modules and quizzes** covered under the case study to brief the students about the case. Only those modules and quizzes which fall under the chosen genre (technical or non-technical or both genre) would be **unlocked** and **accessible** for students. In case the student wishes to choose one of the disabled genres, he/she will have to go back to the web-form to re-select the genre preference.



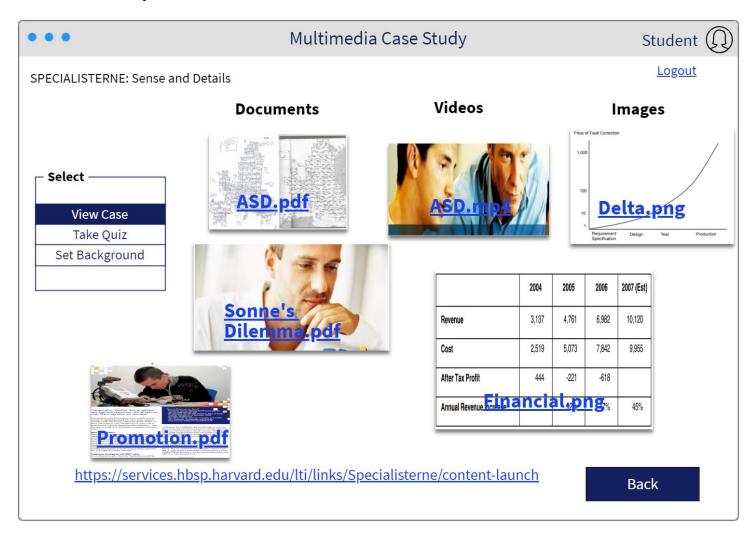
This page displays the list of modules and quizzes when the student chooses the Default option of the genre.



View Case Content

Once the student clicks on the "**View Case Content**" option from the above screen, it redirects to the below page where an enlisting of all the available multimedia versions like videos, audios, pdf, images, etc. of the case study would be provided to him/her to choose from.

The layout (position of content) of this page has been customized by the author to make the student's experience more interactive.

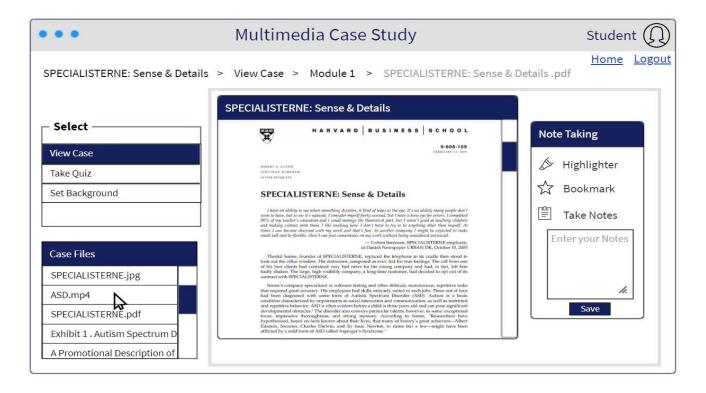


View Case Content (Text File)

If the user chooses to go for the "**Documents**" media type option, a pdf file for the selected case's module will be shown on the below page. The student also gets to resize and move the document panel at his convenience. Additionally, he/she is provided with the below features-**Highlight content**- This feature allows the student to highlight the required content as per his/her choice.

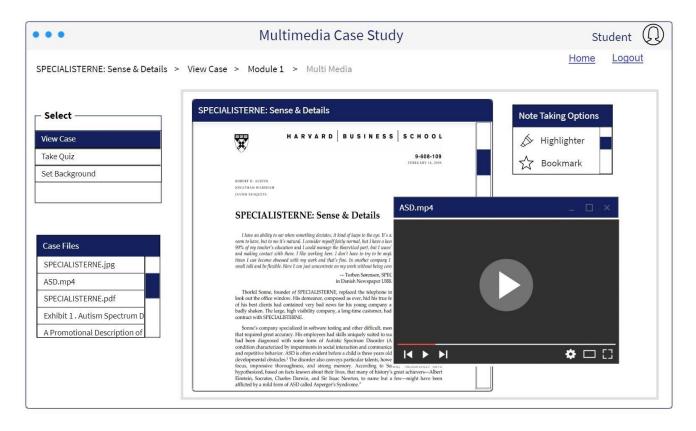
Bookmark- This feature bookmarks the page at which the student wishes to pause the reading. This will help him/her to resume from the point he/she had left the reading last time.

Take notes- This feature lets the student take notes in the form of jotting the points down in the text box provided.

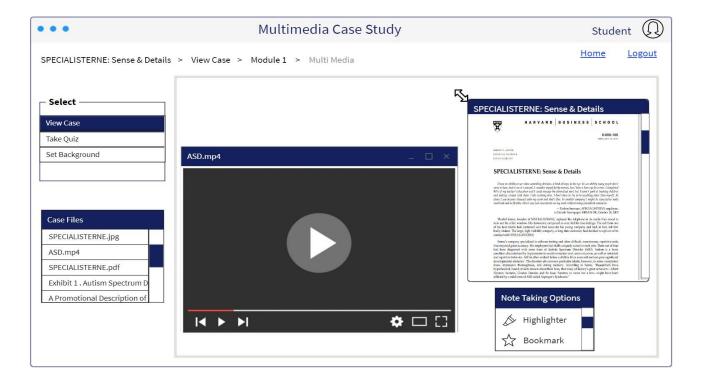


View Multiple media types

This page showcases the feature of resizing the window of one media type especially at the time of accessing multiple media types at once. There is also a navigation pane to the left that includes a list of contents and lets one access other media type files.

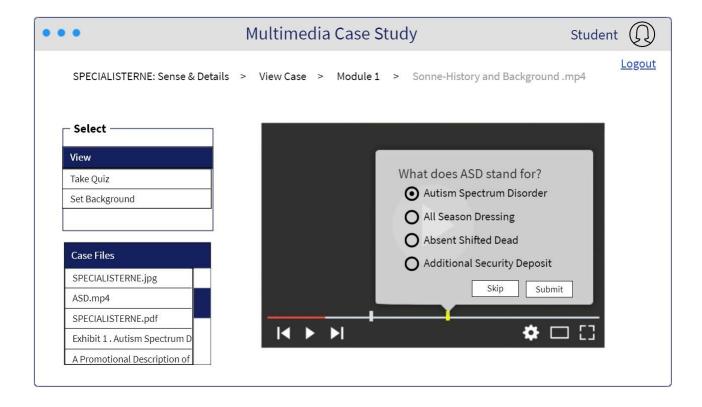


This page displays the resized version of the multiple media when viewed together. The variable values (dimensions-right, left, top, bottom) associated with the resizing feature is unique to every user. Hence different entries are made in the database table.



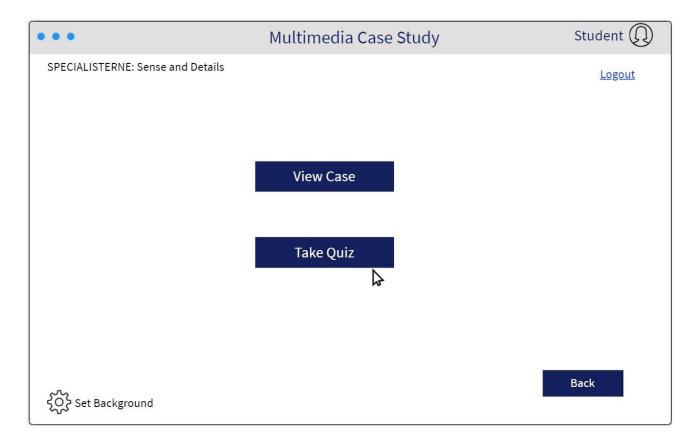
In-Video Quiz Questions

This screen is an instance where the **embedded quiz questions** will pop up in between the video, which was drafted by the author at the time of case editing. The student can optionally choose to solve it or skip it, but irrespectively, the status of the student **activity will be tracked and reported to maintain the road map of student actions (future scope**).

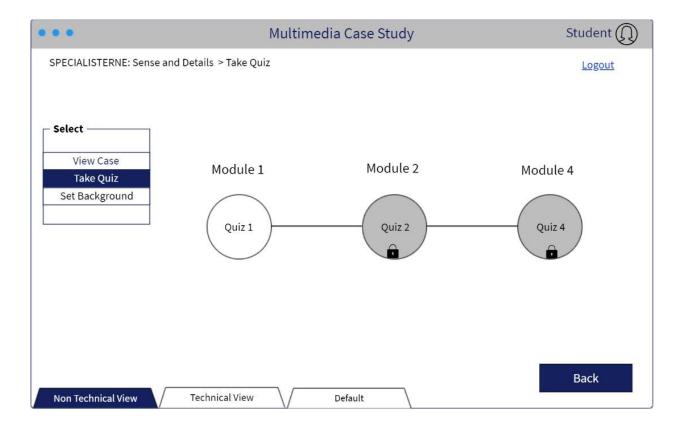


4.3.5. Take Quiz.

Once the student clicks on the Take quiz button, he/she is navigated to the Quiz Overview Page.



The below page enlists all the quizzes for the selected case. Quizzes will be unlocked based on the student's completion status of the modules.

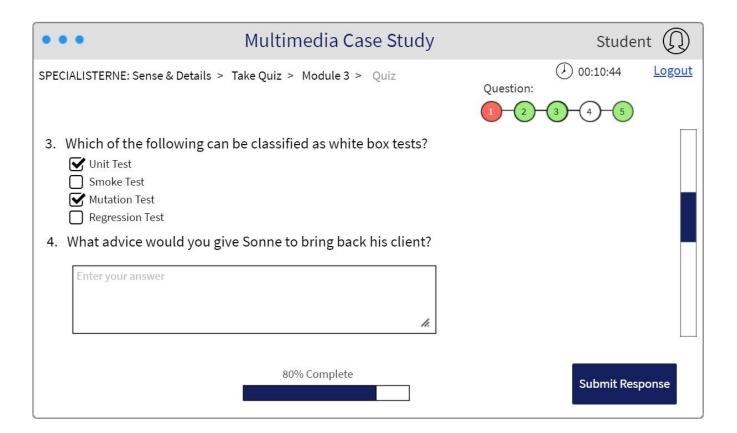


Quiz Screen

This page provides a set of questions in form of a quiz to learn about the understanding of the student. It measures the progress using a progress bar and helps students track the quiz with the help of the following conventions:

Conventions

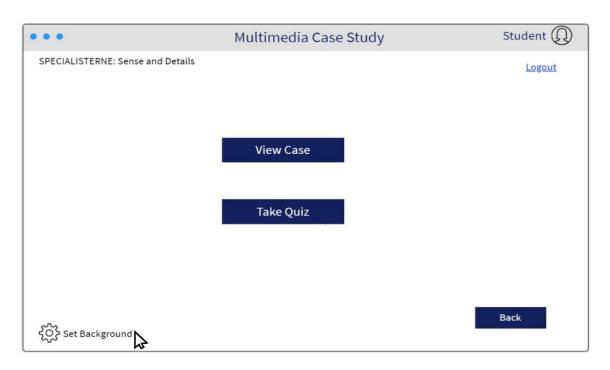
Green- Answered **Red-** Marked for Review **White-** Yet to answer

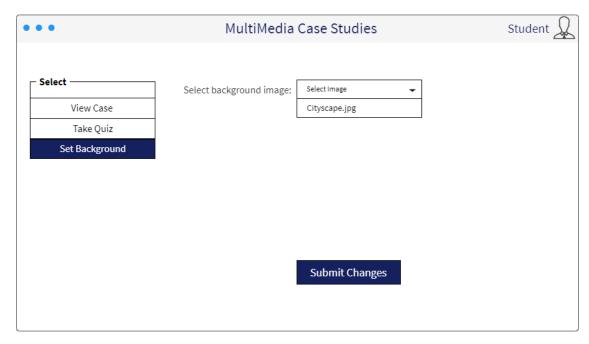


4.3.6. Set Background for cases

This page displays the features that enable the student to set the background for the case study that he/she is viewing. The student can choose the pre-existing images from the system and upload them.

Additionally, he/she can customize the appearance settings- Dark mode or default mode.





5. Future Scope

- 1. Once the number of users increases, the system would support local databases along with **cloud storage**.
- 2. Options to receive **notifications** and **reminders** via **emails** or **text messages** would be provided to the users.
- 3. The application website would be secured with **TPM security and SSL certification**.
- 4. Content types like **animations** and **interactive** games could be introduced. (given that there is an increase in the project's budget.)
- 5. From the **feedback** standpoint, it should offer the below features
 - **Forum** for course discussion to promote user interaction.
 - Course content feedback.
 - **Notifying** the author about the user feedback