

Jamuna Neupane
9843597690
neupanejamuna921@gmail.com
Mid-Baneshwor Kathmandu, Nepal

Objective:

Dedicated and detail-oriented Housekeeper with over 6 years of experience in maintaining cleanliness and providing exceptional customer service in residential and commercial settings. Seeking to leverage my skills and experience to contribute to a dynamic team and ensure a clean, organized, and welcoming environment.

Professional Experience:

Housekeeper Pathsala Nepal Foundation, Kathmanudu, 19/01/2019 – 20/01/2025

- Clean and sanitize guest rooms, bathrooms, and common areas in accordance with hotel standards.
- Perform tasks such as vacuuming, dusting, mopping, and changing bed linens.
- Replenish amenities and supplies, ensuring guest satisfaction.
- Report any maintenance issues or damages to the appropriate department.
- Respond to guest requests and ensure a positive guest experience.

Skills:

- Attention to detail
- Time management
- Strong communication skills
- Knowledge of cleaning products and techniques
- Ability to work independently and as part of a team
- Customer service-oriented

Education

High School Indrayshwor school

References

Available upon request.