



Sam Ismail

Dallas, TX (Open to Relocate/Remote)

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Problem solver and strong communicator eager to prove my value and talents.
Motivated to advance my skill set through targeted mentorship and challenging projects.

Technical Skills

Front end: JavaScript | HTML | CSS3 | React.js | Redux | JQuery | Styled-Components | Bootstrap

Back end: Java | Node.js | Express | MySQL | MongoDB/Mongoose | RESTful API | Sanity.io

Testing/Deployment: Insomnia | Caching | Heroku | Netlify

DevTools/Workflow: Git/Github | NPM | Webpack | Nodemon | Lighthouse report

Software Engineer Applications

Full Stack Web App - Deep Thoughts | Application built to mimic modern social media.

Tools: MongoDB | React.js | Express | Node | Apollo | GraphQL

Github: <https://github.com/Samismail2010/deep-thoughts>

Deployed: <https://stark-sands-24765.herokuapp.com/>

- Set up GraphQL queries
- Set up mutation and JWT logic
- Implement client-side GraphQL query for homepage data
- Implement GraphQL queries and navigation for other pages
- Client-side login/sign up
- Implement user-based mutations

Back-end Database Project - MyGroupChat | Demonstrating RESTful API walkthrough videos. This project Allows user's to comment and add a reaction to a social post .

Tools: Mongoose | Moment | JSON | Express | Insomnia | REST API

Github & Walkthrough Video: <https://github.com/Samismail2010/MyGroupChat>

- Users can create, read, update, and delete a profile in the database
- Add security and authentication using bcrypt
- Create and manipulate posts
- Enable users to add a reaction to a post
- Create and manipulate comments on post data

Front-end Responsive Project - My Web Portfolio | Portfolio website built to display my web development journey and skills.

Tools: React.js | Styled-Components | Node.js | Express | Framer-Motion | Sanity.io

Github: <https://github.com/Samismail2010/portfolio>

Deployed: <https://zippy-salmiakki-b7a40e.netlify.app/>

- Demonstrated mobile responsive web application
- Used Sanity to store and query data
- Frame-motion used to introduce icons on each page



Work Experience

Frost Bank | Irving, Texas

May 2021

Lock box Clerk

- Contributed to developing a new department within the company that focuses on next day payment processing
- Encoded items and balance deposit tickets to items and envelopes; performing quality checks to ensure all items are endorsed and encoded properly.
- Process and deposit checks and invoices received by mail. Review checks/invoices for special instructions given baby customers

Gainsco Auto Insurance | Dallas, Texas

May 2019 - March 2021

Customer Service Representative

- Inbanded 100+ call per day, providing solutions in a polite manner using active listening skills to better engage with the customer
- Trained 25+ insurance agents in trouble shooting systematic errors.
- Contributed to opening policies in 3 additional states (Ohio, Alabama, Arkansas).

Texas Instruments | Dallas Texas

August 2017 - April 2019

Production Operator

- Precisely fill unit packaging for retail distribution and sales, also assisted with managing internal inventory units
- Ensured all quality, safety and handling procedures are followed by maintaining a clean and organized environment.

Education & Additional Information

Southern Methodist University | Dallas, Texas

2021-2022

Full Stack Web Development Certificate (Coding Boot Camp)

Texas Tech University | Lubbock, Texas

2011-2013

Biology

- Completed 25 credit hours towards a BA in Biology

Hobbies/Interests: Freelance Photography | Tennis Instructor | Sports Memorabilia Collector | Golf | Coding