

Sam Ismail

Dallas, TX (Open to Relocate/Remote)

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**Web Portfolio:** <https://dazzling-truffle-fd78f7.netlify.app/>

Problem solver and strong communicator eager to prove my value and talents.  
Motivated to advance my skill set through targeted mentorship and challenging projects.

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## Technical Skills

**Front end:** JavaScript | HTML | CSS3 | React.js | Redux | JQuery | Styled-Components | Bootstrap

**Back end:** Java | Node.js | Express | MySQL | MongoDB/Mongoose | RESTful API | Sanity.io

**Testing/Deployment:** Insomnia (API Testing) | Caching | Heroku | Netlify

**DevTools/Workflow:** Chrome DevTool | Git/Github | NPM | Webpack | Nodemon | Lighthouse report

## Software Engineer Applications

**Full Stack Web App - Deep Thoughts** | Application built to mimic modern social media.

**Tools:** MongoDB | React.js | Express | Node | Apollo | GraphQL

**Github:** <https://github.com/Samismail2010/deep-thoughts>

**Deployed:** <https://stark-sands-24765.herokuapp.com/>

- Set up GraphQL queries
- Set up mutation and JWT logic
- Implement client-side GraphQL query for homepage data
- Implement GraphQL queries and navigation for other pages
- Client-side login/sign up
- Implement user-based mutations

**Back-end Database Project - MyGroupChat** | Demonstrating RESTful API walkthrough videos. This project Allows user's to comment and add a reaction to a social post .

**Tools:** Mongoose | Moment | JSON | Express | Insomnia | REST API

**Github & Walkthrough Video:** <https://github.com/Samismail2010/MyGroupChat>

- Users can create, read, update, and delete a profile in the database
- Add security and authentication using bcrypt
- Create and manipulate posts
- Enable users to add a reaction to a post
- Create and manipulate comments on post data

**Front-end Responsive Project - My Web Portfolio** | Portfolio website built to display my web development journey and skills.

**Tools:** React.js | Styled-Components | Node.js | Express | Framer-Motion | Sanity.io

**Github:** <https://github.com/Samismail2010/portfolio>

**Deployed:** <https://zippy-salmiakki-b7a40e.netlify.app/>

- Demonstrated mobile responsive web application

## Work Experience

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### **Frost Bank | Irving, Texas**

**May 2021**

*Lock box Clerk*

- Contributed to developing a new department within the company that focuses on next day payment processing
- Encoded items and balance deposit tickets to items and envelopes; performing quality checks to ensure all items are endorsed and encoded properly.
- Process and deposit checks and invoices received by mail. Review checks/invoices for special instructions given by customers

### **Gainsco Auto Insurance | Dallas, Texas**

**May 2019 - March 2021**

*Customer Service Representative*

- Inbanded 100+ call per day, providing solutions in a polite manner using active listening skills to better engage with the customer
- Trained 25+ insurance agents in trouble shooting systematic errors.
- Contributed to opening policies in 3 additional states (Ohio, Alabama, Arkansas).

### **Texas Instruments | Dallas Texas**

**August 2017 - April 2019**

*Production Operator*

- Precisely fill unit packaging for retail distribution and sales, also assisted with managing internal inventory units
- Ensured all quality, safety and handling procedures are followed by maintaining a clean and organized environment.

## Education & Additional Information

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### **Southern Methodist University | Dallas, Texas**

**2021-2022**

*Full Stack Web Development Certificate (Coding Boot Camp)*

### **Texas Tech University | Lubbock, Texas**

**2011-2013**

*Biology*

- Completed 25 credit hours towards a BA in Biology

**Hobbies/Interests:** Freelance Photography | Tennis Instructor | Sports Memorabilia Collector | Golf | Coding