

ANJALI JAISWAL

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SUMMARY	Self-motivated individual offering excellent skills in guest relations and upselling products and services. Engaging wait staff member with ability to articulate and help customers make menu choices. Pursuing similar position where skills in conflict resolution will be embraced. Organised, independent worker with strong time management skills. Detail-oriented and learns new tasks quickly. Possesses excellent memory and aptitude for calculations.
Skills & Abilities	Customer Service Food and Beverage Service Regulatory Compliance Upbeat, Outgoing and Positive Effective Sales Techniques Menu Memorisation Product Knowledge
Experience	<p>6/2023 – To 12/2023 WAITER,STAR FOOD LAND Informed guests of daily specials and menu offerings to facilitate decisions on starters, mains and desserts. Greeted new customers, answered initial questions and took drink orders. Enquired about guest satisfaction, anticipated additional needs and happily fulfilled ad-hoc requests.</p> <p>12/2022 – To 5/2023 FOOD PACKER,TIPTOP Informed guests of daily specials and menu offerings to facilitate decisions on starters, mains and desserts. Greeted new customers, answered initial questions and took drink orders. Enquired about guest satisfaction, anticipated additional needs and happily fulfilled ad-hoc requests.</p> <p>11/2020 – To 11/2021 RECEPTIONIST,MOHIT IMPEX Organised and updated weekly schedules and monthly calendar obligations for various levels of management and junior staff. Offered outstanding hospitality throughout client visits, aiding positive customer experiences and loyalty.</p>

	<p>5/2018 –To 9\2020</p> <p>Calculated product prices and processed payments accurately, returning change for cash remittances and issuing receipts for audit purposes.</p> <p>Assisted customers with testing and selecting products suited to individual tastes, styles or needs.</p>
Education	<p>Laboratory Secondary School – KATHMANDU, NEPAL – GRADE XI & GRADE XII</p> <p>East-West English Boarding-KATHMANDU, NEPAL-GRADE X</p> <p>Ulster university-ROSEBERRY VENUE, LONDON-UNDERGRADUATION(Still Continuing)</p>