# Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Gender: M/F

# Age Group: <20 20-30 30-40 40+

# Website Version: Optimised / Not optimised for eye-tracking

# PART 1: Overall User Reactions

Please circle the numbers which most appropriately reflect your impressions about using this computer system. (Not Applicable = NA.)

1.1 Overall Reaction to system terrible wonderful

1 2 3 4 5 6 7 8 9 NA

1.2 frustrating satisfying

1 2 3 4 5 6 7 8 9 NA

1.3 dull stimulating

1 2 3 4 5 6 7 8 9 NA  
  
1.4 difficult easy

1 2 3 4 5 6 7 8 9 NA

1.5 not intuitive highly intuitive

1 2 3 4 5 6 7 8 9 NA

# PART 2: Content

2.1 Words on Screen hard to read easy to read

1 2 3 4 5 6 7 8 9 NA

2.2 Arrangement of Pages illogical logical

1 2 3 4 5 6 7 8 9 NA

2.3 Arrangement of Content illogical logical

1 2 3 4 5 6 7 8 9 NA  
  
2.4 Volume of Content inadequate adequate

1 2 3 4 5 6 7 8 9 NA

2.5 Presented Information unclear clear

1 2 3 4 5 6 7 8 9 NA

Further Comments on Content:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
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# PART 3: Learning

3.1 Learning to operate the system difficult easy

1 2 3 4 5 6 7 8 9 NA

3.1.1 Getting Started difficult easy

1 2 3 4 5 6 7 8 9 NA  
  
3.1.2 Advanced Features difficult easy

1 2 3 4 5 6 7 8 9 NA  
  
3.1.3 Time needed for learning slow quick

1 2 3 4 5 6 7 8 9 NA

3.2 Exploration of features risky safe

1 2 3 4 5 6 7 8 9 NA

3.2.1 Exploration by trial & error encouraging discouraging

1 2 3 4 5 6 7 8 9 NA  
  
3.2.2 Discovering New Features difficult easy

1 2 3 4 5 6 7 8 9 NA

# PART 4: User Interface Control (Eye-tracking Related)

4.1 Interface Speed too slow fast enough

1 2 3 4 5 6 7 8 9 NA

4.1.1 Response Time (Interface) too slow fast enough

1 2 3 4 5 6 7 8 9 NA  
  
4.1.2 Response Time (Eye-Tracker) too slow fast enough

1 2 3 4 5 6 7 8 9 NA

4.2 Menu

4.2.1 Navigation not intuitive highly intuitive

1 2 3 4 5 6 7 8 9 NA  
  
4.2.2 Arrangement (Links) inaccessible accessible

1 2 3 4 5 6 7 8 9 NA

4.2.3 Arrangement (Information) organised unorganised

1 2 3 4 5 6 7 8 9 NA

4.3 Scrolling

4.3.1 not intuitive highly intuitive

1 2 3 4 5 6 7 8 9 NA

4.3.2 frustrating not frustrating

1 2 3 4 5 6 7 8 9 NA

4.3.3 ineffective effective

1 2 3 4 5 6 7 8 9 NA

4.4 Cursor/Clicking

4.4.1 not intuitive highly intuitive

1 2 3 4 5 6 7 8 9 NA

4.4.2 frustrating not frustrating

1 2 3 4 5 6 7 8 9 NA

4.4.3 ineffective effective

1 2 3 4 5 6 7 8 9 NA