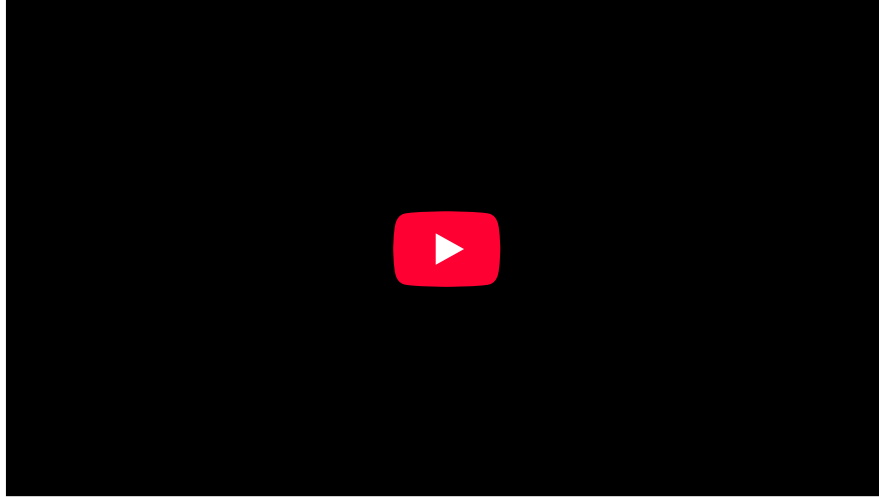


# 1.1. Royal York Property Management: Who We Are

[1. Click Here To Watch Video Version of This Manual](#)

## 2. What Makes Royal York Property Management Unique:



Royal York Property Management (RYPM) was founded in **2010** by **Nathan Levinson, our Founder, President, and CEO**, who pioneered the **world's first Rental Guarantee straight out of high school**. From the very beginning, his mission has been clear: **to make renting a stress-free experience** for both landlords and tenants.

Since then, that vision has grown into the largest property management company in Canada. With more than **25,000 rental properties under management** and **21 offices across Ontario**, RYPM is trusted by landlords, tenants, and investors alike for providing consistent, reliable, and fully integrated solutions.

## Our Growth and Reach

From single-family homes to townhouses, condos, student rentals, and multi-unit residential properties, our portfolio reflects Ontario's diverse rental market. What started as a local property management firm has evolved into a **24/7, tech-first operation** that handles every aspect of the rental process. With teams and offices strategically positioned across the province, our scale and infrastructure ensure that landlords enjoy true passive income while tenants receive fast, reliable service.

## What Makes Us Unique

What truly sets RYPM apart is our **all-in-one rental ecosystem**:

- **Tenant Placement Excellence** – We built a streamlined platform that simplifies the leasing process for both owners and tenants, offering professional marketing, exclusive showings, and industry-leading screening.
- **24/7 Property Management** – Landlords never have to worry about rent collection, tenant communication, or emergency repairs. Our in-house staff, legal team, and maintenance division work around the clock to protect every property.
- **Rental Guarantee Program** – We were the **first company in the world** to offer a Rental Guarantee, ensuring landlords continue to get paid even if tenants default.

- **In-House Maintenance Team** – Unlike most companies that outsource, our certified technicians operate fully in-house, reducing costs, speeding up response times, and maintaining strict quality standards.
- **Advanced Technology** – Our online owner and tenant portals provide full transparency, from financial reporting and maintenance tracking to lease management and real-time communication.

This combination of leadership, scale, technology, and hands-on service is why Royal York Property Management has become the first choice for property owners across Ontario.

## Looking Ahead

As we continue to grow, our mission remains the same: to make renting better for both owners and tenants through innovation, reliability, and world-class support.

In the next article, we will dive deeper into our services, starting with **Tenant Placement**, the first step in ensuring a successful rental experience.