

# Sam Craig

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## EXPERIENCE

### National Institutes of Health (NIH) Common Fund

Software Engineering Intern, Full-time

Bethesda, Maryland

June 2021 – August 2021

- Reduced time spent on yearly employee surveys by 95% by automating all data processing through a C# (ASP.NET) and React website; ASP.NET had not been used before and was learned during and for this
- Designed the above survey project as a consultant: conducted 4+ hours per week of interviews and planning to establish project conception; demoed prototype to key stakeholders and revised designs accordingly

### Upper Hand

Software Engineering Intern, Full-time

Indianapolis, Indiana

August 2020 – May 2021

Engineering Intern, Full-time

May 2019 – August 2019

- Designed, documented, and implemented the data system and REST API in PostgreSQL for an industry-first report detailing monthly revenue from recurring membership payments; system returns common data requests in an average of less than 100 ms; since mid-2021 launch, clients have spent the most time on this page; product reported system not having reported bugs a quarter after launch
- Integrated a new credit card reader and the Handpoint API that moved \$329,000 in September 2021; feature launch ensured that a customer that generates 53% of Upper Hand's payment volume (\$2.5 million in September, 2021) remained with the company
- Resolved over 80 bugs in the largest payments refactor in the history of the company (over 100,000 lines changed) throughout the Ruby on Rails back end and React front end
- Found and fixed 3 patterns of 100+ pieces of bad data due to failed orders in the database, allowing customers to process refunds as normal
- Wrote automated tests for all features and bug fixes using Rspec; successful builds were then deployed with CD to Heroku, AWS
- Collaborated heavily with product through daily stand-up meetings and weekly hour-long meetings where engineers provided possible technical solutions to users' problems
- Reviewed and user tested at least one feature from other employees per day; these reviews spanned the breadth of the application in features and stack

### Environmental Dashboard / Community Hub

Technical Team Leader, Part-time

Oberlin, Ohio

August 2020 – September 2021

Technical Team Leader, Full-time

May 2020 – August 2020

Software Engineer, Part-time

November 2018 – May 2020

- Maintained and expanded a deployment system consisting of scripts pushing code to multiple Docker containers hosted on multiple Digital Ocean servers, interacting with MySQL and MongoDB databases
- Led teams of up to 4 developers working across up to 5 interconnected codebases from September 2019 on, working in PHP (Symfony) and JavaScript (React): translated between product and engineering; managed roadmap of software projects; reviewed all code both for efficiency, maintainability, and product accuracy; communicated clarifications of software functionality to the public
- Reduced time spent by the Oberlin community on advertising events by 90-95% through an event submission platform that automatically displays on more than 30 screens across town
- Reduced the number of hosted Docker containers by at least 33% by allowing the same PHP codebase to connect to different databases depending on the URL accessed

## EDUCATION

### Oberlin College / Conservatory

Bachelor of the Arts in Computer Science

Expected June 2022

Bachelor of Music in Double Bass Performance

Expected June 2022

GPA: 4.00

**Skills:** Ruby, Python, JavaScript, PHP, SQL, PostgreSQL, MySQL, Java, C#, R, C++, C, HTML, CSS, Lisp, Ruby on Rails, Rspec, ASP.NET, Node.js, Symfony, Doctrine, React, Git, Material UI, Object-oriented design, Functional programming, MongoDB, Express, Sequelize, WebSockets, Docker, Digital Ocean, Heroku, Unix shell utilities, GNU/Linux, Mac OS, Leaflet, Google Firebase, CI/CD, Test-driven development, Agile methodology