G HARI PRASAD

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Current Location: Hyderabad | **Open to Location:** Chennai, Bangalore, Hyderabad

PROFESSIONAL SUMMARY

Test Engineer with over 3 years of experience in **Manual Testing** and **Test Automation** across **Retail Banking**, Insurance, and SaaS applications. Specialized in functional testing, regression testing, and **Client Support activities**. Hands-on experience in **Selenium automation using Python** with working knowledge of Playwright and Cypress. Strong exposure to defect management, Agile processes, and validating **Card Operations** and transaction workflows.

TECHNICAL SKILLS

- **Manual Testing:** Functional UI/UX, Regression, Release Validation, End-to-End Testing, User Acceptance Testing (UAT).
- **Automation Testing: Selenium with Python**, PyTest, Smoke Testing, Script Maintenance.
- **Automation Tools:** Basic hands-on experience with **Playwright** and **Cypress**.
- **API Testing:** REST API validation using **Postman**, Response & Data Verification.
- **Domain Knowledge: Retail Banking (Card Operations)**, Life Insurance (Policy & Claims), AI Agents
- **Tools & Methods:** JIRA (Defect Tracking), Agile Scrum, SDLC, STLC, SQL (Basic).

PROFESSIONAL EXPERIENCE

QA Engineer

ContactSwing | *Oct 2024 – Present*

- Perform comprehensive **Manual and Automation testing** for SaaS and AI-enabled web applications to ensure zero-defect delivery.
- Develop and execute **Selenium automation scripts using Python** for regression suites, reducing manual execution time.
- Conduct functional testing and validate APIs manually using **Postman** to ensure data accuracy between front-end and back-end.
- Execute basic automation scripts using **Playwright** for modern web components.
- Identify, document, and track defects using **JIRA**, ensuring timely resolution before release.
- Participate in **Sprint Planning**, daily standups, and retrospectives to align with Agile delivery timelines.
- Support **release testing** and production validations to ensure stability in live environments.

Associate Engineer

Capgemini Engineering | *Nov 2021 – Nov 2023*

- Worked extensively on **Retail Banking (IDFC)** and Life Insurance (TAL.com) projects, specifically testing **Card Operations**, onboarding, and transaction workflows.
- Executed **Manual and Automation testing** to validate banking functionalities against strict quality standards.
- Built and maintained **Selenium automation scripts using Python** to support functional and regression testing cycles.
- Performed basic UI automation using **Cypress** and **Playwright** to enhance test coverage.
- Conducted **Manual API testing** using **Postman** for transaction validation and third-party integrations.
- Logged defects, tracked issues, and supported defect resolution in **JIRA**, working closely with developers.
- Provided **UAT support** and participated in client calls to resolve queries, ensuring alignment with **SLA requirements**.

EDUCATION

- **Master of Computer Applications (MCA)** | 2018 – 2021 | CGPA: 8.35
- **Bachelor of Commerce (Computer Applications)** | 2015 – 2018 | CGPA: 8.08

CERTIFICATIONS

- **Selenium WebDriver with Python** – Whizlabs
- **Python Basics** – University of Michigan
- **SQL for Data Analysis** – Udemy
- **Programming for Everybody** – University of Michigan

KEY STRENGTHS

- Expertise in **Retail Banking** and **Card Operations** workflows.
- Strong hands-on experience in **Manual and Automation testing (Python/Selenium)**.
- Proven ability to handle **Client Support** and defect analysis in SLA-driven environments.
- Effective communication and documentation skills for Agile collaboration.