

Name : K R KISHORE KUMAR  
Email : [kishorechan1022@gmail.com](mailto:kishorechan1022@gmail.com)  
Mobile : 6385751420

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### Professional Summary

- Having 4 years of IT experience in Application development using **Progress 4GL, Python, SQL and Production Support** in which actively involved in Analysis, designing, Coding, Unit Testing and debugging.
- Worked in **E-commerce domain, Chemical domain and Aviation domain**.
- Functional experience in Aircraft Maintenance Business process, Float Management and Inventory Management.
- Excellent knowledge about the tracking them, fixing and retesting them till closure of the issue and be available for on-call 24/7 rotations to respond to critical production incidents outside of regular business hours.

### Academic Details:

- B. TECH(IT) - Karpagam College of Engineering, Coimbatore (2017-2021) - 7.49 CGPA
- HSC - SVN Matriculation Higher Secondary School, Erode (2015-2017) - 79.5%
- SSLC - Hill Fort Matriculation Higher Secondary School, Kotagiri (2014-2015) - 89%

### Experience Summary:

- **Capgemini**, from Apr 2025 to Aug 2025
- **JK Technosoft Ltd**, from Aug 2024 to Feb 2025
- **Vanenburg Software India Pvt Ltd**, from Aug 2023 to Feb 2024
- **Ultramain Software India Pvt Ltd**, from Mar 2021 to Jul 2023

### Achievements:

- ✓ Received “**Ultra Star Employee Award**” for financial year FY22 Quarter (Q2).

### Experience Detail:

Project #4	
Project Title	Tollworks
Organization	Capgemini
Payroll	IDESLABS Private Limited
Client Name	Team Global Express
Technologies	Progress 4GL
Role	Progress Developer

**Description:**

Tollworks is a both CHUI and GUI progress application. eTollworks and jTollworks are web based applications which are Front ends GUI's and CHUI is assessed by TTwin(Emulator).

**Roles & Responsibilities:**

- Actively involved in developing quality software, Data Analysis, predictive analysis with forecasting, Coding, Code Reviews, Unit Testing and Code Compliance Check and ticket handling in ServiceNow.
- Be available for on-call 24/7 rotations to respond to critical production incidents outside of regular business hours. This may involve being on standby to address emergencies.
- Investigate and troubleshoot production incidents to identify the root cause of problems. This may involve analyzing logs, testing, and development.

**Project #3**

<b>Project Title</b>	<b>E-Commerce</b>
<b>Organization</b>	<b>JK Technosoft Ltd</b>
<b>Client Name</b>	<b>AF Blakemores</b>
<b>Technologies</b>	<b>Progress 4GL</b>
<b>Role</b>	<b>Consultant</b>

**Description:**

JKT is a progress oriented organization and AFB client is a e-commerce project in which the orders and packages are being maintained.

**Roles & Responsibilities:**

- Actively involved in developing quality software, Data Analysis, predictive analysis with forecasting, Coding, Code Reviews, Unit Testing and Code Compliance Check.
- Excellent capability to explore, learn and understand newer business domains with Ability to learn new technologies quickly and open to all technologies.
- 100% efficiency in delivering the quality code with bug free, with periodical peer review & modifying/fixing existing application functionalities.

**Project #2**

<b>Project Title</b>	<b>Production Support</b>
<b>Organization</b>	<b>Vanenburg Software India Pvt Ltd</b>
<b>Client Name</b>	<b>Solvay</b>
<b>Technologies</b>	<b>SQL Server, Progress 4GL</b>
<b>Role</b>	<b>Production Support Engineer</b>

**Description:**

Worked for Solvay project for production issues in Progress 4GL, Agile Methodologies, Incident Management, Troubleshooting, BMC Helix, Google Cloud Platform (GCP), Jira Service Desk.

## **Roles & Responsibilities:**

- Actively involved in Production Support Engineer which involves continuously monitoring the performance and health of production systems, applications, and infrastructure to identify and respond to incidents promptly.
- Investigate and troubleshoot production incidents to identify the root cause of problems. This may involve analyzing logs, testing, and development.
- Respond to incidents in a timely manner before the SLA and take ownership of incidents, coordinate with cross-functional teams, and drive issues to resolution to minimize impact on users and business operations.

## **Project #1**

<b>Project Title</b>	<b>Maintenance Requirements Overhaul - MRO</b>
<b>Organization</b>	<b>Ultramain Software India Pvt Ltd</b>
<b>Client Name</b>	<b>Emirates and Cathay Pacific Airways</b>
<b>Technologies</b>	<b>Progress 4GL</b>
<b>Role</b>	<b>Software Engineer Junior</b>

## **Description:**

Ultramain is a robust, integrated suite of maintenance management and logistics applications. It involves maintenance, materials management, procurement, or billing.

## **Roles & Responsibilities:**

- Actively involved in developing quality software, Data Analysis, predictive analysis with forecasting, Coding, Code Reviews, Unit Testing and Code Compliance Check.
- Excellent capability to explore, learn and understand newer business domains with Ability to learn new technologies quickly and open to all technologies.
- 100% efficiency in delivering the quality code with bug free, with periodical peer review & modifying/fixing existing application functionalities.
- Successfully delivered more than 250+ different work requests involving all process of data analysis life cycle.
- Requirement analysis, coding, unit testing and Regression testing and involved in bug fixing.
- Requirement gathering for additional change requests and new enhancements.
- Had been Appreciated and awarded multiple times in resolving critical issues aiding the customers.

## **Declaration**

I hereby declare that the above information furnished is true and complete to the best of my knowledge and belief.

**Date : 28/11/2025**

**Place: The Nilgiris**

**K R Kishore Kumar**