Predicting Term Deposit Subscription Using Classification Models

Subtitle: A Data-Driven Approach to Improving Marketing Efficiency

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Project Overview

• OBJECTIVE:

To help the bank identify clients who are likely to subscribe to a term deposit based on past campaign data.

• APPROACH:

We use machine learning classification models to predict responses, reduce marketing costs, and improve campaign efficiency.

Business Understanding

- KEY QUESTIONS:
- Who is likely to subscribe to a term deposit?
- When should the bank contact potential clients?
- How can we prioritize efforts to maximize conversions?
- WHY IT MATTERS:

Targeted outreach increases conversions and reduces unnecessary costs.

Data Understanding

- Data Source: Bank Marketing Campaign Dataset
- Features: Demographics, campaign details, call outcomes, duration, previous contacts, etc.
- Target: Subscription to term deposit (Yes/No)

Why Machine Learning?

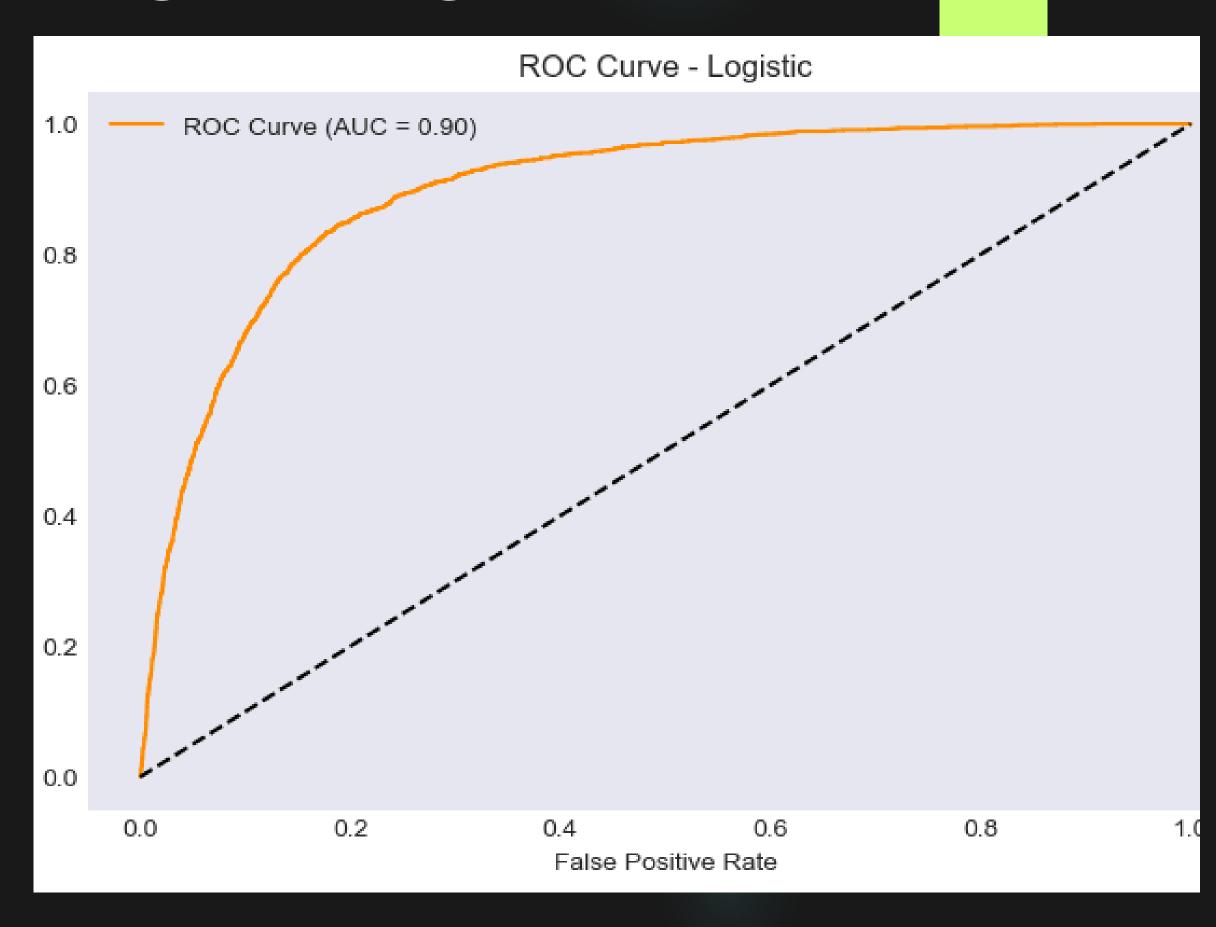
- REASONING:
- Patterns are non-linear and involve multiple variables.
- Manual analysis would be inefficient and less accurate.
- MACHINE LEARNING ENABLES:
- Automation
- Probabilistic ranking
- Better prediction accuracy

Modeling Approach

- MODELS USED:
- Logistic Regression (baseline, interpretable)
- Decision Tree (rules-based)
- PROCESS:
- Data preprocessing & feature encoding
- Train-test split
- Model training & evaluation

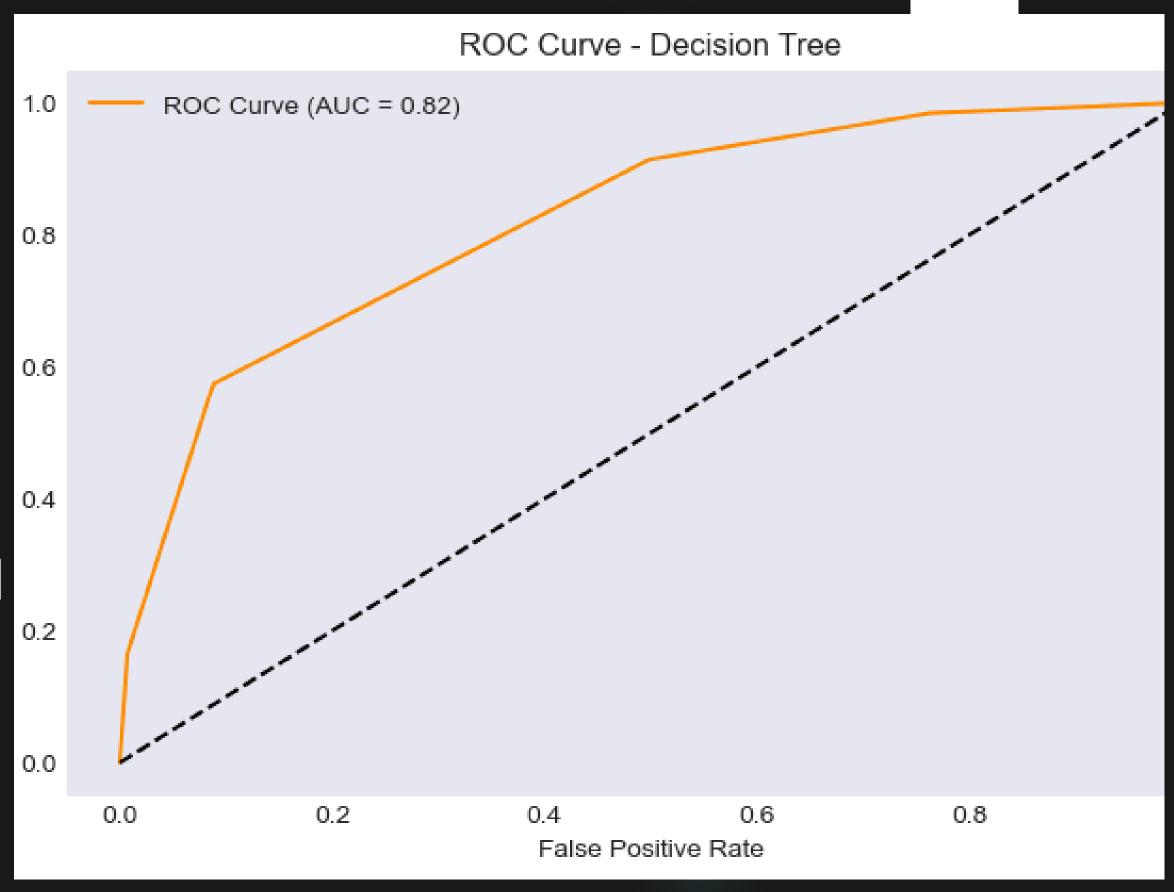
Model Evaluation (Logistic Regression)

- METRICS:
- Accuracy: 84.6%
- Precision: 41.8%
- Recall: 78.5%
- ROC AUC: 89.7%
- INTERPRETATION:
 HIGH RECALL HELPS
 MINIMIZE MISSED
 OPPORTUNITIES
 (FALSE NEGATIVES).



Model Evaluation (Decision Tree)

- METRICS:
- Accuracy: 87.1%
- Precision: 46.4%
- Recall: 57.4%
- ROC AUC: 82.2%
- INTERPRETATION:
 EASIER TO EXPLAIN
 WITH VISUAL DECISION
 RULES.

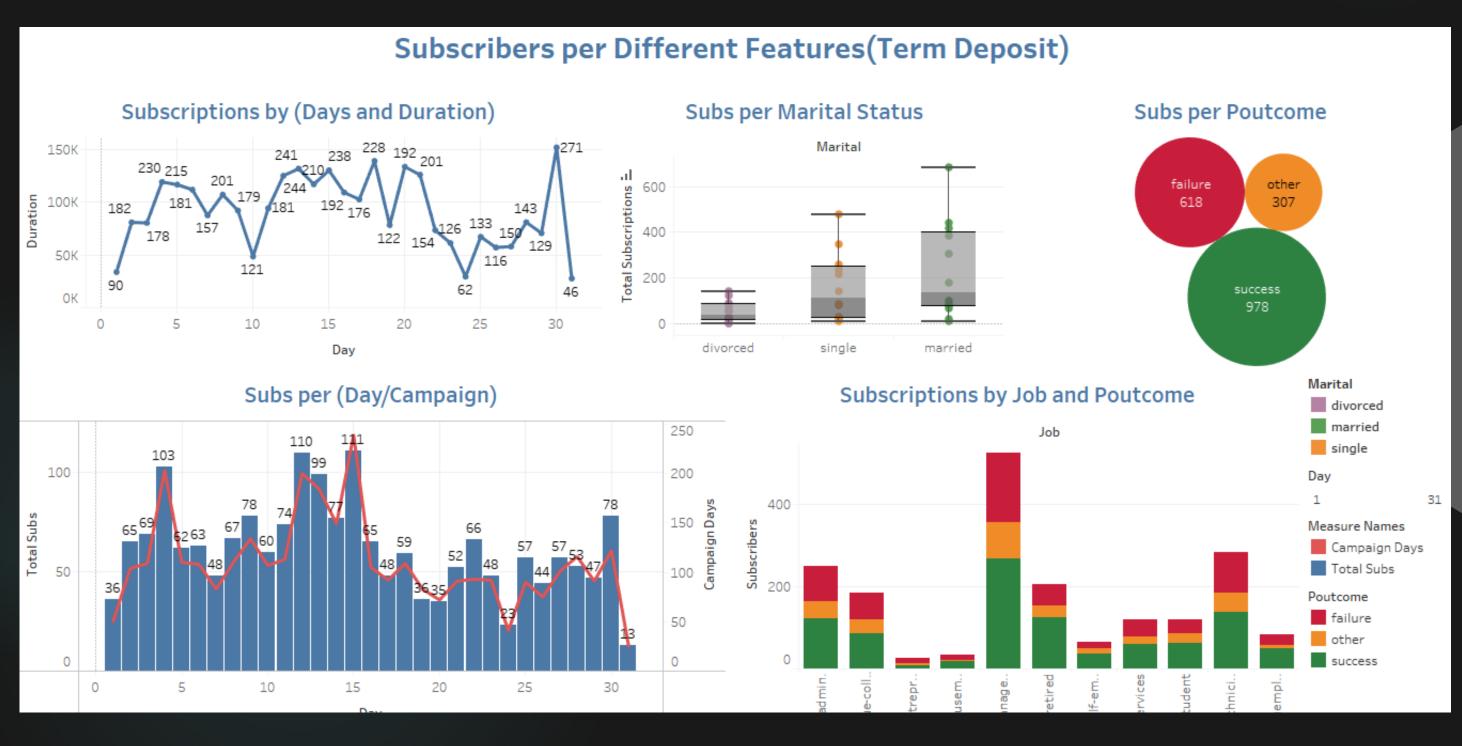


Insights From Odds Ratios (Logistic Model): Successful past outcomes and contact duration significantly boost likelihood of subscription.



- March and October are high-conversion months.
- FROM DECISION TREE:
- Duration and contact success are key splits.

Recommendations



- Prioritize clients
 previously
 contacted
 successfully
- Time outreach to high-conversion months (e.g., March, October)
- Target clients
 with longer call
 engagement
 (duration > 300s)

Next Steps

- Integrate model into CRM for campaign prioritization.
- Monitor performance and retrain quarterly.
- Expand analysis with additional client behavior data.

Thank You

- QUESTIONS?
 I welcome your feedback and suggestions.
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