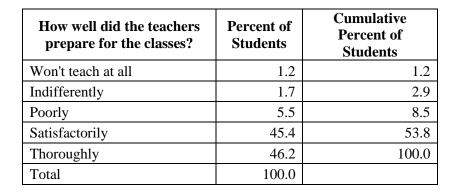
BUDGE BUDGE COLLEGE STUDENT SATISFACTION SURVEY, 2020-2021

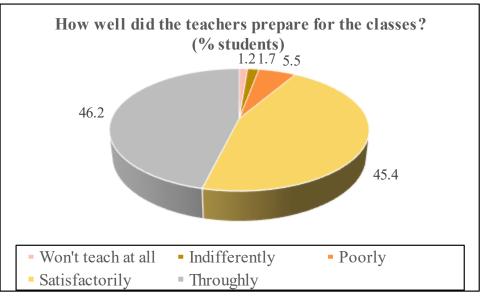
The total number of respondents were 721.

| Question Number | Student Satisfaction Survey Questions | Average Score |
|--------------------|---|------------------|
| 1. | How much of the syllabus was covered in the class? | 3.07 |
| 2. | How well did the teachers prepare for the classes? | 3.34 |
| 3. | How well were the teachers able to communicate? | 3.40 |
| 4. | How will you describe the teacher's approach to teaching? | 3.08 |
| 5. | How fair was the internal evaluation process by the teachers? | 3.37 |
| 6. | Was your performance in assignments discussed with you? | 3.25 |
| 7. | Does the institute take active interest in promoting internship, student exchange, field visit opportunities for students? | 2.62 |
| 8. | Does the teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth? | 3.01 |
| 9. | The institution provides multiple opportunities to learn and grow. | 3.04 |
| 10. | Do the teachers inform you about your expected competencies, course outcomes and programme outcomes? | 3.20 |
| 11. | Does your mentor undertake a necessary follow-up with an assigned task to you? | 3.24 |
| 12. | Do the teachers illustrate the concepts through examples and applications? | 3.35 |
| 13. | Do the teachers identify your strengths and encourage you with providing right level of challenges? | 3.16 |
| 14. | Are the teachers able to identify your weaknesses and do they help you to overcome them? | 3.23 |
| 15. | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. | 3.05 |
| 16. | Does the institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences? | 3.07 |
| 17. | Teachers encourage you to participate in extracurricular activities. | 3.20 |
| 18. | Are efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work? | 2.98 |
| 19. | What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching? | 2.04 |
| 20. | The overall quality of teaching-learning process in your institute is very good. | 3.13 |

| How much of the syllabus was covered in the class? | Percent of Students | Cumulative Percent of Students |
|--|---------------------------|--------------------------------------|
| Below 30% | 3.1 | 3.1 |
| 30 - 54% | 9.2 | 12.2 |
| 55 - 69% | 14.4 | 26.6 |
| 70 - 84% | 25.0 | 51.6 |
| 85 - 100% | 48.4 | 100.0 |
| Total | 100.0 | |

| | How much of the syllabus was covered in the class? (% students) |
|---|---|
| | 3.1 9.2 |
| - | Below 30% • 30 - 54% • 55 - 69% • 70 - 84% • 85 - 100% |





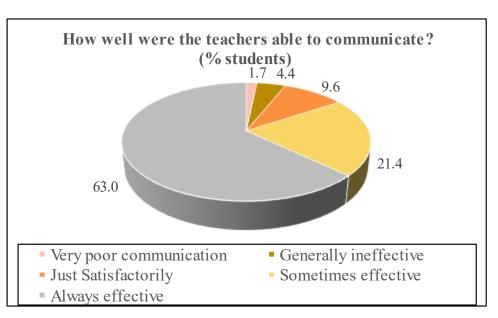
Student Satisfaction Survey, 2020-2021: Findings

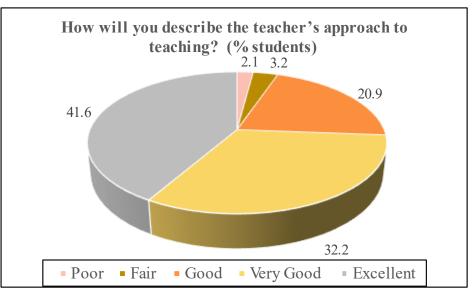
| How well were the teachers able to communicate? | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| Very poor communication | 1.7 | 1.7 |
| Generally ineffective | 4.4 | 6.1 |
| Just Satisfactorily | 9.6 | 15.7 |
| Sometimes effective | 21.4 | 37.0 |
| Always effective | 63.0 | 100.0 |
| Total | 100.0 | |

| The teacher's approach to teaching can best be described as | Percent of Students | Cumulative Percent of Students |
|---|---------------------|--------------------------------------|
| Poor | 2.1 | 2.1 |
| Fair | 3.2 | 5.3 |
| Good | 20.9 | 26.2 |
| Very Good | 32.2 | 58.4 |
| Excellent | 41.6 | 100.0 |

Total

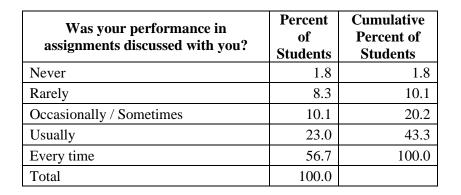
100.0

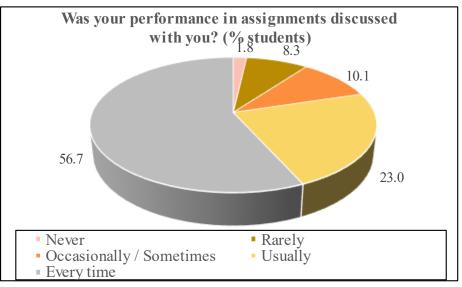




| Fairness of the internal evaluation process by the teachers | Percent of Students | Cumulative Percent of Students |
|---|---------------------------|--------------------------------------|
| Unfair | 1.5 | 1.5 |
| Usually unfair | 2.6 | 4.2 |
| Sometimes unfair | 11.2 | 15.4 |
| Usually fair | 26.9 | 42.3 |
| Always fair | 57.7 | 100.0 |
| Total | 100.0 | |

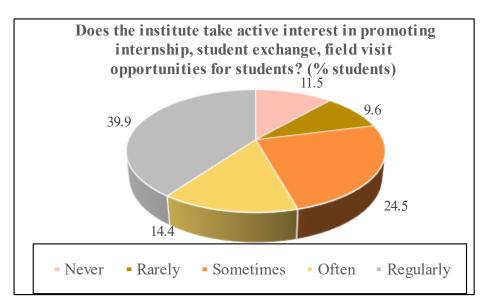
| 57.7 | the teachers? (% stude 1.5 2.6 | 11.2 |
|----------|-----------------------------------|------------------|
| 31.1 | | |
| • Unfair | Usually unfair | Sometimes unfair |

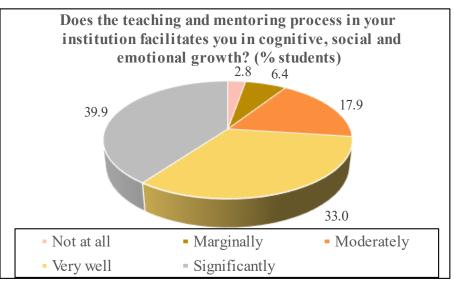




| The institute takes active interest in promoting internship, student exchange, field visit opportunities for students | Percent of Students | Cumulative Percent of Students |
|---|---------------------------|--------------------------------------|
| Never | 11.5 | 11.5 |
| Rarely | 9.6 | 21.1 |
| Sometimes | 24.5 | 45.6 |
| Often | 14.4 | 60.1 |
| Regularly | 39.9 | 100.0 |
| Total | 100.0 | |

| The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth | Percent of Students | Cumulative Percent of Students |
|--|---------------------------|--------------------------------------|
| Not at all | 2.8 | 2.8 |
| Marginally | 6.4 | 9.2 |
| Moderately | 17.9 | 27.0 |
| Very well | 33.0 | 60.1 |
| Significantly | 39.9 | 100.0 |
| Total | 100.0 | |





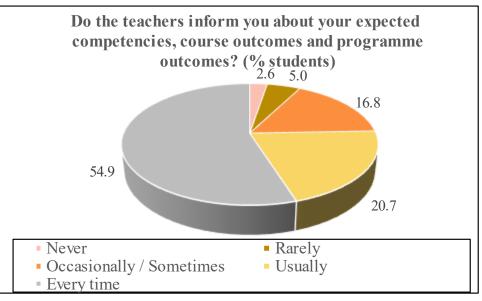
Student Satisfaction Survey, 2020-2021: Findings

| The institution provides multiple opportunities to learn and grow | Percent of Students | Cumulative Percent of Students |
|---|---------------------|--------------------------------------|
| Strongly Disagree | 2.5 | 2.5 |
| Disagree | 5.3 | 7.8 |
| Neutral | 18.8 | 26.6 |
| Agree | 32.6 | 59.3 |
| Strongly Agree | 40.7 | 100.0 |
| Total | 100.0 | |

| 40.7 | 2.5 5.3 | - | |
|-------------------|------------|---------|--|
| | | 32.0 | |
| Strongly Disagree | • Disagree | Neutral | |

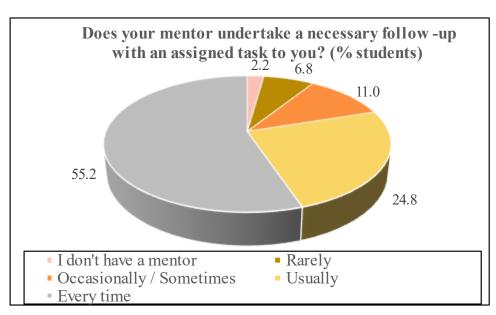
The institution provides multiple opportunities to

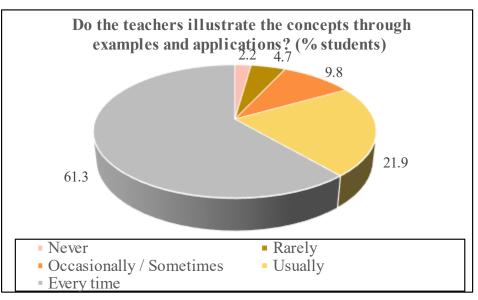
| Teachers inform you about your expected competencies, course outcomes and programme outcomes | Percent of Students | Cumulative Percent of Students |
|--|---------------------------|--------------------------------------|
| Never | 2.6 | 2.6 |
| Rarely | 5.0 | 7.6 |
| Occasionally / Sometimes | 16.8 | 24.4 |
| Usually | 20.7 | 45.1 |
| Every time | 54.9 | 100.0 |
| Total | 100.0 | |



| Your mentor does a necessary follow-up with an assigned task to you | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| I don't have a mentor | 2.2 | 2.2 |
| Rarely | 6.8 | 9.0 |
| Occasionally / Sometimes | 11.0 | 20.0 |
| Usually | 24.8 | 44.8 |
| Every time | 55.2 | 100.0 |
| Total | 100.0 | |

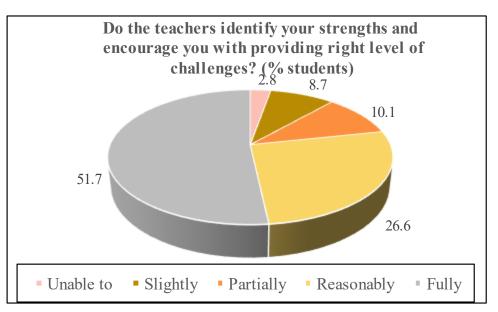
| The teachers illustrate the concepts through examples and applications | Percent of Students | Cumulative Percent of Students |
|--|---------------------|--------------------------------------|
| Never | 2.2 | 2.2 |
| Rarely | 4.7 | 6.9 |
| Occasionally / Sometimes | 9.8 | 16.8 |
| Usually | 21.9 | 38.7 |
| Every time | 61.3 | 100.0 |
| Total | 100.0 | |

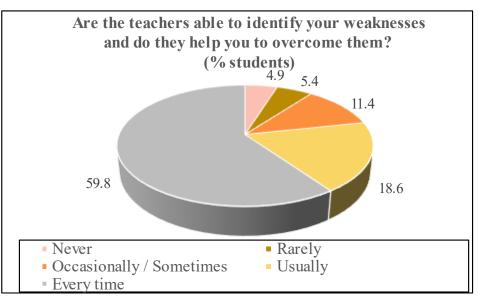




| The teachers identify your strengths and encourage you with providing right level of challenges | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| Unable to | 2.8 | 2.8 |
| Slightly | 8.7 | 11.5 |
| Partially | 10.1 | 21.6 |
| Reasonably | 26.6 | 48.3 |
| Fully | 51.7 | 100.0 |
| Total | 100.0 | |

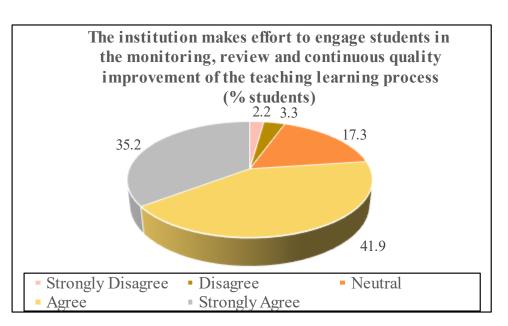
| Teachers are able to identify your weaknesses and help you to overcome them | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| Never | 4.9 | 4.9 |
| Rarely | 5.4 | 10.3 |
| Occasionally / Sometimes | 11.4 | 21.6 |
| Usually | 18.6 | 40.2 |
| Every time | 59.8 | 100.0 |
| Total | 100.0 | |

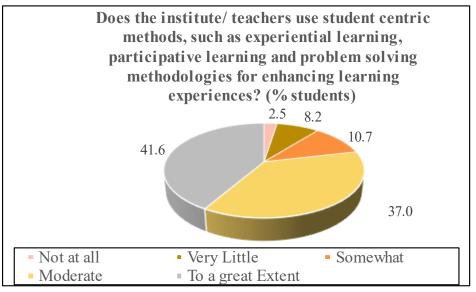




| The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| Strongly Disagree | 2.2 | 2.2 |
| Disagree | 3.3 | 5.5 |
| Neutral | 17.3 | 22.9 |
| Agree | 41.9 | 64.8 |
| Strongly Agree | 35.2 | 100.0 |
| Total | 100.0 | |

| The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences | Percent of Students | Cumulative Percent of Students |
|---|---------------------------|--------------------------------------|
| Not at all | 2.5 | 2.5 |
| Very Little | 8.2 | 10.7 |
| Somewhat | 10.7 | 21.4 |
| Moderate | 37.0 | 58.4 |
| To a great Extent | 41.6 | 100.0 |
| Total | 100.0 | |

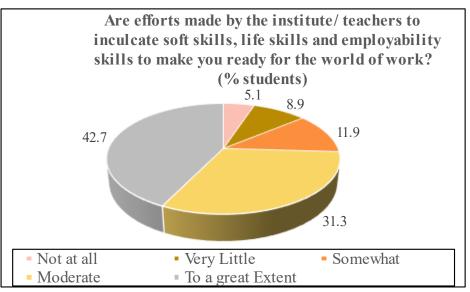




| Teachers encourage you to participate in extracurricular activities | Percent of Students | Cumulative Percent of Students |
|---|------------------------|--------------------------------------|
| Strongly Disagree | 2.1 | 2.1 |
| Disagree | 2.6 | 4.7 |
| Neutral | 15.8 | 20.5 |
| Agree | 32.2 | 52.7 |
| Strongly Agree | 47.3 | 100.0 |
| Total | 100.0 | |

| The teachers encourage you to participate in extracurricular activities. (% students) | | |
|---|---------------------------|--|
| 47.3 | 32.2 | |
| Strongly DisagreeAgreeStrongly Agree | Neutral | |

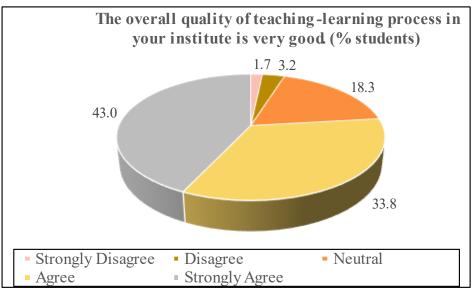
| Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work | Percent of Students | Cumulative Percent of Students |
|---|---------------------------|--------------------------------------|
| Not at all | 5.1 | 5.1 |
| Very Little | 8.9 | 14.0 |
| Somewhat | 11.9 | 25.9 |
| Moderate | 31.3 | 57.3 |
| To a great Extent | 42.7 | 100.0 |
| Total | 100.0 | |



| What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching | Percent of Students | Cumulative Percent of Students |
|--|---------------------------|--------------------------------------|
| Below 29% | 30.5 | 30.5 |
| 30 - 49% | 10.8 | 41.3 |
| 50 - 69% | 12.3 | 53.7 |
| 70 - 89% | 16.9 | 70.6 |
| Above 90% | 29.4 | 100.0 |
| Total | 100.0 | |

| What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching? (% students) | |
|--|--------------------|
| 29.4 | 10.8 |
| Below 29% • 30 - 49% • 50 - 69% | 70 - 89% Above 90% |

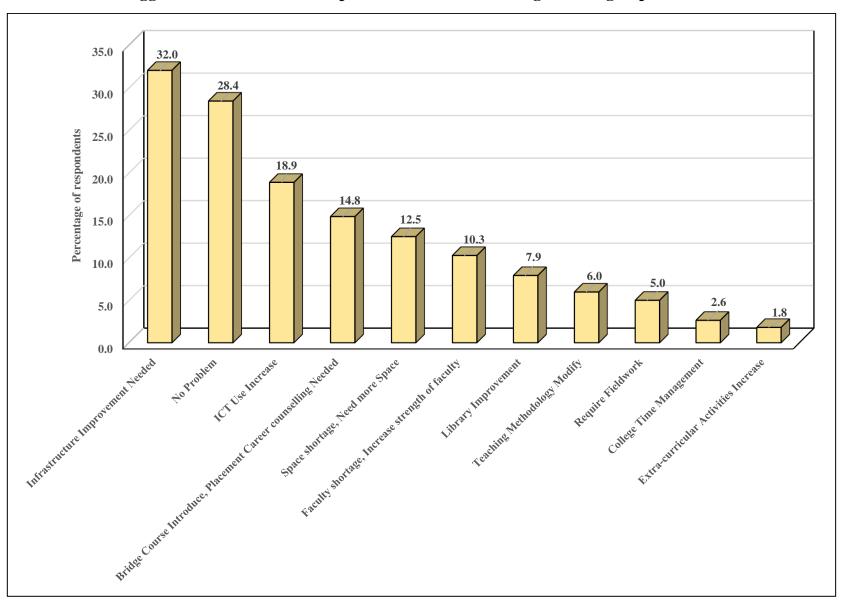
| The overall quality of teaching- learning process in your institute is very good | Percent of Students | Cumulative Percent of Students |
|--|---------------------------|--------------------------------------|
| Strongly Disagree | 1.7 | 1.7 |
| Disagree | 3.2 | 4.9 |
| Neutral | 18.3 | 23.2 |
| Agree | 33.8 | 57.0 |
| Strongly Agree | 43.0 | 100.0 |
| Total | 100.0 | |



BUDGE BUDGE COLLEGE

Student Satisfaction Survey, 2020-2021: Findings

Observations / Suggestions of Students to Improve the Overall Teaching Learning Experience in this Institution



Student Feedback Analysis Report, 2020-2021

The students' feedback revealed that the overall teaching learning experience is above average. The students are most satisfied with the student-teacher interaction, their teaching methodology, communication skills and evaluation process, where the scores are well above average. The students are most concerned about the need for wider exposure in the form of ICT, student exchange and improving employability in general.

- 1. Majority of students responded that more than 85 per cent of syllabus is covered in the class.
- 2. Nearly all the students are satisfied about the thorough preparation and curriculum delivery by the teachers.
- 3. Approximately 63 per cent of the students agree that the teachers are always able to communicate in an effective manner.
- 4. Students are satisfied with the techniques, efforts and approach adopted by the teachers, as these help to develop interest among them.
- 5. Majority of students agree that internal evaluation process is always fair and transparent.
- 6. Students are satisfied with the initiatives taken by the teachers, as their performance in the assignments and internal evaluation are always discussed with them in the class, which helps to clear their doubts and perform better.
- 7. A section of students is not as satisfied with the initiatives taken by the institute for promoting internship, student exchange, field visit opportunities. They want greater involvement of the Institution in this aspect.
- 8. The teaching and mentoring process in the institution significantly facilitates cognitive, social and emotional growth of the students.
- 9. The students agree that the institution provides multiple opportunities to learn and grow. This promotes their overall development.
- 10. Students appreciate the efforts taken by the teachers to inform and explain them about the expected competencies, course outcomes and program outcomes in a simplified way.
- 11. Teachers always undertake a necessary follow-up with an assigned task, which encourages students in timely and proper completion of the task.
- 12. Students are satisfied with the process adopted by the teachers in illustrating the concepts through examples and application which develop interest about the related topic.
- 13. Nearly all the students are satisfied with the fact that the teachers identify their strengths and encourage them with providing right level of challenges whenever and wherever required.
- 14. More than 60 per cent of the students agree to the fact that the teachers identify their weaknesses and help them to overcome it in the best possible way.
- 15. Students agree that the institution makes effort to engage them in the monitoring, reviewing and continuous quality improvement of the teaching learning process.

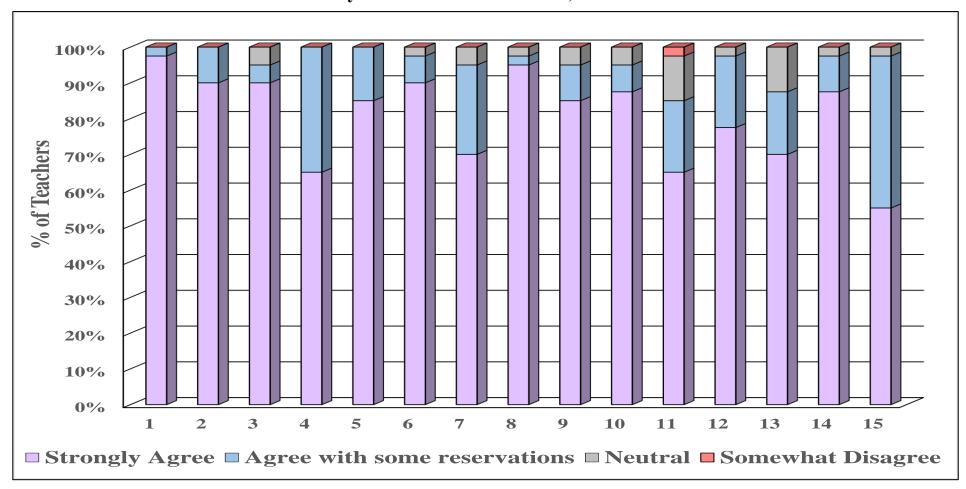
- 16. Teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences to some extent. More initiatives need to be adopted in this regard.
- 17. Students strongly agree that teachers always encourage them to participate in extracurricular activities and they do participate in extracurricular activities whenever they get the opportunity.
- 18. Students want more effective efforts and actions to be made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work.
- 19. The segment of teachers who use ICT tools such as LCD projector, Multimedia, etc. on a regular basis while teaching needs to be expanded.
- 20. Most of the students strongly agree that overall quality of teaching-learning process in the institute is very good.

The most pertinent concern of the students is regarding greater use of ICT and related infrastructure, especially as the given global scenario relied more on ICT use. They also expressed a need for improving career counselling. Nearly one-third of the students are very satisfied with the Institution and do not report any problem. Thus, while there is scope for improvement on some aspects, others are quite satisfactory.

Analysis of Teachers Feedback, 2020-2021

| Serial Number | Question | Strongly Agree | Agree with some reservations | Neutral | Somewhat Disagree | All | Strongly Agree | Agree with some reservations | Neutral | Somewhat Disagree | All | |
|------------------|---|-------------------|------------------------------|---------|----------------------|-----|-------------------|------------------------------|---------|----------------------|-----|--|
| | | | Number Percentage | | | | | | | | | |
| 1 | Master routine is finalized in consultation with academic sub-committee and all the departments | 39 | 1 | 0 | 0 | 40 | 97.5 | 2.5 | 0.0 | 0.0 | 100 | |
| 2 | The department divides the syllabus for its effective implementation | 36 | 4 | 0 | 0 | 40 | 90.0 | 10.0 | 0.0 | 0.0 | 100 | |
| 3 | Given the scenario, the teachers used flexibility in teaching methods | 36 | 2 | 2 | 0 | 40 | 90.0 | 5.0 | 5.0 | 0.0 | 100 | |
| 4 | Teachers are satisfied with the students' responsiveness and interaction in the class | 26 | 14 | 0 | 0 | 40 | 65.0 | 35.0 | 0.0 | 0.0 | 100 | |
| 5 | Teachers incorporated newer innovative means for curriculum delivery given the specific global pandemic scenario | 34 | 6 | 0 | 0 | 40 | 85.0 | 15.0 | 0.0 | 0.0 | 100 | |
| 6 | Teachers used regular evaluation besides centralized evaluation system inspite of the specific global pandemic scenario | 36 | 3 | 1 | 0 | 40 | 90.0 | 7.5 | 2.5 | 0.0 | 100 | |
| 7 | Teachers encouraged participation in co-curricular activities among students and are satisfied with students' response inspite of the specific global pandemic scenario | 28 | 10 | 2 | 0 | 40 | 70.0 | 25.0 | 5.0 | 0.0 | 100 | |
| 8 | In the absence of physical access to library, teachers took special effort to provide access to online resources and provided additional support in the form of supplying resource material | 38 | 1 | 1 | 0 | 40 | 95.0 | 2.5 | 2.5 | 0.0 | 100 | |
| 9 | Library subscription to many e-journals and resources like e-shodhganga, INFLIBNET, for faculty members and students is good and came to good use, more so during this academic year | 34 | 4 | 2 | 0 | 40 | 85.0 | 10.0 | 5.0 | 0.0 | 100 | |
| 10 | Office staff members are cooperative in rendering services related to various academic and administrative matters | 35 | 3 | 2 | 0 | 40 | 87.5 | 7.5 | 5.0 | 0.0 | 100 | |
| 11 | The college took special initiatives for students and teacher's mental well- being during this pandemic session | 26 | 8 | 5 | 1 | 40 | 65.0 | 20.0 | 12.5 | 2.5 | 100 | |
| 12 | Teachers are satisfied with the social distancing norms and sanitation initiatives taken by the college in this academic year, when situation required physical attendance of college | 31 | 8 | 1 | 0 | 40 | 77.5 | 20.0 | 2.5 | 0.0 | 100 | |
| 13 | Teachers are satisfied with the overall maintenance and logistic support provided by the Institution | 28 | 7 | 5 | 0 | 40 | 70.0 | 17.5 | 12.5 | 0.0 | 100 | |
| 14 | There is a systematic mechanism for obtaining annual student feedback | 35 | 4 | 1 | 0 | 40 | 87.5 | 10.0 | 2.5 | 0.0 | 100 | |
| 15 | Teachers are satisfied with the overall academic performance of the Institution | 22 | 17 | 1 | 0 | 40 | 55.0 | 42.5 | 2.5 | 0.0 | 100 | |

Analysis of Teachers Feedback, 2020-2021



Teachers Feedback Analysis Report, 2020-2021

Feedback received from the teachers in most of the aspects related to preparation of routine, syllabus division and its effective implementation, flexibility in teaching methods, evaluation system, efforts for proving study material and resources to the students in the times of pandemic as far as practicable, reveals their satisfaction.

However, about one-fourth of the teachers found it difficult to convince and encourage the students to participate in co-curricular activities. Moreover, they are not much satisfied with the students' interaction and response in the online-classroom during the global pandemic. The college faculty organized a few programs on mental health and well-being during COVID -19, but teachers felt that more initiatives should have been taken in this regard. They felt that overall maintenance, logistic support and academic performance of the institution need some improvement.

The main concerns of teachers which need action for improvement are:

- poor interaction and responsive of students in online classes
- improvement in ICT facilities for overall logistics support
- need for more initiatives for overall maintenance, logistic support and improving academic performance of the institution

To conclude, the teachers are satisfied regarding academic and administrative aspects, though there is scope for improvement in terms of access to infrastructure, facilities which can lead to improvement in academic performance.



Budge Budge College

Estd. 1971

NAAC Accredited B+ & UGC 12B, 2(f)

Affiliated to the University of Calcutta

| R | e | F. | N | 0 | | | | | | | | | | | | | | | | |
|---|---|----|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | | |

| Date | 12. | 04. | 202 | 4 |
|------|-------------|-----|-----|---|
| Durc | aska Freeze | | | |

BUDGE BUDGE COLLEGE

Action Taken Report: Feedback, 2020-2021

| Recommendation | Action Taken |
|---|--|
| Students expressed need for greater initiatives by the institute for promoting internship, student exchange, field visit opportunities. | Given the COVID situation, the Institute could only at best disseminate information regarding and encourage students to participate in extra-curricular and co-curricular activities initiated all over the country through online mode and resolved to focus on improving these aspects once situation normalized. |
| Students expressed need for more experiential learning and participative learning. | During COVID to enhance experiential learning laboratory based subjects used virtual laboratories and YouTube videos to provide a more immersive learning experience and others took recourse to more interactive sessions with students through conference calls and google meet sessions. |
| Students, and teachers expressed that there was a need for more ICT usage. | Pandemic rendered use of ICT for teaching a prerequisite. The students of the college being mostly first-generation learners and were not equipped to handle ICT to this extent. The teachers of the college hence resolved and undertook special sessions to acclimatize and inculcate within students the use of google classrooms, online whiteboards and different apps that could make teaching learning process enriching for students through enhanced use of ICT. |
| Students expressed need for more employability initiatives to make them ready for world of work | Teachers decided to provide them with information regarding various career opportunities available for them after graduation and shared with them information regarding online courses they could undertaken in the pandemic to improve their employability. But, given the pandemic, proactive measures were proposed to be taken only after the pandemic. |
| Teachers also expressed concern regarding the attendance of students and their responsiveness in class during pandemic. | The Institute took measures to understand the root cause of the problem. It was found that the students being mostly from low-middle income strata have problems in enhanced use of ICT in terms of financial and usage aspects. Thus, the college took measures to not take their tuition fees for the time being and also planned and undertook special mentoring and motivating sessions in class to boost their morale and enhance their responsiveness. They also planned on adopting more innovative teaching practices to enhance their responsiveness. |
| Teachers expressed concern regarding poor participation of students in co-curricular activities | Teachers planned on efforts for wider dissemination of information regarding co-curricular aspects and encourage them. They were also encouraged to write for the college e-magazine. But given the pandemic situation not much could be planned in the given context and it was resolved to focus on this aspect once situation normalized. |
| Teachers also expressed a need to improve logistic support | The Institute during the pandemic thus undertook special initiatives to provide logistic support during examination by uploading questions on websites centrally and using submission software, google forms and making special arrangement for scripts submissions while maintaining the stringent health and safety protocols prevalent during these times. |
| Teachers expressed concern regarding having more initiatives for support for mental well-being during COVID and more efforts for maintain social distancing norms | It was resolved to have physical attendance to college for teachers and students at a bare minimal on an urgent basis. It was also proposed to have not more than 10 students in campus at a time in case they have to come. In many cases, guardians were permitted to come instead of students if urgent and required. As much as possible work was undertaken in online mode. Webinar was planned to help cope with COVID and teachers and students were encouraged to participate in more such Webinars. |
| Teachers expressed need to improve the academic performance of students during this pandemic | It was planned to have greater initiatives to boost academic performance. e.g. in the absence of access to library books teachers took it upon themselves to provide additional resource material, audio and video lectures to the students. In addition, it was planned to explore more measures to boost the academic performance. |

7, Deshbandhu Chittaranjan Road, Budge Budge, 24 Parganas (S), Kolkata - 700137, West Bengal, MDIADTel: 1033)24701154 (033)24805168

E-mail: budgebudgecollege@gmail.com; Website: www.wbbudgebudgecollegebuggetollegebudgecollege

Student Satisfaction Survey on Teaching Learning Process 2020-2021

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

| A) Please confirm this is the first and only time you answer this survey * |
|--|
| Yes |
| O No |
| B) Age: |
| |
| C) College Name * |
| Budge budge college |
| D) Gender * |
| O Male |
| Female |
| Transgender |

| E) What subject area are you currently pursuing? * |
|--|
| Arts |
| Commerce |
| Science |
| |
| All questions should be compulsorily attempted. Each question has five responses, choose the most appropriate one. The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only) |
| 1. How much of the syllabus was covered in the class? * |
| 4 - 85 to 100% |
| 3 - 70 to 84% |
| 2 - 55 to 69% |
| 1 - 30 - 54% |
| O - Below 30% |

| 2. How well did the teachers prepare for the classes? * |
|---|
| 4 –Thoroughly |
| 3 - Satisfactorily |
| 2 – Poorly |
| 1 - Indifferently |
| O – Won't teach at all |
| |
| 2. How well did the teachers prepare for the classes? * |
| 4 −Thoroughly |
| 3 - Satisfactorily |
| 2 – Poorly |
| 1 – Indifferently |
| 0 - Won't teach at all |
| |
| 3. How well were the teachers able to communicate? * |
| 4 – Always effective |
| 3 - Sometimes effective |
| 2 – Just satisfactorily |
| 1 – Generally ineffective |
| 0- Very poor communication |
| |

| 7. The institute takes active interest in promoting internship, student exchange, field *visit opportunities for students. |
|--|
| |
| 3 – Often |
| 2 – Sometimes |
| 1 - Rarely |
| O- Never |
| 8. The teaching and mentoring process in your institution facilitates you in cognitive, * social and emotional growth. |
| |
| 3 – Very well |
| 2 – Moderately |
| 1 - Marginally |
| O- Not at all |
| 9. The institution provides multiple opportunities to learn and grow. |
| |
| 3 – Agree |
| 2 - Neutral |
| ○ 1 - Disagree |
| ○ 0- Strongly disagree |

| 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. |
|---|
| 4 - Every time |
| 3 - Usually |
| 2- Occasionally/Sometimes |
| 1 - Rarely |
| O – Never |
| 11. Your mentor does a necessary follow-up with an assigned task to you. * |
| 4 – Every time |
| 3 - Usually |
| 2 - Occasionally/Sometimes |
| 1 - Rarely |
| ○ 0 - I don't have a mentor |
| 12. The teachers illustrate the concepts through examples and applications. * |
| ○ 4 − Every time |
| 3 – Usually |
| 2 - Occasionally/Sometimes |
| 1- Rarely |
| O – Never |
| |

| 13. The teachers identify your strengths and encourage you with providing right level of * challenges. |
|--|
| ○ 4 − Fully |
| 3 - Reasonably |
| 2 - Partially |
| 1 - Slightly |
| O- Unable to |
| |
| 14. Teachers are able to identify your weaknesses and help you to overcome them. * |
| |
| 3 – Usually |
| 2 - Occasionally/Sometimes |
| ○ 1 - Rarely |
| O – Never |
| |
| 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. |
| 4 – Strongly agree |
| ○ 3 – Agree |
| 2 – Neutral |
| ○ 1 – Disagree |
| ○ 0 - Strongly disagree |
| |

| 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | * |
|--|---|
| 4 - To a great extent 3 - Moderate 2 - Some what 1 - Very little 0 - Not at all | |
| 17. Teachers encourage you to participate in extracurricular activities. * | |
| 4 - Strongly agree3 - Agree2 - Neutral | |
| 1 − Disagree0 − Strongly disagree | |

| 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. |
|---|
| |
| 3 – Moderate |
| 2 – Some what |
| 1 – Very little |
| O – Not at all |
| 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. * while teaching. |
| ○ 4 – Above 90% |
| 3 - 70 - 89% |
| 2 - 50 - 69% |
| O 1 - 30 - 49% |
| O - Below 29% |
| 20. The overall quality of teaching-learning process in your institute is very good. * |
| 4 –Strongly agree |
| ○ 3 – Agree |
| 2 - Neutral |
| 1 - Disagree |
| ○ 0 - Strongly disagree |

| experience in you | | s to improve the overall teachin | ig loanning |
|-------------------|-------------------------------|-----------------------------------|-------------|
| a) | b) | c) | |
| | oks in the library is very le | to cover the syllabus within time | |

This content is neither created nor endorsed by Google.

Google Forms

Student Satisfaction Survey on Teaching Learning Process 2020-2021

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

| A) Please confirm this is the first and only time you answer this survey * |
|--|
| Yes |
| ○ No |
| |
| B) Age: |
| 20 |
| C) College Name * |
| Budge Budge College |
| D) Gender * |
| Male |
| Female |
| Transgender |

| E) What subject area are you currently pursuing? * |
|---|
| Arts |
| Commerce |
| Science |
| |
| All questions should be compulsorily attempted. • Each question has five responses, choose the most appropriate one. • The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only) 1. How much of the syllabus was covered in the class? * |
| |
| ● 4 - 85 to 100% |
| 3 - 70 to 84% |
| 2 - 55 to 69% |
| 1 - 30 - 54% |
| 0 - Below 30% |

| 2. How well did the teachers prepare for the classes? * |
|---|
| 4 –Thoroughly |
| 3 - Satisfactorily |
| 2 – Poorly |
| 1 - Indifferently |
| O – Won't teach at all |
| |
| 2. How well did the teachers prepare for the classes? * |
| 4 −Thoroughly |
| 3 - Satisfactorily |
| 2 – Poorly |
| 1 – Indifferently |
| 0 - Won't teach at all |
| |
| 3. How well were the teachers able to communicate? * |
| 4 – Always effective |
| 3 - Sometimes effective |
| 2 – Just satisfactorily |
| 1 – Generally ineffective |
| 0- Very poor communication |
| |

| 4. The teacher's approach to teaching can best be described as * |
|--|
| 4- Excellent |
| 3 – Very good |
| 2 – Good |
| 1 – Fair |
| O-Poor |
| |
| 5. Fairness of the internal evaluation process by the teachers * |
| 4 – Always fair |
| 3 - Usually fair |
| 2 – Sometimes unfair |
| 1 - Usually unfair |
| O- Unfair |
| |
| 6. Was your performance in assignments discussed with you? * |
| 4 – Every time |
| 3 - Usually |
| 2 - Occasionally/Sometimes |
| ○ 1 - Rarely |
| O- Never |
| |
| |

| 7. The institute takes active interest in promoting internship, student exchange, field * visit opportunities for students. |
|---|
| 4 – Regularly |
| 3 – Often |
| 2 – Sometimes |
| 1 – Rarely |
| O- Never |
| 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. |
| |
| 3 – Very well |
| 2 – Moderately |
| 1 - Marginally |
| O- Not at all |
| 9. The institution provides multiple opportunities to learn and grow. |
| |
| 3 – Agree |
| 2 - Neutral |
| ○ 1 - Disagree |
| ○ 0- Strongly disagree |

| 10. Teachers inform you about your expected competencies, course outcomes and * programme outcomes. |
|---|
| 4 – Every time |
| 3 - Usually |
| 2- Occasionally/Sometimes |
| 1 - Rarely |
| O- Never |
| 11. Your mentor does a necessary follow-up with an assigned task to you. * |
| 4 – Every time |
| 3 - Usually |
| 2 - Occasionally/Sometimes |
| 1 - Rarely |
| ○ 0 - I don't have a mentor |
| 12. The teachers illustrate the concepts through examples and applications. * |
| 4 – Every time |
| 3 - Usually |
| 2 - Occasionally/Sometimes |
| ◯ 1− Rarely |
| O – Never |
| 4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1 - Rarely 0 - I don't have a mentor 12. The teachers illustrate the concepts through examples and applications. * 4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1- Rarely |

| 13. The teachers identify your strengths and encourage you with providing right level of * challenges. |
|--|
| 4 – Fully |
| 3 - Reasonably |
| 2 - Partially |
| 1 - Slightly |
| O – Unable to |
| 14. Teachers are able to identify your weaknesses and help you to overcome them. * |
| 4 – Every time |
| 3 - Usually |
| 2 - Occasionally/Sometimes |
| 1 - Rarely |
| O – Never |
| 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. |
| 4 – Strongly agree |
| 3 – Agree |
| 2 - Neutral |
| ○ 1 – Disagree |
| ○ 0 - Strongly disagree |

| 16. The institute/ teachers use student centric methods, such as experiential learning, * participative learning and problem solving methodologies for enhancing learning experiences. |
|--|
| 4 - To a great extent3 - Moderate |
| 2 - Some what 1 - Very little 0 - Not at all |
| 17. Teachers encourage you to participate in extracurricular activities. * |
| 4 - Strongly agree3 - Agree |
| 2 – Neutral |
| ○ 1 - Disagree○ 0 - Strongly disagree |
| |

8 of 10

| 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. |
|---|
| 4 – To a great extent |
| 3 - Moderate |
| 2 – Some what |
| 1 – Very little |
| O – Not at all |
| 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. * while teaching. |
| ○ 4 – Above 90% |
| |
| 2 - 50 - 69% |
| O 1 – 30 – 49% |
| ● 0 – Below 29% |
| 20. The overall quality of teaching-learning process in your institute is very good. * |
| |
| 3 – Agree |
| O 2 – Neutral |
| ○ 1 – Disagree |
| ○ 0 - Strongly disagree |

| • | | |
|----|----------------|-------|
| .\ | | |
|)) | C) | |
| |) JLTIMEDIA |)) c) |

This content is neither created nor endorsed by Google.

Google Forms

10 of 10

BUDGE BUDGE COLLEGE Affiliated to University of Calcutta Feedback Form for Teachers, 2020-2021

| Faculty | Name: DR. GIAUTAM D | 2 A. | Departme | ent: COMMERCE | | | |
|---|--|------------------|---------------------------------|--|--|--|--|
| 1. Master routine i | Master routine is finalized in consultation with academic sub-committee and all the departments. | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 2. The department | 2. The department divides the syllabus for its effective implementation. | | | | | | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 3. Given the scenar | 3. Given the scenario, the teachers used flexibility in teaching methods. | | | | | | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 4. Teachers' are sa | 4. Teachers' are satisfied with the students' responsiveness and interaction in the class. | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 5. Teachers incorp | orated newer innovative means for cu | rriculum delive | ry given the specific global p | andemic scenario. | | | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 6. Teachers used re | gular evaluation besides centralized | evaluation syste | em inspite of the specific glob | al pandemic scenario. | | | |
| a) Strongly Agree | 6) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 7. Teachers' encou global pandemic so | | ctivities among | students and are satisfied wit | h students' response inspite of the specific | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 8. In the absence of physical access to library, teachers took special effort to provide access to online resources and provided additional support in the form of supplying resource material. | | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 9. Library subscript to good use, more s | tion to many e-journals and resources to during this academic year. | s like e-shodhga | anga, INFLIBNET, for faculty | y members and students is good and came | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 10. Office staff mer | 10. Office staff members are cooperative in rendering services related to various academic and administrative matters. | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 11. The college too | 11. The college took special initiatives for students and teacher's mental well-being during this pandemic session. | | | | | | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 12. Teachers are sat required physical at | 12. Teachers are satisfied with the social distancing norms and sanitation initiatives taken by the college in this academic year, when situation required physical attendance of college. | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 13. Teachers are satisfied with the overall maintenance and logistic support provided by the Institution | | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| 14. There is a system | 14. There is a systematic mechanism for obtaining annual student feedback. | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |
| | 15. Teachers are satisfied with the overall academic performance of the Institution | | | | | | |
| a) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree | | | |

Signature of Faculty with Date

BUDGE BUDGE COLLEGE Affiliated to University of Calcutta Feedback Form for Teachers, 2020-2021

Faculty Name: SUMIT SANTRA Department: HISTORY

| | | • • | | |
|--|---|------------------|---------------------------------|---|
| 1. Master routine is | finalized in consultation with academ | ic sub-commit | tee and all the departments. | |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 2. The department d | livides the syllabus for its effective im | plementation. | | |
| 3) Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 3. Given the scenari | o, the teachers used flexibility in teac | hing methods. | | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 4. Teachers' are sati | isfied with the students' responsivene | ss and interact | ion in the class. | |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 5. Teachers incorpo | orated newer innovative means for cur | riculum delive | ry given the specific global p | pandemic scenario. |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 6. Teachers used re | gular evaluation besides centralized e | valuation syste | em inspite of the specific glob | pal pandemic scenario. |
| a) Strongly Agree | b) Agree with some reservations | (c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 7. Teachers' encour global pandemic so | | tivities among | students and are satisfied with | th students' response inspite of the specific |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| | f physical access to library, teachers to lying resource material. | ook special eff | ort to provide access to onlin | e resources and provided additional support |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 9. Library subscrip to good use, more s | tion to many e-journals and resources so during this academic year. | like e-shodhg | anga, INFLIBNET, for facult | ty members and students is good and came |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 10. Office staff me | mbers are cooperative in rendering se | rvices related | to various academic and adm | inistrative matters. |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 11. The college too | ok special initiatives for students and t | eacher's ment | al well-being during this pane | demic session. |
| a) Strongly Agree | b) Agree with some reservations | 8) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 12. Teachers are sa required physical a | stisfied with the social distancing norm | ns and sanitati | on initiatives taken by the co | llege in this academic year, when situation |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 13. Teachers are sa | atisfied with the overall maintenance a | and logistic sup | pport provided by the Institut | ion |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 14. There is a syste | ematic mechanism for obtaining annua | al student feed | back. | |
| Strongly Agree | b) Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |
| 15. Teachers are sa | atisfied with the overall academic perf | formance of th | e Institution | |
| a) Strongly Agree | Agree with some reservations | c) Neutral | d) Somewhat Disagree | e) Generally Disagree |



Budge Budge College

Estd. 1971

NAAC Accredited B+ & UGC 12B, 2(f)
Affiliated to the University of Calcutta

| Ret. | No | 4504500 | V0000000 | | | | | | | | |
|------|----|-------------|----------|-----|---|----|-------|----|-----|----|---|
| | | | | IOA | C | 40 | ction | Ta | ken | Re | 4 |

Date

Session: 2020-2021

| Plan of Action | Achievements |
|--|---|
| 1. Due to the announced Lockdown by the Government of India and Government of West Bengal for the Covid-19 Pandemic the IQAC with the help of senior teachers decided to continue to meet the academic subcommittee virtually for mentoring and monitoring online Honours and General Theoretical and Practical classes. | 1. Even in this unprecedented pandemic situation the College achieved cent percent success in carrying out online Honours and General Theoretical and Practical classes within very short notice which became possible for whole hearted support of all the teachers and supporting staffs. |
| 2. IQAC would take measures so that even the students of the remote areas certainly avail Goole Classroom and Google Meet and the students get posted Study Materials and Learning Resources. IQAC proposed enough assistance to all the subcommittees in this new circumstance. | 2. IQAC found that students of the even the remote areas were receiving Study Materials and Learning Resources regularly in the online mode. |
| 3. Also, IQAC would encourage participating in the Orientation Programme, Refresher Courses and Webinars that have been approved by the UGC and other such compatible agencies under Higher Education for institutional as well as individual academic upgradation. IQAC would provide full support to the Departments of Commerce and History for organizing Webinars in next few months. | 3. Departments of Commerce and History successfully completed their departmental webinars under the sponsorship of IQAC. Teachers could participate in OPs and RCs after the approval of IQAC. |
| 4. IQAC with the active support of the Governing Body, Teachers' Council, different subcommittees and HODs take sufficient measures to conduct different examinations of the University of Calcutta and the results will be published online under the supervision of the | 4. All the examinations of the University of Calcutta and their results were published online under the supervision of the Academic subcommittee and the support of the Teachers and Supporting Staffs. |

Dr. Debasis Upadhyay IQAC Coordinator

Academic subcommittee.

Dr. Debjani Dutta
Principal
Dik Dibjani Dalia
M.Sc. (Gold Medalist), Ph.D
Principal
Budge Budge College
7, 18.8.C. Road, Kol. 700137

7. Deshbandhu Chittaranjan Road. Budge Budge 24 Parganas (S), Kolkata - 700137. West Bengal, INC. 1-100331. 4701454, (033)24805168

E-mail: budgebudgecollege@gmail.com: Website www.wbbudgebudgecollege.org

President
Budge Budge College