

Average Guest Sentiment

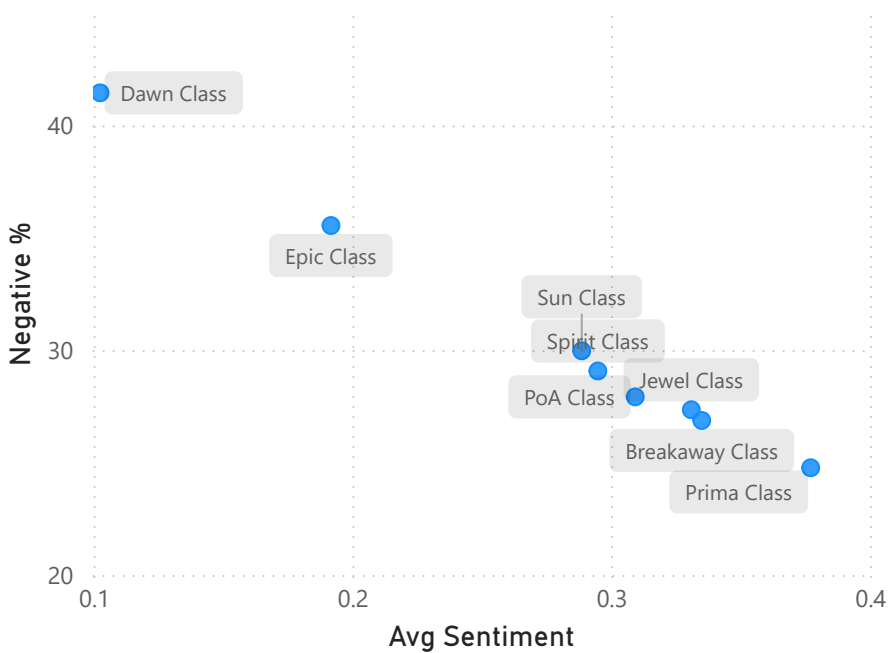
0.28

Avg Sentiment

Ship Class

- class
- ☐ Breakaway Class
- ☐ Dawn Class
- ☐ Epic Class
- ☐ Jewel Class
- ☐ PoA Class
- ☐ Prima Class
- ☐ Spirit Class
- ☐ Sun Class

Avg Sentiment and Negative % by class

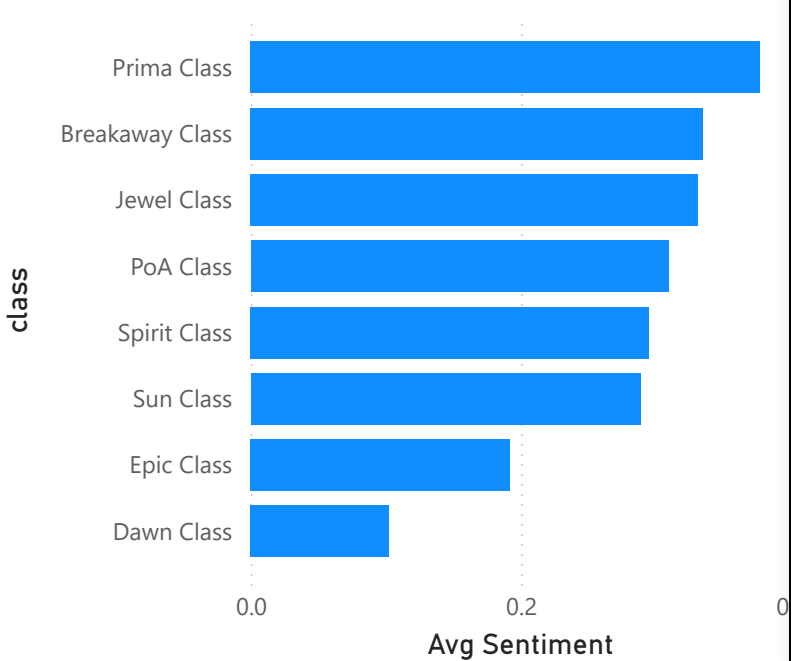


% of Negative Guest Feedback

30.37

Negative %

Avg Sentiment and Negative % by class



***Prima Class had the highest Avg Sentiment (0.38) and Dawn Class had the highest Negative % (41.45).***

***Across all 8 class, Avg Sentiment ranged from 0.10 to 0.38.***