

## Average Complaint Severity (0–100)

13.70

Average of severity\_score

## Ship Class Filter

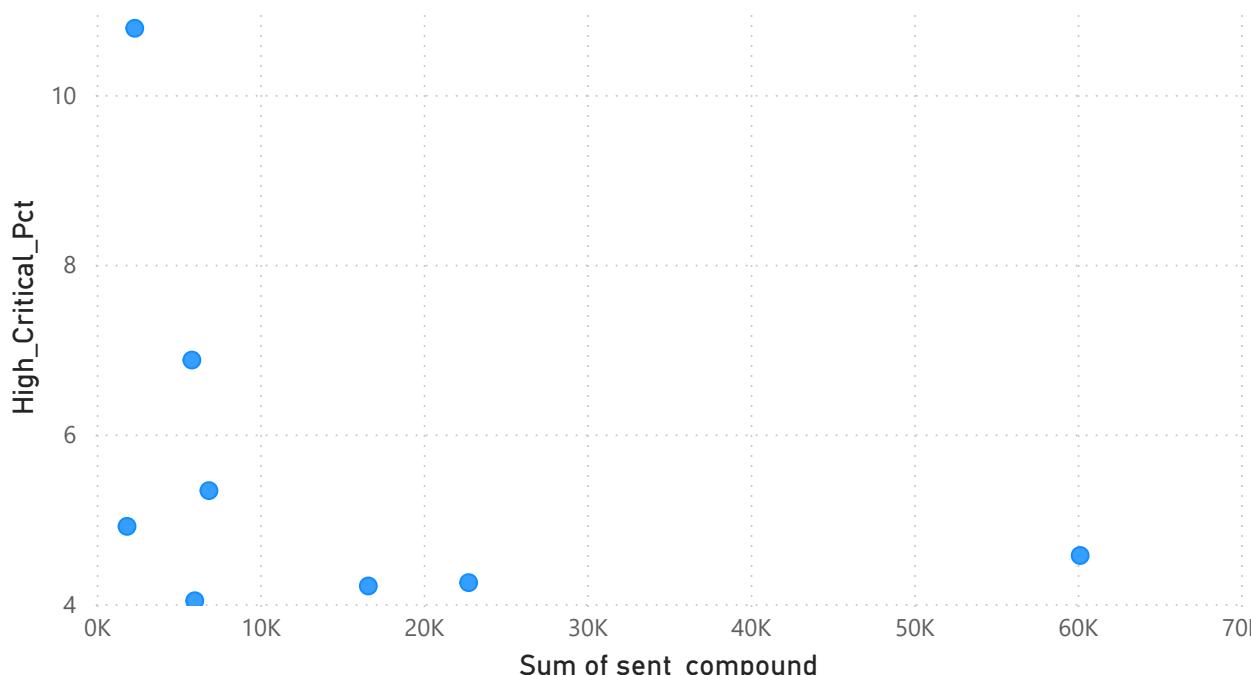
- Breakaway Class
- Dawn Class
- Epic Class
- Jewel Class
- PoA Class
- Prima Class
- Spirit Class
- Sun Class

## High & Critical Complaints (%)

5.07

High\_Critical\_Pct

## Escalation Risk vs Guest Sentiment by Ship Class



## Severity Distribution by Ship Class

