

## Average Guest Sentiment

0.28

Avg Sentiment

## % of Negative Guest Feedback

30.37

Negative %

## Ship Class

class

- Breakaway Class
- Dawn Class
- Epic Class
- Jewel Class
- PoA Class
- Prima Class
- Spirit Class
- Sun Class

## Avg Sentiment and Negative % by class

Negative %

20

40

30

0.1

0.2

0.3

0.4

Avg Sentiment

Dawn Class

Epic Class

Sun Class

Spirit Class

PoA Class

Jewel Class

Breakaway Class

Prima Class

## Avg Sentiment and Negative % by class

Prima Class

Breakaway Class

Jewel Class

PoA Class

Spirit Class

Sun Class

Epic Class

Dawn Class

0.0

0.2

Avg Sentiment

**Prima Class had the highest Avg Sentiment (0.38) and Dawn Class had the highest Negative % (41.45).**

**Across all 8 class, Avg Sentiment ranged from 0.10 to 0.38.**