

Average Complaint Severity (0–100)

13.70

Average of severity_score

Ship Class Filter

class

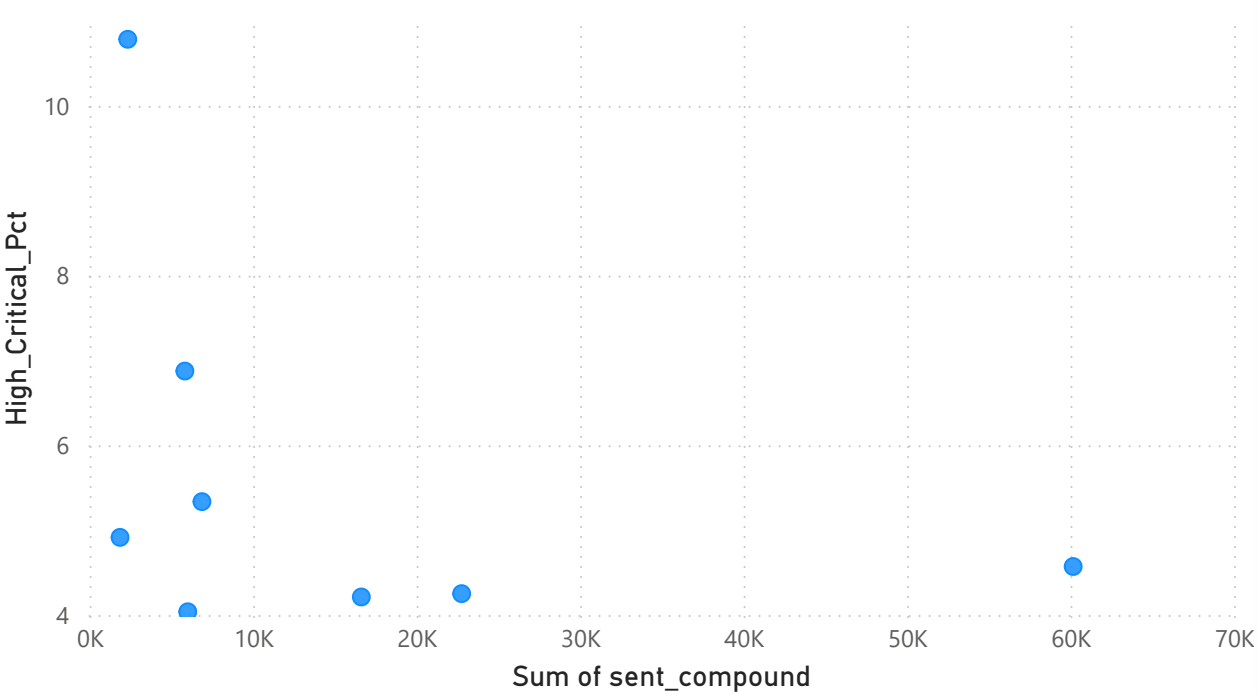
- ☐ Breakaway Class
- ☐ Dawn Class
- ☐ Epic Class
- ☐ Jewel Class
- ☐ PoA Class
- ☐ Prima Class
- ☐ Spirit Class
- ☐ Sun Class

High & Critical Complaints (%)

5.07

High_Critical_Pct

Escalation Risk vs Guest Sentiment by Ship Class



Severity Distribution by Ship Class

