



Bupa Pay Review Privacy Notice

This notice outlines how Bupa will handle the personal information you provide as part of the Bupa Pay Review.

In this notice references to 'Bupa', 'we', 'us' or 'our' refers to each of Bupa Aged Care Australia Pty Ltd (ABN 74 082 931 575), Bupa Health Services Pty Ltd (ABN 50 003 098 655), Bupa HI Holdings Pty Ltd (ABN 19 129 951 855), Bupa HI Pty Ltd (ABN 81 000 057 590), Bupa Medical Services Pty Limited (ABN 14 168 581 548), Bupa Optical Pty Ltd (ABN 24 126 819 154), Bupa Telehealth Pty Ltd (ABN 31 142 900 472), Bupa Wellness Pty Ltd (ABN 67 145 612 951) and Dental Corporation Pty Ltd (ABN 92 124 730 874) and their related bodies corporate.

When you contact Bupa via the Bupa Pay Review portal, you may be asked to provide:

- your name, date of birth and contact details;
- information about your role and former employment at Bupa;
- identity documentation;
- your bank account details;
- your superannuation fund details;
- Tax File Number.

Bupa will use this information to:

- contact you in relation to the Bupa Pay Review;
- in the case of identity documents, in order to verify your identity, a process which is undertaken by our service partner, Probe Operations Pty Ltd (Probe Group);
- verify your former employment history with Bupa;
- assess your entitlement for any remediation payment(s) under the Bupa Pay Review;
- process any remediation payment(s); and
- in the case of your Tax File Number, in Bupa's capacity as your former employer, for purposes required or permitted by superannuation and taxation laws, in the course of making any payment(s) to you.

We may disclose your personal information to:

- anyone engaged by us or acting on our behalf in relation to the Bupa Pay Review, including but not limited to professional advisers and service partners;
- Probe Group, who will handle your information in accordance with their privacy policy (which is available at www.probegroup.com.au);
- as required or permitted by law.

We will handle your information on a strictly confidential basis, implementing appropriate security measures and regulating access to those of our staff who require access for the purposes of the Bupa Pay Review.

If you have any questions about the handling of your personal information as part of the Bupa Pay Review, you may contact us at bupapayreview@bupa.com.au.