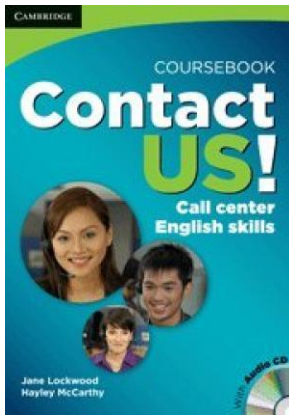


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Cambridge University Press, 2010. Softcover. Book Condition: New. Contact US! has been carefully developed to meet the needs of call center agents who require communication training. It aims to develop high-end professional English language communication skills for successful interactions with customers in the USA. The course consists of 10 units with a total of about 100 hours of motivating and highly relevant training material. Units have been designed in a way that allows trainers to select materials flexibly from the...

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- Authored by Jane Lockwood & Hayley McCarthy
- Released at 2010



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