

# Technical Error Guide for your WooCommerce Store

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Listed below are some **common errors** you might face while pushing products or pulling orders from your WooCommerce Store.

## WooCommerce orders are not reflecting on Printrove

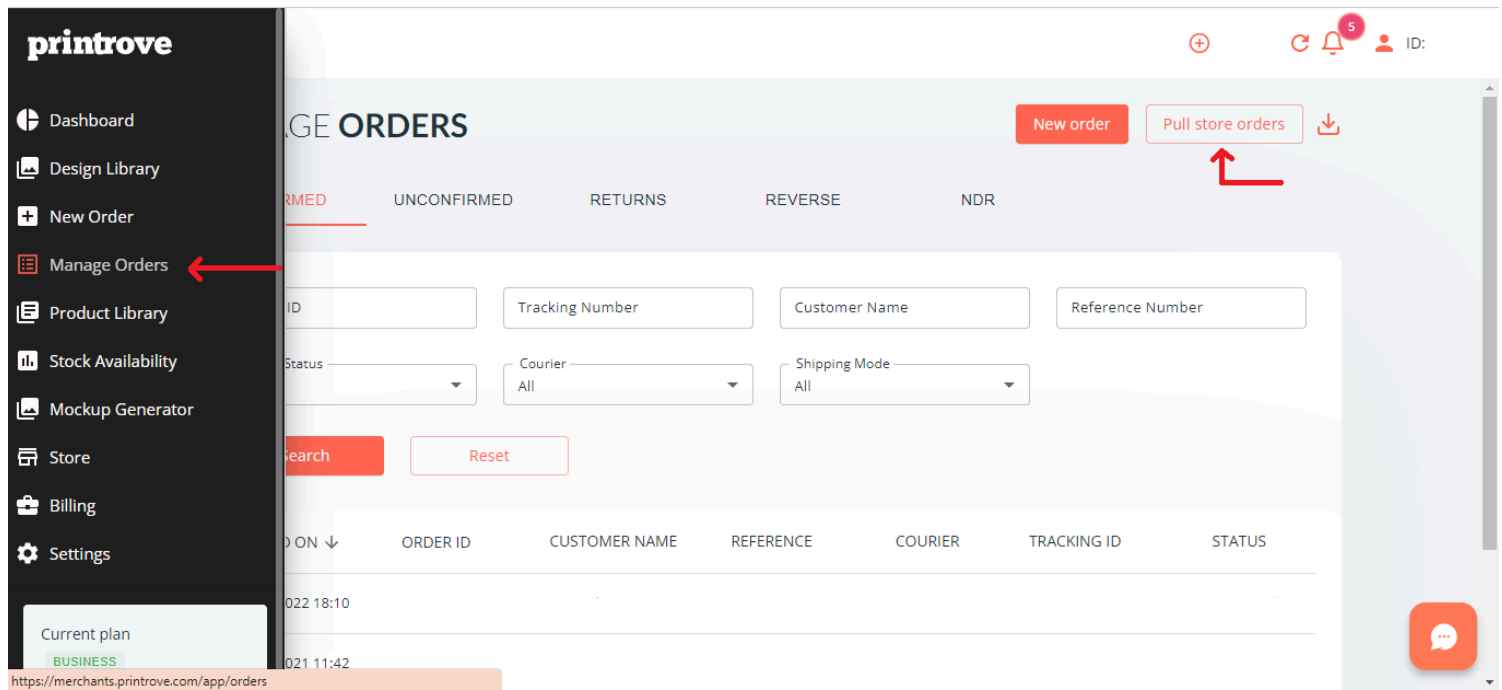
**Two conditions** must be met for an order to be pulled from WooCommerce to Printrove.

1. The product within the order should have an [SKU](#).
2. The **vendor name** of the product should be **Printrove**.

Click [here](#) to know how you can **add a vendor name** for your products in the WooCommerce store.

📄 Please note that if you change the vendor name **after** the order is placed, WooCommerce will **not update** the old orders. You can try placing a [test order](#) to see if the conditions have been met and the orders are being pulled successfully.

You can now head over to **Manage Orders** and click on **Pull Store Orders** on the [Merchant Panel](#) to pull all store orders.



## What should be the "max\_input\_vars" to push products on a Woo Commerce store?

The recommended minimum value is **3000**.

## How to solve "ERROR: cURL error 28: Connection timed out after 10001 milliseconds"

This is a store-related issue that falls **outside** of our scope of support. We recommend seeking assistance from your **store's online community** to resolve this.

If you face any errors that are not covered in the article above, please reach out to us on [support@printrove.com](mailto:support@printrove.com) with screenshots.

**Suggested Article:** [How to automatically place your store orders on Printrove?](#)