

Technical Error Guide for your Shopify Store

Listed below are some **common errors** you might face while pushing products or pulling orders from your Shopify Store.

Shopify orders are not reflecting on Printrove

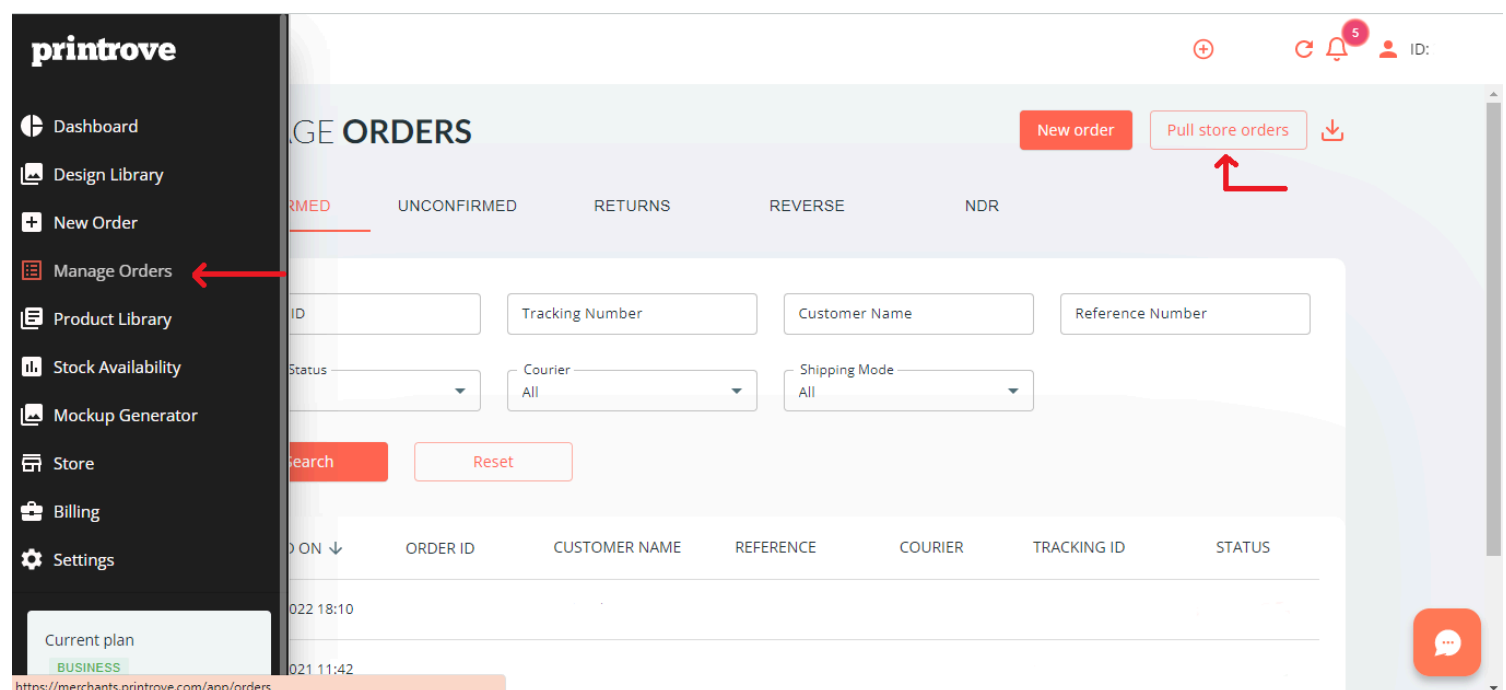
Two conditions must be met for an order to be pulled from Shopify to Printrove.

1. The product within the order should have an **SKU**.
2. The **vendor name** of the product should be **Printrove**.

Click [here](#) to know how you can **add a vendor name** for your products in the Shopify store.

📄 Please note that if you change the vendor name **after** the order is placed, Shopify will **not update** the old orders. You can try placing a [test order](#) to see if the conditions have been met and the orders are being pulled successfully.

You can now head over to **Manage Orders** and click on **Pull Store Orders** on the **Merchant Panel** to pull all store orders.



Error while pushing products to Shopify

Troubleshoot the following error in **2 simple steps**.



Error while pushing products

The following error occurred while pushing products to your store.

Printrove was not able to create products on your Shopify store.

Please contact our support by dropping an email to

support@printrove.com to resolve this issue.

Step 1: Ensure that your store has been connected with Printrove using a **valid domain name** and not the IP address.

Step 2: Uninstall and **re-install** the Printrove App on your Shopify store.

❗ This will not affect your existing data. You can clear the cache and repeat the process in incognito mode.

Please note that Shopify **does not** allow more than **100 variants** for a product to be pushed at a time.

If you face any errors that are not covered in the article above, please reach out to us at support@printrove.com **with screenshots**.

Suggested Article: [How to automatically place your store orders on Printrove?](#)