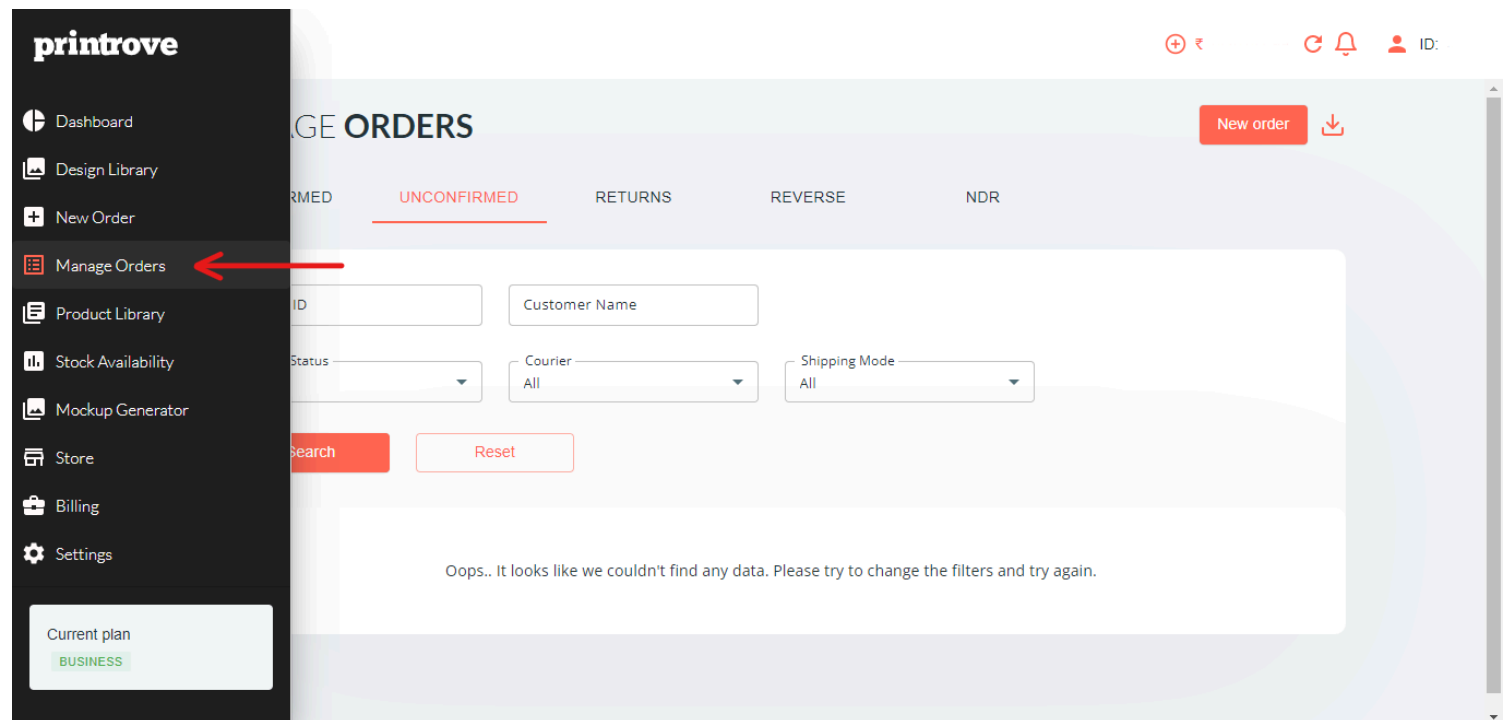


What is the life cycle of a Printrove order?

Once an order has been successfully placed with Printrove, you can **track** it by heading over to Manage Orders on the [Merchant Panel](#).



You can refer to the following **stages** to understand the current status of your orders.

- **Received**

As the default status of a new Printrove order, it implies that an order has been **successfully placed** and received by Printrove.

- **Processing**

The status indicates that the order has been taken for **printing**. The products included in the order will be printed and await a quality check. If a product fails a quality check, it will be processed on **priority** within the next 24-48 hours.

- **QC Passed**

Once all the products in the order have passed QC, the order will be **packed for dispatch**, and a tracking ID will be generated.

- **Ready to Dispatch**

The orders under this stage indicate that it has been **packed** and are **ready for a pickup**.

- **Shipped**

Dispatched orders will be updated as Shipped.

- **Out of Stock**

If a product or products in the order are out of stock, they will be kept **on hold**. The order will enter the Received stage once the product has been restocked and will be processed and dispatched on **priority**.



The customer will not be able to track the above stages since the stages are unique to Printrove and will not reflect on your store.

Suggested Article: [How to edit an order on Printrove?](#)