



Checkout

- 1 Your details
- 2 Set-up and payment
- 3 Confirmation



Order has been completed

Thanks for your order. Welcome to Sky!
Soon you'll be able to enjoy your new Sky package.

You can print this page for your records and we'll send you an email shortly to confirm the next steps and your activation dates.

Your Account Number is 623337762040.

[Print your order](#)

Order summary

Your details	Your payment details	Your set-up date(s)	Your order
Mr Soumita Dhar Halder 18/3 DUNSMUIR COURT EDINBURGH EH12 7TD	Monthly payment - Direct Debit Soumita Dhar *****21 **-**-00 One off cost This payment will be taken from your chosen card	Moving in date Saturday July 14 2018	Monthly cost Sky Broadband Unlimited Free 12 Months Free BB Unlimited Sky Talk Pay As You Talk Free Sky Line Rental £18 12 Months £0.99 off Line Rental

What happens next



Email confirmation

We'll send you an email confirming your order details and next steps.



In the Post

Look out for your Welcome Letter, Contract and Viewing Card in the post.



Installation and set-up

We'll email you with everything you need to know about your set-up. You can also visit our installation and set-up pages on [sky.com](#) for more information.

More about Sky Broadband &Talk [set-up](#)



Track your Order

You can track your order at any time by logging into My Sky. You'll need your Sky iD - which is easy to setup using

One off cost	
Payable now	
Sky Q Hub	Free
Active Line Takeover	Free
Added to first/next bill	
Broadband Activation Fee	£10
Broadband Hardware	
Delivery Charge	£9.95
Benefits and extras	
Sky WiFi	Free
£75 PrePaid MasterCard	Free

Monthly cost with offers	£18
Monthly cost without offers	£30
One off cost added to first/next bill	£19.95
Upfront payment	£5

An upfront payment is required to verify your card details. This payment will be credited to your account and taken off your first month's bill.

the link in your order confirmation email.

More details

Installation and set-up

Your viewing card and contracts will be included in the Welcome Pack. Please have a read through the contract and have your viewing card ready for when our engineer arrives to install your Sky equipment, as you'll be entering into your subscription contract by inserting your viewing card into your Sky box.

If you can't be there on the day, make sure there is someone over 18 present who knows how you'd like your dish and box installed, and that you're happy for them to insert your viewing card for you.

If you're having a minidish installed, our engineer will discuss the best place to put it. Don't forget to get permission from anyone you might need to (e.g. any landlord or management company).

Sky Broadband

We'll contact you again shortly confirming your activation date. A few days before you're due to go active, we'll send you your Sky Hub with simple step-by-step instructions for setting up with Sky Broadband.

Sky Talk

We will write to you confirming your activation date and everything you need to know about Sky Talk, including your Sky Talk terms and conditions, so please read through these carefully.

Voucher Delivery

Note that we will send your reward by email or by post (requires a signature), depending on the offer you qualify for.

You will normally receive your reward within 2 weeks after your service has been activated, but this can sometimes take up to 45 days.

Any questions?

For order tracking information, log on to [My Sky](#) and go to the my order tab. Details of how to contact us If you have any questions or changes to your order will be included in your confirmation email and letter. If there are any queries regarding our order, we'll contact you on the email address or phone number you have provided. Once you have joined Sky, we will also use the email address you provided to update you on your account, including helpful service information and contract notices.

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