


Samreen Begum

Managerial Position

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TEXAS, UNITED STATES OF AMERICA 

Professional Summary

Detail-oriented and motivated professional with a strong academic background in computer science and a solid foundation in IT skills. Seeking a challenging position in the IT industry to leverage my technical expertise, problem-solving abilities, and dedication to contribute to the success of a dynamic team.

Skills

- Communication Skills
- Ability to Work Under Pressure
- Microsoft Office
- Customer Service
- Fast Learner
- Programming
- Team leadership
- Critical thinking and problem solving
- Ability to Multitask
- Adaptability

Languages

English

Employment History

2022 - 2023

1 Years

**Sr. Associate, Recruiting Services |
Amazon Business Development Centre | Hyderabad**

Achievements:

- Consistently met Amazon's high performance standards for my role and level.
- Earned Dazzler Awards for six consecutive months as a top performer.
- Successfully proposed and implemented process improvements resulting in enhanced efficiency and effectiveness.

2022 - 2022

5 Months

**Process Associate | Genpact India Private Limited |
Hyderabad**

Achievements:

- Excelled in a technical and sales-oriented role at GoDaddy, consistently maintaining a high customer satisfaction rating.
- Achieved and exceeded sales targets, demonstrating a strong ability to meet and exceed performance expectations.
- Commenced employment as a Level 1 associate and rapidly progressed to the Level 2 position within three months, attributed to dedicated technical training and a strong background in the field.

Education

2018 - 2021

3 Years

**Bachelor of Commerce (Computers) |
Sri Sai Vignan Bharathi College for Women, 2021 |
Hyderabad**

CGPA: 9.0

2016 - 2018

2 Years

**Intermediate |
Sri Sai Vignan Bharathi Junior College for Girls |
Hyderabad**

Percentage: 83.6%

2015 - 2016

1 Years

**SSC (10th Grade) | Keshav Concept High School |
Hyderabad**

GPA: 8.3

2023 - Present

Present

MSITM | Cumberland University | Lebanon, Tennessee

Achievements

1. Academic excellence: Maintained a consistently high CGPA throughout the academic career.
2. Leadership : Successfully led IT teams, demonstrating strong leadership and team-building skills.
3. Process improvement : Introduced process enhancements that improved efficiency and productivity.