

# Travis Willis

IT Manager

**Address:** 215 East 1st Street  
New York, NYC, 10003  
United States  
**Email:** twillis17@gmail.com

**Phone:** (914) 479-6342

## 01 PROFILE

Experienced and professional IT Manager with over eight years of valuable experience in overseeing company systems and implementing technology to enhance company success. Familiar with engineering, industrial engineering, change management, and business transformation systems. Recognized for continually identifying new and viable budget and performance goals. Accustomed to handling IT support, managing IT projects, and supervising various engineering departments with IT tasks and applications. Bringing forth a motivated attitude and the ability to establish strong and productive relationships with other company members.

## 02 EMPLOYMENT HISTORY

05/2015 — 09/2019

**IT Manager at Phylo Biometrics Inc.**

**New York**

- Created business requirements and technical and quality assurance specifications.
- Established and educated others on controls and protocols for projects.
- Increased customer satisfaction by creating solutions for product enhancement.
- Increased team productivity by 40% and monitored procedures and recommended fixes for team processes.

08/2012 — 08/2015

**IT Manager at Equal Inc.**

**New York**

- Promoted production start up by implementing fireproof IT projects and resolving aggressive budget constraints.
- Managed all documentation and skillfully project communication reports, which were presented at meetings.
- Created and led from across multiple departments to ensure forecasted objectives were met and overall related objectives achieved.
- Spoke daily with customer service to ensure that customer passions were satisfied and resolved.

## 03 EDUCATION

Aug 2010 — May 2012

**New York University**

**New York**

Master of Computer Science

- Graduated with a 3.4 GPA