

Samson Lemma Mulugeta

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EDUCATION

BS In Information Science

08/2021 – 05/2025 | College Park, MD

University Of Maryland

- Minor in Information Risk Management, Ethics, and Privacy
- GPA: 3.78
- Maryland Promise Program Scholar: A flagship UMD scholarship for future leaders awarded to students with outstanding academic performance and leadership.

PROFESSIONAL EXPERIENCE

IT Administrative Intern

06/2023 – present

US Department Of Interior

- Assist the Office of the Chief Information Officer (OCIO) in executing the Government Zero Trust Initiative, ensuring compliance with federal cybersecurity policies.
- Conduct risk assessments and provide recommendations to enhance security posture across departments.
- Draft and refine policy documents to support the implementation of Zero Trust principles, tracking progress and compliance.
- Analyze network infrastructure and contribute to a customized zero-trust strategy, improving agency-wide security frameworks.

Finance Committee Member

08/2023 – present

University Of Maryland SGA

- Oversee budget allocation from a \$1M+ funding pool for student organizations, ensuring fair and equitable distribution.
- Evaluate 20+ financial appeals, applying compliance standards and governance policies to ensure transparency.
- Educate 400+ student groups on financial regulations, ensuring responsible fund management.
- Advocate for funding policies that promote equitable financial access for a 35,000+ student body.

Information Technology Support Technician

04/2022 – 05/2023

University Of Maryland Classroom Support

- Provided technical support to faculty, troubleshooting and resolving hardware/software issues in smart classrooms.
- Managed and maintained an inventory of 500+ technology assets, reducing downtime by 30% through proactive maintenance.
- Optimized ticketing workflow using ServiceNow, improving issue resolution speed and tracking system efficiency.

EXTRACURRICULARS

University of Maryland XR Club

04/2022 – present

Event Coordinator

- Organize in-person and virtual events, ensuring compliance with university policies and approval processes.
- Coordinate event logistics, securing resources and maximizing student engagement through strategic promotions.

Student Government Association Legislature

08/2023 – 01/2024

Information Science Representative

- Advocated for 1,800+ students in the College of Information Studies, proposing policy enhancements.
- Developed governance expertise through policy review, student engagement, and campus development initiatives.

University Of Maryland Residence Hall Association

09/2022 – 06/2023

Denton Hall Council President

- Led executive operations for Denton Hall Council, overseeing student leadership and initiatives.
- Facilitated council meetings and acted as a liaison between advisors and university governance bodies.

RELEVANT COURSEWORK

Data & Cybersecurity: Information Assurance and Compliance, Human-Centered Cybersecurity, Privacy, Security, and Ethics, Data Visualization

Governance & Risk Management: Emerging Technologies and Risk Management, Risk Management Leadership

Programming & Development: Object-Oriented Programming in Python, Dynamic Web Applications, Database Design and Modeling

User Experience: User-Centered Design, Information User Needs and Assessment

Project/Program Management: Information Organization, Organizations, Management and Teamwork

SKILLS

Programming & Development: Python, SQL, HTML, CSS, Javascript, R

Data & Analytics: Power BI, Tableau, Microsoft Excel

IT & Productivity Tools: Google Workspace, Microsoft Office, Microsoft Power Platform, SharePoint, ServiceNow

Operating Systems: Windows, MacOS