

# Diego G. Martinasso - Curriculum Vitae



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I am a professional from Argentina who likes new challenges, an adventurer in the working world. This is why I decided to move from Argentina to beautiful Dublin! **I have a valid European passport (Italian Nationality) that allows me to work all over the EU.** I have experience in several areas and in all of them I performed with total fluency and professionalism. I have worked in customer service, sales, translation, interpreting and in the field of tourism and hospitality. I am good with IT, social networks, as well as dealing with people. My goal is to find a job that makes me happy and allows me to grow as a professional but also as a human being

## ➤ RELEVANT WORK EXPERIENCE

- **Current job: Night receptionist at Point A Hotel, Dublin, Ireland (Jan 2023 ~)**

Tasks: Greeting guests, staff members, providers, in a friendly and professional manner, assist guests with queries, tend to the hotel bar serving drinks and entertaining the guests, do the night and all day banking, do check in and check outs, among other tasks.

Reference: Night Manager, Michael Mulready 087 116 4453

- Bilingual restaurant assistant (busser) – Various Tasks – The Lodge at Vail, Vail, CO, United States - (Nov 2013 – Mar 2014)  
Tasks: Help waiters and hosts with their activities, like attending to clients, or getting tables ready, organizing the space when big parties came in, see that everything was clean, etc.

## ➤ MORE WORK EXPERIENCE

- Tourist Promotor of Valle Fértil (department in San Juan – Domingo F. Sarmiento Airport – Government of San Juan – (Sep 2016 – Nov 2016)  
Tasks: Promote tourism in the department of Valle Fértil among new arrivals at the airport. Me and my team would inform them about the different activities they could do in Valle Fértil, the best places to stay, the best ways to get there,

etc.

- Freelance translator – Independent – Audiovisual, technical and legal translations – (Freelance job, nospecific date)  
Tasks: Different independent jobs as a translator. Preferred tool: Wordfast.
- Mediator interpreter – Category: Real State – Freelance – San Carlos de Bariloche, Rio Negro, Argentina  
– (Nov 2018 – Feb 2019)

Tasks: Amazing job I came out while spending a summer in Bariloche. I would help non-Spanish speaking people get lodging around the town by acting as a mediator. I also reviewed and translate contracts.

- Customer Service – MyM Gluten Free - (Jul 2018 – Jul 2020) (Did break in summer season for the Mediator Interpreter job listed above)  
Tasks: Attending customers, ordering merchandise, solving problems, managing the team, reporting to the manager.
- Interpreter in seminar “San Juan: Mining Land, Real Business – Government of San Juan – San Juan – (Dic 2020 and Sep 2021)  
Tasks: Lead interpreter in mining seminar. Investigate about what was going to be exposed, interpret accurately during several hours, very coordinate
- Interpreter – MC Servicios de Ingeniería (engineering services company) – San Juan, Argentina  
Tasks: In-person interpreter job. Interpret at meetings between Engineering company in Argentina and a company based on Canada. They were very sporadic and I would know what the meeting was about at the spot because they were confidential.
- English teacher (freelancer)  
Tasks: Teach English to people from all over the world, in a fun and interactive way, with a focus on conversational English for travelers. I would make my students, for example, study and reenact a scene from a sitcom, so that they learn while training their interpersonal skills and gaining more trust in their English-speaking selves.
- Over-the-phone interpreter at SGF Global – (Dic 2021 – Nov 2022)  
Tasks: Interpret over the phone with various clients using glossaries and IT tools. With this job I learned how to be a professional customer service agent, appointment scheduler, room service agent, etc.

➤ **STUDIES AND CERTIFICATIONS IN ORDER OF RELEVANCE**

- Certified English Translator – University Degree – Universidad del Aconcagua, Mendoza, Argentina.
- Technical Scientific Literary Translator – Higher education level degree – Instituto San Nicolás de Bari, San Juan, Argentina.
- Secondary School Degree – Escuela Industrial D. F. Sarmiento, San Juan, Argentina
- First Certificate – University of Cambridge, Cambridge
- RSI in a nutshell (Remote Interpreting Services in a nutshell) – Course

➤ **IT SKILLS**

- Office (Word, Excel), Internet, e-mail and social media
- Excellent typing skills (82 wpm)
- Zoom, Google Meet, Microsoft Teams, etc.
- **Hospitality tools: Guestline, Booking, Expedia, etc.**

FAST LEARNER: I can easily learn to use any computer program since I was born with a computer by my side and I am a fast learner.