ASHWINI ANANTHARAMAN
Scrum Master/Delivery Project Manager
NO VISA SPONSORSHIP Required

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Extensively experienced in facilitating scrum teams by identifying impediments and driven to meet on-time/on-budget deliverables through skillful data visualization.

Scrum Master /Senior Software Engineer(Agile), Tech Mahindra
Chennai, Aug'21-Jan'22
Project: Radial IT Transformation for Telefonica Germany

- ✓ Driven **Scrum ceremonies at highest standards**
- ✓ Shown improvement of **13% team velocity** within the short span of time
- ✓ Responsible for **coaching team to be self manageable and cross functional**
- ✓ Proactively identified roadblocks early in PLC to improve deliverables sprint over sprint
- ✓ Shown **leadership & Ownership** which is the key for delivering optimal solutions in order to solve complex scenarios by engaging with Solution consultants, Business Analysts, Process Consultant, Solution Architect and Product owner to meet sprint goal
- ✓ Hands on Experience with **JIRA, Confluence, MS teams, Kanban Board**
- ✓ Played as Key player in the scrum master working group

Delivery Project Co-Ordinator, Tata Communications
Brisbane Mar'19-Dec'20
Project: Offshore Transformation- Optus Australia

- ✓ Transitioned from **technical senior Engineer to lead/Scrum master** team of design engineers in the Agile methodologies
- ✓ Trained and Upskilled from **Design implementation, Data fill configuration and testing** across various network products
- ✓ Proactively **solved dependency/hand off between cross functional teams** which in turn have reduced low bandwidth cycle time from 15days to 12days.
- ✓ Lead external stakeholder meetings to identify and resolve repetitive FER abort rates which becomes cost effective solution for the organization
- ✓ Supporting to bring new team member to fully functional team employee
- ✓ Organizing **quality forum to track Data and voice errors** to improve team deliverables
- ✓ Ownership for Project Documents (Change Log), Risk Register, Issue Log & Dependencies Log
  Key Performances: Awarded for taking up & leading new complex dual fiber case and resolving to beat target time
  Tools: **JIRA, Confluence, Kanban, MS office, Helix, Netconfig, SecureCRT, Projen, Cisco/Alcatel/Huawei Routers**

Network Implementation & Quality Engineer, TCTS
Chennai Jul '14 – Feb' 19
Project BAU Orders- Vodafone UK

- ✓ Extensive experience in **provisioning of L2 and L3 (NPLC, EWL/EVPN, IP variants)** products with varied bandwidth range of DSL, Ethernet and Leased speeds
- ✓ Assessing End-to-End routing from Provider Edge Router (PE) to Customer premises equipment (CPE) in the network within the task target time to achieve SLA
- ✓ Worked through SME connect to understand & improve process methods
- ✓ Being SPOC, Initiated and raised to solve quality issue to delight both Internal & External stakeholders
- ✓ Leading regular checkpoint meetings to solve various defects across teams
- ✓ RCA: Expert to facilitate operation teams by identifying issues and providing solutions using 80-20 rule

Key Performances: **Hifi Award'18** for ramping and supporting service change orders earlier than SLA timeline
     Hi-Fi Award'17 for being frontrunner in the team and prepared Vector checklist in reference to Design area
    Tools: **SOM, MS office, Amdocs-CRAMER, Amdocs-CRM, LOCM, MORI,MOZART**

Education
BE. Electrical, Electronics and Communications Engineering First Class Honors
Anna University ,India

Certifications
Cisco Certified Network Associate **CCNA**
SkillUP Agile Scrum Master