

ERIC PEACOCK

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SUMMARY

Qualified Service Technician versed in Access Control, Car parking systems, Revolving Doors, Electric Bi-Folding Gates, Rising Bollards and Road Blockers and many other entrance systems. Solid background in diagnosing and resolving performance problems. Advises customers on preventive maintenance and configurations with potential to impact product performance.

Over my 18 years in the field i have become excellent at thinking on my feet and solving problems that arise with out warning. I am a quick thinker who finds solutions instead of bringing back problems. I feel it is my duty to fix problems as they arise rather than pass them on.

I have always been a fast learner and dedicate myself to always be the best and help make sure the team fulfills all of its duties to the highest of standard.

SKILLS

- Punctual and Reliable
- On-site Component Troubleshooting
- Attention to Detail
- Problem and Issue Resolution
- Mechanical Abilities
- Installation and Repair
- Troubleshooting and Diagnosis
- Verbal and Written Communication
- Documentation and Reporting
- Work Area Cleanliness
- Computerized Diagnostics
- Problem-Solving

EXPERIENCE

02/2018 to Current

Senior Service Engineer

One Advanced — Dublin, Ireland

- Lead teams in the installation of carpark systems, Electric gates, Revolving doors, Access Control and many more entrance systems
- Evaluated interfaces between hardware and software, testing performance requirements.
- Studied complex technical issues and determined proper resolution methods.
- Traveled to customer locations to diagnose and resolve technical hardware and software issues.
- Lead teams in the installation of our wide variate of systems we install for clients.
- Maintain and service all our systems through out the country.

09/2004 to 01/2018

Carpenter

Various — Dublin, Dublin

- Promoted team safety by keeping work areas free of hazards.
- Performed various carpentry duties, including both rough and finish carpentry.
- Studied blueprints, sketches or building plans to prepare project layout and determine dimensions and materials required.
- Led apprentices and trainees in building construction and renovation.
- Repaired or replaced damaged or defective parts using power tools and

equipment.

- Contracted and collaborated with specialty sub-contractors for special trade jobs or installations.
- Procured and completed required permit approvals prior to starting projects.

EDUCATION AND TRAINING

08/2009

Qualified Carpenter: Carpentry Qualifications
Dun Laoghaire Collage — Dublin