GODSWILL OSAGIE

CLEANER







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PERSONAL PROFILE

Second-year Business and Marketing student at NCI, maintaining a second-class honour 2.1 average to date. Adept at multitasking with retail experience. Strong communication, interpersonal and listening skills developed through employment, work experience, and voluntary work as a radio presenter. These experiences reinforced the importance of patience, taking initiative, teamwork, respect, and support. Seeking a position in a company committed to providing quality customer service and satisfaction while offering opportunities to gain further business and marketing experience, knowledge, and skills. Prepared to do additional training as required.

EDUCATION

National College of Ireland, International Financial Services Centre, Dublin 1 **Bachelor of Arts in Marketing Practice**

2022 - Present

Relevant Modules:

Fundamentals of Marketing, Brand Management, Management and the Organisation, Innovation and Creativity in Business, Economic and Market Practice, Emerging Technologies for Business

Le Cheile Secondary School, Tyrelstown, Dublin 15

2016 - 2022

Leaving Certificate

Relevant Subjects: Business, Maths and English

PREVIOUS EMPLOYMENT AND WORK EXPERIENCE

Cleaning Operative

Derrycourt Cleaning Specialists, Jamestown Little, Dublin 11

July - Sept 2022

- Quickly adapted and managed day-to-day tasks in various healthcare, commercial and private settings: polished and sterilised equipment, restocked cleaning supplies and materials as required, and operated electrical equipment in a safe and effective manner
- Performed deep cleaning of wards, offices, toilets, meeting rooms, corridor floors, halls, and other facilities to a high standard
- Monitored the correct use of PPE and ensured safe working practices were adhered to at all times
- Underwent manual handling training and promptly incorporated it into necessary tasks and assignments.
- Worked individually and collaboratively with other cleaning staff to complete the required tasks within the allocated timeframe
- Maintained good report with clients, line managers, supervisors, and staff
- Notified my head manager and supervisor of any issues or concerns for prompt resolution

Sales Assistant

Mr Price, Blanchardstown Retail Park, Dublin 15 (1-week block placement)

Feb - Mar 2020

- Implemented store security and retail standards, working with other employees to ensure efficient store operations and complete high-quality work in a timely manner
- Ensured merchandise was properly priced and labelled and that stock was organised and displayed appropriately within the store
- Greeted customers as they entered the store, attended to their needs, and alerted management to any customer enquiries

- Maintained general cleanliness of the store, regularly restocked shelves and displays with new merchandise
- Processed card and cash payments, operating a Point-of-Sale (POS) machine

Sales Assistant

NCBI Shop, Blanchardstown, Dublin 15 (1-week block placement)

Nov - Dec 2019

- Supported charity shop volunteers in collecting and organising donations, sorting quality items from worn-out items, labelling, pricing, and rotating inventory
- Interacted with customers, assisted them in locating items in the store, and recommended alternative products when necessary
- Assisted with store promotions and displays, ensuring the visual standards of the store complied with store guidelines
- Completed transactions at checkout, managing card and cash payments

VOLUNTEERING

Radio Presenter

Phoenix FM, Blanchardstown Centre, Dublin 15

Apr 2023 - Present

- Observed how to do a radio show in front of a public audience
- Introduced music, guests, and other features throughout the shows
- Worked with producers, writers, and fellow volunteers to promote organisations within the community
- Developed trusting relationships with volunteers and collaborated to deliver quality shows
- Analysed the various elements of working within a radio station, including recording, audio and presenting

ADDITIONAL SKILLS AND INFORMATION

- Manual Handling Training (2022)
- Skilled in MS Office (Word, Excel, and PowerPoint)
- Good literacy and numeracy skills

- Rowing Trainer Certificate (2020)
- Member of the National College of Ireland Gym Society

AVAILABILITY AND REFERENCES

Full-Time and Part-Time - Immediate Start

References available upon request.