Deliry A. Mis

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Expert in customer service

*Make the customer feel comfortable, and confident and give him kindness.*

*Graduated from high school and with a certificate in money laundering, an expert in reporting the entry and exit of cash from cash registers.*

Skills

* Honesty
* Bilingual, good at mathematics, writing and speaking deeply.
* Punctual and good for working under pressure and routine work
* Customer service experience
* Friendly and patient with customers.
* Obedient, good at obeying orders

Experience

**Agent**  Jan. 2023 - Present

*Western Union*

* Provide information for the client.
* Save customer information to facilitate their money transfers or receive.
* Document each transfer, in charge of the cash entry and exit report.
* Monitor any unusual transfer and report.

**Cashier** Dec.2022-June. 2022

*Public Supermarket*

* Keep my area clean.
* Work under pressure, take orders and do routine work and schedule changes.
* Solve any wrong invoice by applying mathematics.
* Active communication with customers.

Education

**Applied Business Management** Jan. 2023

*Brigham Young University-Idaho*

* Certificate in business fundamentals.
* Business and leadership skills
* Business administration

**Zitro International Limited**  Dec. 2022

*Certificate in anti-money laundering and knowledge demonstration.*