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**Thomas Redmond**

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**EXECUTIVE SUMMARY**

Enthusiastic and result-oriented professional with a diverse, cross-functional background in Housing Policy and regulation, Business development/management, and HealthCare operations.

Currently in his last year of a Master’s degree in Spatial Planning from TU Dublin and achieving comprehensive knowledge of political, economic, geographic, social, and cultural character of urban life. Highly motivated and successful self-starter with versatile skills including team supervision & development, report & document preparation, and workflow scheduling & planning.

Proven track record in meeting deadlines efficiently, resolving problems independently, using initiative to improve processes and working hard to meet organizational objectives. Very effective in Multi-Tasking in competitive, high-impact, and fast-paced environment while juggling multiple priorities simultaneously. Diplomatic and tactful with the ability to build consensus with a diverse set of stakeholders, high level executives and individuals at all levels. Demonstrating excellent leadership, organizational, and communication skills successfully utilized in preparing reports & documents and liaising with senior staff members and clients.

**CONTACT DETAILS**

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**Hospital Business Manager –**

**Managing -St Vincent’s Athy and Baltinglass Community Hospitals**

**Dec 2021- Current**

* Managing the finances and budget planning within 2 older persons Hospitals.
* Improve services with regards QPS and Lead out with Health and Safety with in units.
* Maintain regular staff meetings and improve communication between departments
* Work with SAP FHR and Financials and be a Key contact for the IFMS developemnts.
* Analtise current local contracts for cost savings and share learning throughoput the CHO
* Manintain and Build relationships with strategic partnes such as the Local Authority.
* Maintain an up to date Census and work with HR Leads on returning peiople from long term sick leave.
* Proactively identify areas for improvement in the business functioning and implement solutions to improve service delivery, in line with legislation and benchmarking against best practice.
* Embrace change and adapt work practices accordingly by finding practical ways to make policies and practices work, ensuring the team knows how to action changes.
* Encourage and support staff through change process.
* Participate in monitoring performance, control and evaluation arrangements in respect of service delivery and operations.
* Responsible for delivery of key targets by ensuring a strong control system is put in place.

**Strategic Housing Cooordinator in Ireland East for the HSE CHO6**

**June 2019 – Current**

* Developed cost neutral new housing pathways for the HSE to use in the Community Health Care area
* Led Out and Piloted Tenant supports initiatives in line with national guidance that meet the complex and varying housing needs of mental health service users
* Building strategic partnerships with Local Authorities, Housing Providers and other Agencies throughout Ireland and Britain.
* Working with the MDT Teams and Disability Steering Groups to priorities’ future developments.
* Worked to put in place a PIT( Point in time ) 6 monthly Housing Audit of need with care givers.
* Adding national and strategic visibility to work through the HSE Project Management office.
* Supporting community groups with Learning opportunities such as monthly Lectures and Public Q&A Sessions.

**MSc in Spatial planning**

**Dublin Institute of Technology**

**Awaiting Dissertation**

***(2021 – 2023)***

***Lean Sigma Six Yellow Belt***

***2021***

**Higher Diploma in Housing studies, Housing and Human Environments**

**IPA**

***(2014 – 2016)***

**Psychiatric Nursing Foundation Course**

**University of Hertfordshire**

***(1998 – 2001)***

**PROFESSIONAL EXPERIENCE**

**EDUCATION**

**ATTRIBUTES**

**Comm.**

**Teamwork**

**Planning**

**Leadership**

* Examine and ensure availability of early intervention measures to assist people with mental health disabilities where tenancies are at risk
* Developing Local policy feeding into National Housing Coordinator developed Policy
* Developing Community Healthcare area Governance Structures and CHO Wide Housing Oversight
* Report to the SRF (Service reform fund)and National Forum
* Develop media subject to HSE Guidelines such as a Newsletter.
* Explored the need for and develop further local mechanisms to underpin effective interagency cooperation as required
* Contribute to the review and implementation of Local Authority Housing Strategies ensuring people with mental health disabilities have access to appropriate housing
* Promote good practice (Locally and Nationally and share learning through relevant national coordinating structures Identified a process to ensure that people with mental health disabilities will be informed and assisted in undergoing an individual assessment of housing need
* Investigated the possibility of the transfer of low and medium support HSE community residences to the ownership and management of local authorities/Approved Housing Bodies
* Build Capacity in Housing for mental health services to access and deliver this in a timely fashion.

**Development officer in for the Collins Consortium**

**Based in Kildare for Overseas Consortium | *February 2015 – Jan 2018***

***Part time Pro Bono***

* Finding appropiate sites to develop for social housing.
* Initiate Local Authority contacts and funding streams.
* Provide detailed information and facts to management on timelines.
* Iniating and manage relationships with Key Stakeholders
* Successfully managed to deliver 25 houses and 3 apartment blocks.
* Developed Planned & Cyclical Maintenance schedules
* Led out on projects, cost estimates for projects, based on initial feasibility studies.

**Elected Representative**

**Cathaoirleach | *2009 – 2019***

* Former Elected Representative serving Athy Municipal District and now with Kildare County Council initially elected with 70 fpv 2009 in 2014 achieved 846 fpv first person votes
* Established and Trusted Community Developer and Peace Comissioner
* Brought Housing Policies through to council and development plan.
* Acquire indept knowledge of housing policy, regulation and approved housing bodies
* Oversee Town and District Planning & Development Reviews & Implementations
* Keep record, handle highly confidential & sensitive data and information
* Participate in the decision-making of the Council and represent the Municapality in that decision making.
* Develop a media pack.
* Provide civic leadership in relation to the exercise of the various functions and responsibilities of the Council under the LG Act and other Acts
* Facilitate effective communication between the Council and the community
* Manage fully in the formation and scrunity of the Council’s policies, budgets, strategies and service delivery including the ‘Athy plan’
* Take an active part in the Council’s arrangements to build community capacity and promote measures that contribute to the Council Vision

**SELF EMPLOYED OWNER & OPERATOR**

**The Pigspit & BBQ Co. | *2005 – 2014***

* Established the original Irish hogroast company which grew to become a well-known famous Irish catering company
* Many famous Clients included Jamie Oliver, Four Seasons Hotel, “Movember”, The Voice of Ireland, & many public Events
* Self-managed the business, operations, menus, staffing, health and safety, and fleet maintenance
* The company was featured in a television advertisement by Bord Fáilte for U.S.A marketing in 2014
* Acquired and maintained good relationship with event planners, vendors, and business organizations
* Obtained new and managed existing customers by building a reputation of knowledge, punctuality and accountability
* Demonstrated outstanding courtesy and strong interpersonal skills in all customer interactions; implemented all business-building expectations through web presence and social marketing

REFERENCES ON APPLICATION

**COURSES & CERTS**

**HSE LAND 23 Courses 2023**

**Safe Pass 2018**

**Digital Marketing Institute**

**Internet & Digital Marketing Certificate**

**(2015)**

**Airport Security Online Course**

**(2015)**

**Outstanding communication skills**

**Administration and Management**

**Judgment and Decision Making**

**Critical & Analytical Thinking**

**Documentation and report**

**Complex Problem Solving**

**Adaptability/Flexibility**

**Law and Government**

**Environmental Policy**

**Time Management**

**Team Leadership**

**Politics**

**Achievement/Effort**

**Public Engagement**

**Project Management**

**Community planning**

**Microsoft office Suite**

**Information Technology**

**Deadline and Goal Driven**

**Digital and Marketing Skills**

**Detail – oriented and accuracy**

**Strategic Planning and Execution**

**Land Use & Infrastructure Planning**

**Past Times:**

**Likes to Travel, Kids Rugby Coach, Comhaltas Tutor, Enjoys Cookery and Building. Outdoors and new experiences.**

**EXPERTISE**