



SAMSON THOKOZANI MAZIBUKO

Sales Support Specialist



PROFILE

as a Sales Specialist with two years of customer service experience, I bring a strong blend of interpersonal skills, technical proficiency, and dedication to client satisfaction. My background includes roles where I excelled in handling customer inquiries, resolving issues efficiently, and fostering positive relationships. Drawing on my education in Mathematical and Computer Science, along with my experience in HR data analysis, I provide insightful support that enhances operational efficiency.

WORK EXPERIENCE

CUSTOMER SERVICE
SALES SUPPORT

PG GLASS

Feb 2022-Feb 2024

- Successfully supported sales teams by maintaining accurate records, processing orders, and achieving sales targets collaboratively.
- Demonstrated excellence in client engagement, leveraging multilingual abilities to communicate effectively with diverse audiences.
- Utilized a proactive, detail-oriented approach to solve problems, streamline processes, and contribute to overall sales growth.
- Developed a deep understanding of customer needs and preferences, ensuring high satisfaction rates and lasting relationships.

QUALIFICATIONS

University Of Limpopo

2019-2021

BSc Math and Comp Science

Nelson Mandela University

2022-2024

Ba Human resource information system

SKILLS

TECHNICAL SKILLS

- Analytical and organizational Skills
- HR Data Analysis and Reporting
- HR System Administration
- Problem-solving skills
- Managing HR systems



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TOFT SKILLS

- Maintaining clear and professional communication
- Attention to details
- Time Management
- Adaptability
- Creativity