



Social Immersion Trip

29th April to 6th May 2018



Sponsors and Partners:

J.P.Morgan



Objectives



Gain exposure to other countries' needs, challenges and opportunities



Building relationships and co-designing with overseas community

Deliverables

- At the end of this trip, your team is required to submit:
 - 1) 1 A0 E-Poster per team on learning experience for the Learning Celebration Carnival (LCC)
 - 2) Your team's pitch deck for the OSI (pitch at the community and at Thammasat University)

Overview





Community Visit to Saladin



Community Visit to Saladin



Mahidol University



	Sun, 29 Apr SG → Bangkok	06:00	Breakfast at hotel
	Mon 30 Apr Mahidol University Saladin Community	06:45	Boarding of bus
	Tue, 1 May Social Projects Pitch to Saladin Community	07:00	Enroute to Mahidol University (Salaya Campus)
	Wed, 2 May DT Workshop with Thammasat University	09:00	Arrival at Mahidol University; Commencement of briefing and ice-breaking activities
		11:00	Pre-Community Briefing by Ms. Kadae at Mahidol
		11:30	Lunch at Mahidol University
	Fri, 4 May DT Workshop with Thammasat University	12:30	Gather to board bus
	Thurs, 3 May DT Workshop with Thammasat University	13:00	Community Overview by Community Leader
		13:30	Community Visit by boat
	Sat, 5 May Social Enterprise Visit	16:15	Wrap up at Community
	Sun, 6 May Bangkok → SG	17:00	Enroute directly to Bangkok for dinner
		18:30	Dinner at local restaurant

Sun, 29 Apr SG → Bangkok	06:00	Breakfast at hotel	
Mon 30 Apr Mahidol University Saladin Community	06:45	Boarding of bus	
Tue, 1 May Social Projects Pitch to Saladin Community	07:00	Gather and travel to Baan Saladin Community	
	08:30	Arrival at Saladin Community, presentation preparation and Prototype preparation	
	12:00	Lunch at Saladin Community	
Wed, 2 May DT Workshop with Thammasat University	13:00	Continue with presentation preparation and prototype preparation	
Thurs, 3 May DT Workshop with Thammasat University	14:00	Group Presentation to Community Leaders	
Fri, 4 May DT Workshop with Thammasat University	16:25	Each group to share on their key learning from community	
	16:30	Debrief for Mahidol University and SUTD students	
Sat, 5 May Social Enterprise Visit	17:00	Enroute directly to Bangkok	
Sun, 6 May Bangkok → SG	18:30	Dinner at local restaurant	

Social Issues in Saladin Community:

1. Community Based Tourism
2. Lack of Youth in the community
3. Waste Management

Thammasat University



Sun, 29 Apr SG → Bangkok	06:00	Breakfast at hotel
Mon 30 Apr Mahidol University Saladin Community	06:45	Boarding of bus
Tue, 1 May Social Projects Pitch to Saladin Community	07:00	Enroute to Thammasat University (Rangsit Campus)
Wed, 2 May DT Workshop with Thammasat University	09:00	Introduction and Ice Breaker, meet for team building
	10:30	Tea-Break
Thurs, 3 May DT Workshop with Thammasat University	11:00	Method: Discovery – Interview guide and interviews
Fri, 4 May DT Workshop with Thammasat University	12:30	Lunch at Thammasat University
Sat, 5 May Social Enterprise Visit	13:30	Free & Easy: Interview at least 2-3 users (disabled students)
	14:00	Group Presentation to Community Leaders
	16:00	Each group to share on their key learning from community
Sun, 6 May Bangkok → SG	16:30	Debrief for Mahidol University and SUTD students @ Community Space
	17:00	Enroute directly to Bangkok
	18:30	Dinner at local restaurant

	Sun, 29 Apr	06:00	Breakfast at hotel
	SG → Bangkok	06:45	Boarding of bus
	Mon 30 Apr	07:00	Enroute to Thammasat University (Rangsit Campus)
	Mahidol University Saladin Community	09:00	Arrival and check in; Method: Define – come up with HMW Statement
	Tue, 1 May	10:30	Free & Easy (Lunch as Bento)
	Social Projects Pitch to Saladin Community	13:30	Method: Develop – Ideation & Prototype Deliverable: Ideas and concept, and into a prototype
	Wed, 2 May		
	DT Workshop with Thammasat University		
	Thurs, 3 May	14:30	Free & Easy: Ideate and build prototype (Option to invite users to co-create)
	DT Workshop with Thammasat University	16:30	Debrief: learnings
	Fri, 4 May	17:00	Enroute directly to Bangkok
	DT Workshop with Thammasat University	18:30	Dinner at local restaurant
	Sat, 5 May		
	Social Enterprise Visit		
	Sun, 6 May		
	Bangkok → SG		

	Sun, 29 Apr	06:00	Breakfast at hotel
	SG → Bangkok	06:45	Boarding of bus
	Mon 30 Apr	07:00	Enroute to Thammasat University (Rangsit Campus)
	Mahidol University Saladin Community	09:00	Arrival and check in; Invite users to test and get feedback on design of prototype
	Tue, 1 May	10:30	Tea-Break
	Social Projects Pitch to Saladin Community	11:00	Free & Easy (Bento lunch) Deliverable: Create pitching deck of the problem and show the improved prototype
	Wed, 2 May		
	DT Workshop with Thammasat University		
	Thurs, 3 May	13:30	Students to gather and load slides into the presentation laptop
	DT Workshop with Thammasat University	14:00	Showcase of projects
	Fri, 4 May		
	DT Workshop with Thammasat University		
	Sat, 5 May	16:30	Overall Debrief: learnings
	Social Enterprise Visit	17:30	Enroute back to Bangkok
	Sun, 6 May	18:30	Dinner at local restaurant
	Bangkok → SG		

Social Issue in Thammasat University:

Inequalities in Education for People with Disabilities

- Even though currently there are policies in place for students who are disabled studying in the University, there are still gaps in the University's policy for the students with disabilities.
- The 3-day workshop we will be having with Thammasat University would require you and your teams to conduct user research by speaking to the disabled students which we have arranged for timeslots for you to interact with them.
- More details on the programme and on your roles will be shared on 18 April.

Disability Sensitivity

Types of Disability:

1. Visual disabilities
2. Mobility disabilities
3. Hearing disabilities
4. Learning disabilities

When interacting with students with visual ability:

Do:

- Identify yourself, especially when entering a room.
- Speak directly to the person and not through a companion.
- Provide specific directions such as “the desk is five feet to your right,” as opposed to “the desk is over there.”
- Provide a clear word picture when describing things by including details such as colour, texture, shape and landmarks.
- Use their name when addressing him/her.
- Use common expressions like “it’s nice to see you” or “see you later.” People with vision loss understand that you don’t mean the comment to be literal.

Don’t: Shout (again). Just because someone is blind, doesn’t mean they’re deaf. (And vice versa!)

When interacting with students with mobility disability:

Do:

- Greet the individual, introduce yourself and offer to shake hands (even if he/she appears to have limited use of his/her arm). If the person can't shake hands, touch his/her shoulder or arm to acknowledge his/her presence.
- Treat him/her as you do everyone else.
- Talk to him/her as you would anyone else.
- Speak directly to the person and not just to the person who may be accompanying them.
- Ignore his/her wheelchair or other mobility device. It's just their way to get around, it doesn't define them. But if possible, try to sit down to be at his/her eye level.

Don't: Push or hold onto the wheelchair unless asked.

When interacting with students with hearing disability:

Do:

- State the topic of discussion as you begin. When changing the topic, make sure that they're aware of the new topic.
- Be aware of, and if possible eliminate, sources of background noise that may interfere with clear communication.
- Make sure you have the person's attention before speaking. Waving or giving a light touch on the shoulder/arm is an acceptable way to get attention.

When interacting with students with hearing ability:

Do:

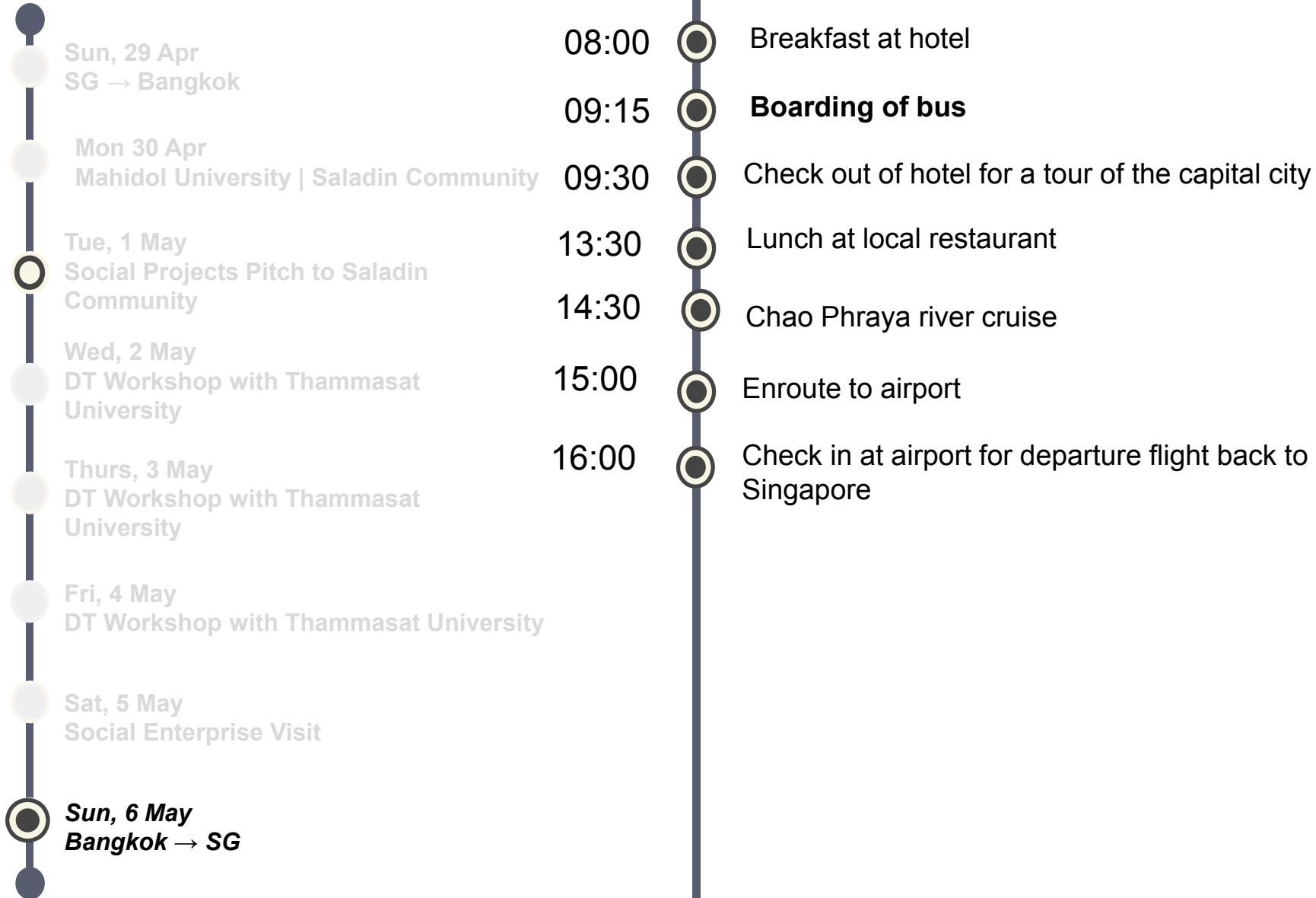
- Make sure the person is facing you when talking to him/her. It's important to remember that a person with a hearing disability who wears hearing aids has difficulty determining where sound is coming from and if you are talking to the person facing away, the person may not register that you are talking to him/her.
- Maintain eye contact and do not cover your mouth when speaking.
- Speak clearly and at a normal pace. If you tend to speak quickly, slow down. Do not overly exaggerate or slow your speech at first.

Don't: Shout. A loud voice may increase distortion.

Visit to Paper Ranger and places of interest



	Sun, 29 Apr	08:00	Breakfast at hotel
	SG → Bangkok	09:15	Boarding of bus
	Mon 30 Apr	09:30	Enroute to Social Enterprise – Paper Ranger
	Mahidol University Saladin Community	10:00	Arrival at Paper Ranger Office; Introduction, Workshop and Sharing
	Tue, 1 May	12:00	Enroute to lunch at local restaurant
	Social Projects Pitch to Saladin Community	14:00	Transfer and drop off at MBK for R&R activities
	Wed, 2 May	17:40	Pick up at MBK and enroute to dinner
	DT Workshop with Thammasat University	20:00	Dinner at local restaurant
	Thurs, 3 May		
	DT Workshop with Thammasat University		
	Fri, 4 May		
	DT Workshop with Thammasat University		
	Sat, 5 May		
	Social Enterprise Visit		
	Sun, 6 May		
	Bangkok → SG		



Hotel

Hotel Name: [Twin Towers Hotel Bangkok](#)

88 Rong Muang Bangkok 10330 Thailand

Location: <https://goo.gl/maps/Z438TFrjYar>



Group Assignment – Bus A (Tour Manager – Jeffrey Soh)

Group 1:
Edmund Kee
Eion
Joshua
Timothy
Augustine
Alastair

Group 2:
Abhimanyu
Sabari
Jonathan
Keith
Edmund Chiang
Yu Hui

Big Group A

Group 3:
Kevin
Samson
Wei Ying
Shruthi
Theng Tat

Group 4:
Wai Hong
Hendriko
Qingze
Vance
Jireh

Big Group B

Group 5:
Chang Hsi
YuanJia
Jun Yong
Yun Xuan
Jingqi

Group 6:
Wendy
Po Heng
Caleb
Darrell
Andre

Big Group C

Group Assignment – Bus B (Tour Manager – Desmond Tan)

Group 7:
Albert
Andrew
Aiden
Louth
Wu Tong

Group 8:
Ziheng
Thanh
Naung Oo
Hao Wen
Jeanette

Big Group D

Group 9:
Hui Yee
Fariha
Tanvi
Youshan
Wei Ren

Group 10:
Wai Loon
Naomi
Meng Cheng
Arisa
Mary Agnes

Big Group E

Group 11:
Jia Hui
Jiapei
Joshua Teo
Kenji
Letong

Group 12:
Xiaomeng
Jun Jie
Marc
Tee Meng
Jia Shin

Big Group F



SINGAPORE UNIVERSITY OF TECHNOLOGY & DESIGN

DESIGN ODYSSEY 2.0 OVERSEAS SOCIAL IMMERSION
TRIP TO BANGKOK

29 APRIL – 6 MAY 2018





ON THE DAY OF DEPARTURE

FLIGHT DETAILS:

- SINGAPORE – BANGKOK:

SQ970 29APR

SINBKK

0710/0835

TERMINAL 2 (ROW 2)

- BANGKOK – SINGAPORE:

SQ979 06MAY

BKKSIN

1830/2155

TERMINAL 2

MEETING POINT:

- 430AM AT WAITING AREA
BETWEEN ROW 1/2

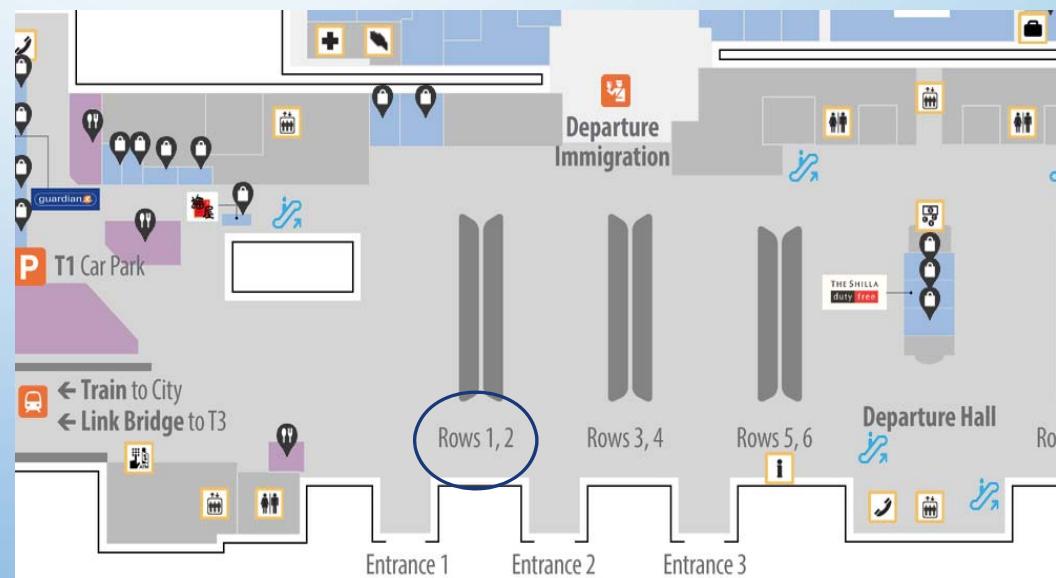
TOUR MANAGERS:

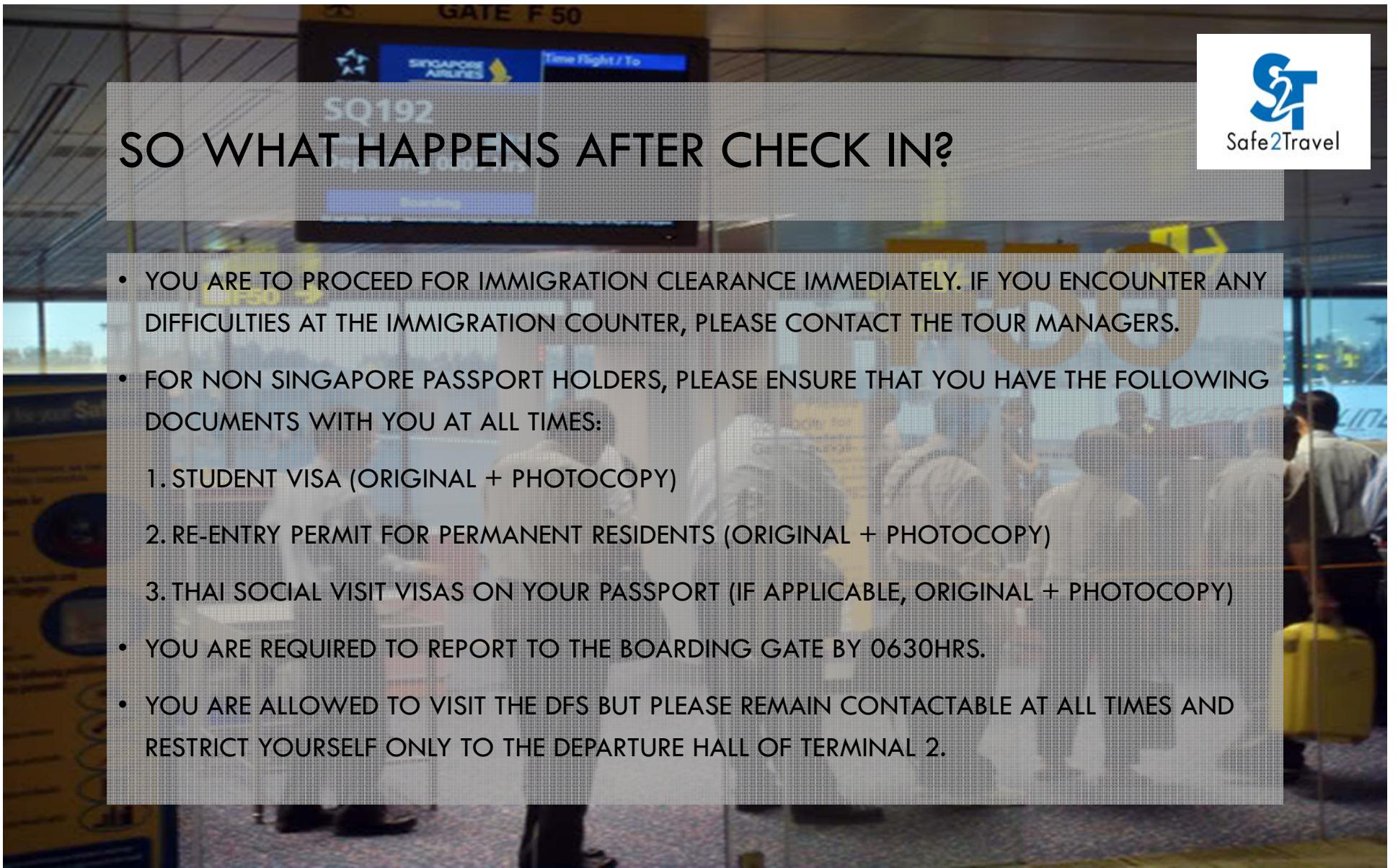
FOR GROUP A, B & C

JEFFREY SOH – 8833 8832

FOR GROUP D, E & F

DESMOND TAN – 9452 0127

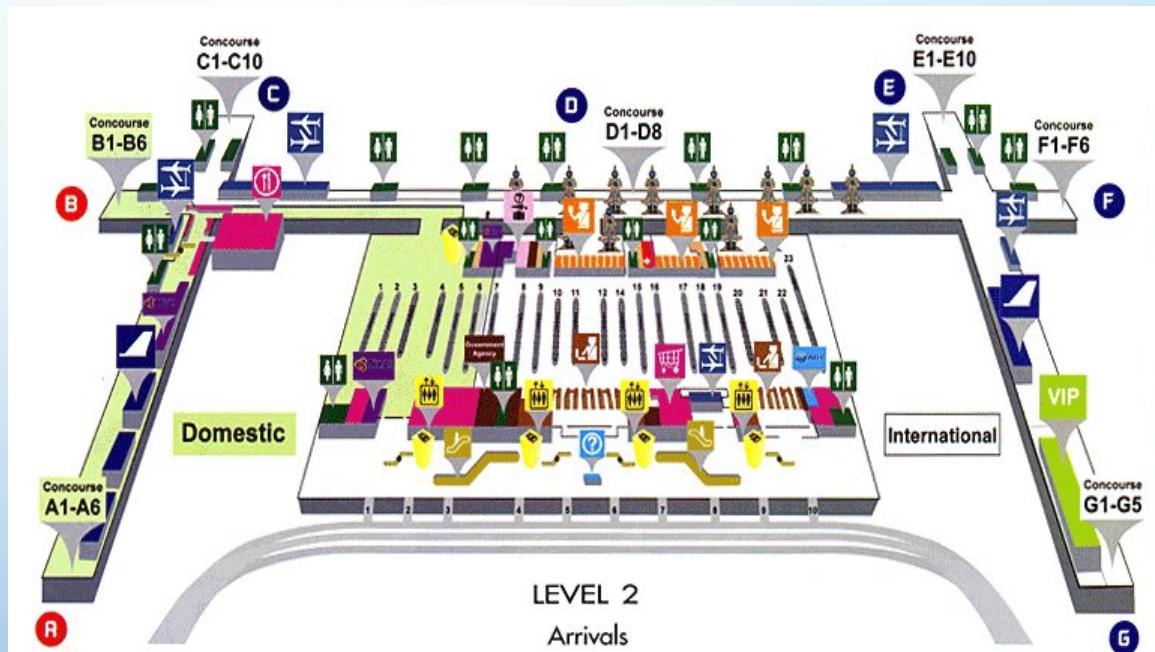




- YOU ARE TO PROCEED FOR IMMIGRATION CLEARANCE IMMEDIATELY. IF YOU ENCOUNTER ANY DIFFICULTIES AT THE IMMIGRATION COUNTER, PLEASE CONTACT THE TOUR MANAGERS.
- FOR NON SINGAPORE PASSPORT HOLDERS, PLEASE ENSURE THAT YOU HAVE THE FOLLOWING DOCUMENTS WITH YOU AT ALL TIMES:
 1. STUDENT VISA (ORIGINAL + PHOTOCOPY)
 2. RE-ENTRY PERMIT FOR PERMANENT RESIDENTS (ORIGINAL + PHOTOCOPY)
 3. THAI SOCIAL VISIT VISAS ON YOUR PASSPORT (IF APPLICABLE, ORIGINAL + PHOTOCOPY)
- YOU ARE REQUIRED TO REPORT TO THE BOARDING GATE BY 0630HRS.
- YOU ARE ALLOWED TO VISIT THE DFS BUT PLEASE REMAIN CONTACTABLE AT ALL TIMES AND RESTRICT YOURSELF ONLY TO THE DEPARTURE HALL OF TERMINAL 2.

UPON ARRIVAL IN BANGKOK SUVARNBHUMI AIRPORT

- EVERYBODY WILL PROCEED FOR THAI IMMIGRATION CLEARANCE WITH YOUR RESPECTIVE TOUR MANAGER.
- UPON IMMIGRATION CLEARANCE, PLEASE GATHER AT THE DESIGNATED LUGGAGE COLLECTION BELT TO COLLECT YOUR LUGGAGE.



UPON ARRIVAL IN BANGKOK SUVARNBHUMI AIRPORT

- ONCE YOU HAVE COLLECTED ALL YOUR LUGGAGES, THE TOUR MANAGER WILL LEAD YOU THROUGH THE CUSTOM CLEARANCE BEFORE BOARDING THE COACH FOR YOUR ONWARD JOURNEY.
- PLEASE ENSURE THAT YOU HAVE ALL YOUR TRAVEL DOCUMENTS AND LUGGAGES WITH YOU BEFORE LEAVING THE AIRPORT.
- DUE TO TIME & SPACE CONSTRAINT, YOU ARE STRONGLY ADVISED TO CARRY ONLY THINGS THAT YOU NEED IN YOUR HAND LUGGAGE. ALL THE REST OF YOUR PERSONAL ITEMS WILL REMAIN IN THE CHECK-IN LUGGAGE. EACH STUDENT IS ONLY RESTRICTED TO ONE HAND LUGGAGE AND ONE CHECK IN LUGGAGE (MAX 30-INCH, NOT EXCEEDING 20KG).



DURING THE TRIP

- DO NOT CARRY ANY VALUABLE PERSONAL BELONGINGS WITH YOU DURING THE TRIP.
- ALWAYS LEAVE ALL YOUR ORIGINAL TRAVEL DOCUMENTS IN THE SAFE DEPOSIT BOX WITHIN YOUR HOTEL ROOMS. CARRY ONLY THE PHOTOCOPIES OF YOUR TRAVEL DOCUMENTS.
- ALWAYS ADHERED TO ALL THE TIMINGS GIVEN TO YOU THROUGHOUT THE TRIP.
- CONSUMPTION OF ANY MEDICATION OF NARCOTICS NATURE OR ALCOHOLIC DRINKS ARE STRICTLY PROHIBITED AT ALL TIMES THROUGHOUT THE WHOLE DURATION OF THE TRIP.
- DO NOT CARRY OR PURCHASE ANY ITEMS WHICH ARE PROHIBITED BY THE SINGAPORE CUSTOMS AND IMMIGRATION.
- UNLESS OTHERWISE APPROVED BY THE MANAGEMENT STAFF OF SUTD, NO ONE IS ALLOWED TO DEVIATE FROM THE GROUP OR LEAVE THE HOTEL PREMISES.
- ALL STUDENTS AND STAFF ARE COVERED BY TRAVEL INSURANCE PROVIDED BY SAFE2TRAVEL. IF YOU NEED TO FILE A CLAIM, PLEASE DO APPROACH THE TOUR MANAGERS FOR ASSISTANCE.



LAST DAY OF THE TRIP

- KINDLY ENSURE THAT YOU HAVE ALL YOUR ORIGINAL TRAVEL DOCUMENTS AND PERSONAL BELONGINGS WITH YOU BEFORE YOU CHECK OUT FROM THE ROOM.
- ALL THE GROUP OIC ARE TO COLLECT ALL THE KEY CARDS FROM YOUR GROUP MEMBERS AND RETURN THEM TO YOUR RESPECTIVE TOUR MANAGER FOR CHECKING OUT.
- IF THERE IS ANY LOSS OR DAMAGE TO ANY OF THE HOTEL PROPERTIES, PLEASE DO REPORT THEM TO THE TOUR MANAGERS IMMEDIATELY.
- UPON ARRIVAL AT THE AIRPORT, EVERYBODY SHALL PROCEED TO THE DESIGNATED CHECK IN COUNTERS FOR FLIGHT CHECK IN, FOLLOW BY IMMIGRATION AND CUSTOM CLEARANCE.
- ALL STUDENTS AND STAFF ARE TO GATHER AT THE BOARDING GATE BY 1730HRS FOR YOUR DEPARTURE FLIGHT BACK TO SINGAPORE.



Travel Items - References

8-days worth of clothing

- Smart Casual – school-based t-shirts, long pants/jeans (8 sets)
- Casual – t-shirts, shorts (2-3 sets)
- Sleep wear
- Sweater, Jacket etc
- Undergarments

Footwear

- Casual Shoes
- Slippers
- Socks

Toiletries

Electronics

- Laptop (at least 1 from each team) + Charger
- Mobile Phone + Charger
- Camera + Charger
- Portable Charger (hand carry)
- Headphones, earpiece
- Travel adaptor (two-prong round or flat sockets)

Accessories (On your own discretion)

- Sunglasses
- Spare spectacles
- Cap/Hat
- Umbrella

Stationery

- Writing materials
- Post its
- Paper

***Every team member might need to carry some of the materials for the trip (e.g. prototyping kit) as requested by the DO team.**

Money

- Daily breakfast at the hotel
- Transport, Lunch and Dinner will be arranged
- Recommended amount: SGD 100 (up to your discretion). Those who would like to use Thai currency (Baht) for personal expenses should change it in Singapore.
- You shall be responsible for your own valuables and keeping of your own passport.

Important Contacts

Embassy of Singapore office:
+001 -66-(2) 348-6700 (during
office hours)
001-66-(81) 844-3580 (after
office hours)

Angela: +65 8288 8153

Szu Min : +65 9638 5038

From Safe 2 Travel

Jeffrey: +65 8833 8832

Pauline: +65 9231 8701

Desmond: +65 9452 0127

Address

Mahidol University (Salaya Campus):

999 Phuttamonthon 4 Road, Salaya 73170, Tambon Salaya, Amphoe Phutthamonthon, Chang Wat Nakhon Pathom 73170, Thailand

Saladin Community:

58/2 หมู่ 3 Tambon Maha Sawat, Amphoe Phutthamonthon, Chang Wat Nakhon Pathom 73170, Thailand

Thammasat University:

99 12121 Soi Mu Ban Krtsana House Khlong Nueng, Tambon Khlong Nung, Amphoe Khlong Luang, Chang Wat Pathum Thani 12120, Thailand

Address

Paper Ranger:

2044/21 New Petchaburi Rd, Khwaeng Bang Kapi, Khet Huai Khwang,
Krung Thep Maha Nakhon 10310, Thailand

In case of emergency in seeking medical consultation:

Nearest hospital to Twin Towers Hotel

Bangkok Metropolitan Hospital
514 Luang Road Bangkok
Tel: +66-2-1187888

Safety Briefing for Students Design Odyssey Thailand Immersion

What Design Odyssey Team will Prepare for you

Travel Insurance

Visa and air tickets

On ground: Daily Itinerary, Local Transportation, Food, Hotel

E-Register with MFA

SAFETY

- 1.The hotline for the Singapore Embassy at Bangkok is +001-66-(81) 844-3580. Foreign students can take note of the number of their country's embassy. The Singapore embassy can also help to facilitate contact with the embassy if needed.
- 2.Take note of Hygiene and avoid roadside stalls (food and drinks), and take only clean water.

SAFETY

4. It is advisable not to wander the city at night, after dusk. Please always go anywhere minimally in a group of 2 or 3. Always tell your group leader & buddy where you are headed. Do not go anywhere in the city alone.

WELL BEING

- 6.Keep well hydrated and drink lots of water.
- 7.If feeling unwell, immediately inform the Design Odyssey Team and Safe 2 Travel Managers. We will arrange to contact ISOS and advise on the necessary arrangements.

Before Going (Recommended)

Make an appointment with a travel medicine doctor for consultation if you have:

- ❖ Complex medical histories;
- ❖ Requires prescription medication;
- ❖ Vaccination.

Get appropriate vaccinations & bring your own medication along

(Note: Design Odyssey Staff are not allowed to administer medicine to you)

Ground Rules

- Be early/punctual for planned activities
- Consumption of alcohol is prohibited during the trip.
- To be in covered shoes, long pants/jeans for planned activities.
- Avoid travel at night
- Avoid motorbikes and scooters

Appropriate Behaviour for Students During Trip

Please respect authority of Design Odyssey Staff – Angela and Szu Min and staff from Safe 2 Travel

Obey local laws and use common sense

Always inform your buddy & team leader of your whereabouts

Be respectful of local customs & be courteous. You are representing SUTD

DO NOT

- ❖ Try to be a hero to demonstrate your capabilities;
- ❖ Rush to save someone in need of help. Assess personal safety and surrounding hazards first. You may hinder rescue operation or add to the number of casualties.
- ❖ Wander off without informing your peers.
- ❖ Work if unwell or under the influence of medication that can affect your judgement.
- ❖ Help check in the luggage of strangers

Take care of your health

Hot drinks, bottled and canned drinks are generally safe

Avoid ice in drinks

Food bought from street vendors can be risky

High risk foods include shellfish, salads, mayonnaise and other dishes containing uncooked egg

Avoid unpasteurised product such as unpasteurised milk and ice cream

Remember to

Look after each other.

Report all accidents to SUTD staff and Safe2Travel managers and we will report back to SUTD via email/phone/fax

Seek medical treatment immediately when injured.

Update the status of your stay to your in-charge in SUTD regularly during peacetime and crisis (e.g. social unrest, flu pandemic).

Next Up

Mandatory ISOS + Programme Briefing :

Date: 18 April 2018

Time: 2pm to 3.30pm (for all participants going for the OSI)

3.45pm to 4.30pm (for overall ICs and team leaders)

Venue: Cohort Classroom 10, Building 2, Level 3

Thank You!