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| Emily | Shuan | Dominic | Priscilla | Jack |
| Age: 21, Female | Age: 23, Male | Age: 25, Male | Age: 20, Female | Age: 23, Male |
| Industry: | Industry: | Industry: | Industry: | Industry: |
| Student (University) | Student (University) | Student (University) | Student (University) | Student (University) |
| Personal Traits: | Personal Traits: | Personal Traits: | Personal Traits: | Personal Traits: |
| Self-centered, vain, takes pride in her appearance, wants to look good to feel good | Frugal, would rather spend on other necessities, does not prioritize skincare as much | Alpha, Obsessed with the idea of manliness | Flippant and Easy going | Clumsy, oblivious, impressionable, Fear of Missing Out (FOMO) – "Sheeple" |
| Description: | Description: | Description: | Description: | Description: |
| Likes to socialize a lot with many friends. Cares a lot about her looks and appearance in front of them. Social Media Influencer | Always on the lookout for the most value-for-money items Likes to save money and spend only on necessary things. Working part-time to supplement allowance. Low-Mid income family. | Toxic masculinity. Usually wearing sleeveless/tight-fitting tops. Excessive use of Cologne Terrible skin | Does not care about/ uninterested in appearances. Does not go out often. | Confused by the number of products on the market, interested in knowing more but does not know where to start. Friends use skincare products, wants to learn more due to FOMO. |
| Spends unnecessarily as too many products in the market. Irks whenever she does not cleanse her face every night. Spends too much time and money on daily morning and nighttime skincare routines. Needs: A faster and simpler skincare routine that covers all her needs. Knowledge on products to help her spend money smartly. | Frustrations: Finds skincare products expensive. Does not understand why people spend so much on skincare products. Hesitant to spend money for something that may end up not being suitable for her Needs: Needs to learn how to identify what products are both affordable and suitable for her skin type. Needs to see the benefits of proper skincare. Learn that there are cheaper alternatives to certain products. | Prustrations: Dislikes guys using facial products as he finds them feminine. Does not see the importance of skincare at all to a guy. Needs: Needs to see the benefits of proper skincare. Learn that skincare is for anyone, not just ladies. Learn that there are products marketed as "for males" too. | Prustrations: Does not understand the amount dedication and effort required to take good care of their skin. Does not like to spend too long on their skincare routines. Struggles with finding one routine that is simple and works for them. Needs: A simple, cheap yet effective routine that they can stick to. | Prustrations: Does not understand why there must be so many different methods/types of skincare products. Struggles with finding one routine that works for them. Struggles to keep to a single routine. Needs: An overview/summary of pre-existing routines to get a general idea of what is available to them in terms of skincare routine. |
| Other Desires: | Other Desires: | Other Desires: | Other Desires: | Other Desires: |
| Customizable skin-care routine. As much as she likes to socialize, she desires fun interactive games. | Requires straightforward reasons to why he should invest in some skincare products. | Needs a "non-girly" game – no flowers, no pink icons. | Simple, educational game. Needs a non-time-consuming game that will not compromise her other priorities Simple game with simple interface | Needs a game that will ease him into the realm of skincare – game cannot be too intimidating from the get-go. Needs knowledge of skincare that is easily retainable and implemented |