Samuel Holmes

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I am a recent MSc Computer Science graduate from the University of Sunderland, with a strong academic foundation in both computer science and economics. I am eager to apply and further develop my skills as part of the team.

# Education

**MSc** University of Sunderland, Computer Science (1st Class Qualification) 2024

**BSc** Sheffield Hallam University, Economics (2:2 Qualification) 2023

**GCSE** Stamford Endowed Schools, 8 grade B and above

including Mathematics and English 2012

# Technical Skills

* Fundamental understanding of computer science and programming concepts
* Familiarity with Python, JavaScript, HTML, CSS, SQL and PHP
* Understanding of the Software Development Lifecycle
* Awareness of key cybersecurity concepts including risk mitigation tactics

# Key Projects Within Study Curriculum

Library Record System (MSc):

* Designed and implemented a library record management system using Python with object-oriented programming principles
* Created modular reusable code to manage book inventory, user accounts, and borrowing/returning records
* Emphasized error handling and user-friendly interfaces

IT Helpdesk Portal Site (MSc)

* Developed a full stack IT help desk portal, including a management dashboard for tracking tickets
* Utilized PHP to handle backend functionality, including database interactions for storing and retrieving user requests using SQL
* Implemented form validation and interactive elements to enhance both functionality and security HTML, CSS, and JS

We Discover Artists Business Consultation (BSc):

* Consultation with a charitable directive responsible for helping music artists break into the industry
* Key deliverables from the project team were a business plan alongside a strategic presentation delivered to key stakeholders
* This was a useful opportunity for soft skill development along with experience working closely with clients

# Work Experience

Direct Line Group - Customer Service Advisor Jun 2023 - Oct 2023

* Dealing with customer queries and facilitating sales via telephone
* Working as part of a dynamic team to achieve business targets
* Liaising with multiple company departments as part of business operations

Messenger Construction - Collyweston Slate Roofing Apprentice 2014 – 2018

* Achieved NVQ level 2 qualification as part of apprenticeship completion
* Effective resource, time management and project management skills were needed as part of this role

# References

*Available upon request*