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Discrete Event Simulator [Part 7]

Preparation

Assume the students:

- have already attempted Lab 3G
- or able to understand codes written by others using lambda, optional, stream, and assertion

Objective

After completing the lab, students should:

- be able to handle multiple Events generated from a single event
- be prepared for Lab 4G

Goals

Get yourself prepared for Lab 4G.

Grading

This lab is **ungraded** but will be extended to *Lab 4G*. As stated before, the following grading will be used for *Lab 4G* (with possible changes of at most $\pm 5\%$):

- Correctness: 40%
 - O This will be enforced automatically. If there are n number of test cases and you can solve m of them correctly, then you will get $\frac{m}{n} \times 40$. However, there will be <u>private</u> and <u>hidden</u> test cases.
- Design: 60%
 - Modularity/Functional Abstraction: 10%
 - Penalty will be given for code that are supposed to be abstracted into another functions.
 - These include duplicated codes, codes that are too complex (e.g., too long or too nested). You should aim such that your function can be visible in its entirety in a single screen.
 - o Encapsulation: 10%
 - Penalty will be given for wrong access modifiers (e.g., using public, default, or protected for fields that are supposed to be private).
 - Penalty will be given for non-public access modifier with unrestricted accessor and mutator (i.e., public methods that can easily access and modify the non-public field without any checks).
 - Data Abstraction: 10%
 - Penalty will be given for data that are not abstracted into classes.
 - You may want to consider noun in your creation of classes.
 - Miscellaneous Constraints: 30%
 - Penalty is given for non-conformance of constraints.
 - This may include:
 - Use of specific interface: we may require you to create specific interface and implement them.
 - Use of specific inheritance, final keyword, etc.

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Discrete Event Simulator

A discrete event simulator is a software that simulates a system (often modeled after the real world) with events and states. An event occurs at a particular time, each event alters the state of the system, and may generate more events. A discrete event simulator can be used to study many complex real-world systems. The term *discrete* refers to the fact that the states remain unchanged between two events and therefore the simulator can *jump* from the time of one event to another instead of following the clock in real time. The simulator typically keeps track of some statistics to measure the performance of the system.

In this lab, we will simulate the following situation (any changes will be highlighted in yellow with explanation on the changes in italics and underlined):

- We have a shop with two type of server.
 - Each server has a unique ID. The first server has the ID = 0.
 - There are at most 1000 servers.
 - o <u>Below are common functionalities for server; these should be abstracted into an abstract class</u> called Server.
 - The shop has **multiple** server.
 - There can be up to numHumanServer human servers where numHumanServer ≥ 1 and up to numMachineServer machine servers where numMachineServer ≥ 0 .
 - The first server has the ID = 0. Any subsequent server s has the ID = s 1.
 - The ID starts with human servers before machine servers.
 - For instance, if there are 3 human servers and 2 machine servers, the human servers will be numbered 0, 1, and 2 while the machine servers will be numbered 3 and 4.
 - We will need to log the server in our logging system too in the following format:
 - When a customer is served, we log which server is serving the customer
 - Example: 0.500 2 served by 2
 - When a customer is waiting, we log which server the customer is waiting for
 - Example: 0.500 2 waits for 1
 - When a customer is done, we log which server was serving the customer
 - Example: 1.500 0 done with 0
 - The server can serve multiple customer at a time.
 - The server will not be busy until it is currently serving the maximum number of customers it can handle.
 - For instance, if servMaxCust variable above is 3, then the server can serve
 up to 3 customers at a time, after which the server marks itself busy until one
 of the customer is done.
 - The server takes the same amount of service time to serve.
 - Server #1: Human Server
 - The server will may take a rest.

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- The possibility of resting as well as the time needed for resting is randomly generated.
- When a server is done with a customer, the server may initiate resting procedure (event REST).
- When a resting procedure is initiated, the server will NOT take in any customer from the waiting queue.
- Once the server has done (event DONE) serving all the customers currently served (event SERVED), the server will then take a rest (event REST).
- When a server is taking a rest, we log which server is resting
 - o Example: 1.500 2 is resting
 - This indicates server #2 is resting at time 1.500
- The probability of a server taking a rest is given as probRest. The amount
 of time taken for resting restTime is to be generated using exponential
 random variable with a rate of restRate.
- After the given restTime, the server comes back (event BACK) and we log the server coming back
 - o Example: 2.500 2 is back
 - This indicates server #2 has rested and came back at 2.500
- At this point, the Server capacity is set to 1 for the duration of the program. In other words, the maximum customer the server can serve at any time is exactly 1.
- Instead of setting the server capacity to 1, we prevent violation of constraint via the following trick:
 - o <u>The server will generate serve event (event SERVED) for n</u> $\underline{customers} \quad \underline{where} \quad \underline{n} = \underline{min(currentQueueSize, servMaxCust)}.$
 - o <u>The difference between two consecutive events will be 0.001 time</u> unit.
 - Example:
 - 2.500 2 is back
 - 2.500 4 served by 2
 - 2.501 5 served by 2
 - 2.502 6 served by 2
 - This happens if the server #2 can serve 3 customers either because that's the number of customers currently in the queue or because that's the maximum number of customers the server can serve.
 - You are guaranteed that the input value will satisfy the constraint above.
- Server #2: Machine Server
 - The server will not take rest.
- Each server has their own waiting queue for customer to wait.
- Our shop accepts two type of customer.

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- Each customer has a unique ID. The ID is a running number based on the arrival order of the customer. The first customer has the ID = 0.
- There are at most 1000 customers.
- When the customer arrives, the customer will look for non-busy and non-resting server (i.e., may serve additional customer).
- Customer #1: General Customer
 - If there is no non-busy and non-resting (<u>includes flag to rest</u>) server, the customer will join a waiting queue of the server with the shortest waiting queue if there is a space.
 - If there are multiple shortest waiting queue, the customer will choose one with the fewest number of ElderlyCustomer.
 - If there are multiple shortest waiting queue all with the same number of ElderlyCustomer, the customer will choose one with the smallest ID.
 - If there is no space on any waiting queue, the customer will leave and come back at a later time. The time is specified as custReTime and will be different for each customer.
 - If the customer is in a waiting queue, the customer will wait until served and not leave.
- Customer #2: Elderly Customer
 - If there is no non-busy and non-resting server, the customer will join a waiting queue of the server with the lowest ID if there is a space.
 - If there is no space on any waiting queue, the customer will leave and not come back at a later time.
 - If the customer is in a waiting queue, the customer will wait until served and not leave.
 - The server will serve the elderly first before serving the General Customer until there are no more elderly in the queue.
- Additional Constraints:
 - You are to name the classes as GeneralCustomer and ElderlyCustomer.
- We have exactly **one type** of *waiting queue* for customers.
 - Customer waiting in a waiting gueue will be ordered based on arrival time as well as type.
 - Elderly Customer will be prioritized over General Customer.
 - There is multiple slot in the waiting queue.
 - The number of slot is servQueueSize where servQueueSize ≥ 1.
 - All servers will have the same number of slots.
 - Additional Constraints:
 - You are to use only one gueue for both General Customer and Elderly Customer.
 - You are NOT allowed to have two different queues.
- We have seven events happening in the shop.
 - There are at most 100 events in event queue at <u>any point in time</u>. There can be more than 100 events in total, but if you are removing older events before adding new events (*excluding arrival*), you can be sure that the number of events are 100 or fewer.
 - The seven events are:
 - Customer arrive (ARRIVES)
 - Customer waiting (WAITS)
 - Customer served (SERVED)

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- Customer leaves (LEAVES)
- Customer done (DONE)
- Server rest (REST)
- Server come back (BACK)
- o If two events are happening at the same time, the events must be different event. For instance:
 - No two customers can arrive at the same time.
 - No two customers can be served/done served at the same time.
 - CLARIFICATIONS:
 - The statement "at the same time" means the same logical time.
 - Consider a set of events happening at the same time as follows:
 - o [<DONE, 2.0>; <ARRIVES, 1.5>; <DONE, 1.5>]
 - o There is NO same event happening at the same time
 - The event <DONE, 1.5> is processed first based on specification above
 - It may introduce new event <SERVED, 1.5>
 - o [<DONE, 2.0>; <ARRIVES, 1.5>; <SERVED, 1.5>]
 - There is NO same event happening at the same time
 - The event <SERVED, 1.5> is processed first based on specification above
 - It may introduce new event <DONE, 2.5>
 - o [<DONE, 2.0>; <ARRIVES, 1.5>; <DONE, 2.5>]
 - There is NO same event happening at the same time
 - The event <ARRIVES, 1.5> is processed first based on specification above
 - It may NOT introduce new event <SERVED, 1.5>
 - Because introducing <SERVED, 1.5> will lead to <DONE, 2.5>
 - This will eventually lead to [<DONE, 2.0>; <DONE, 2.5>; <DONE, 2.5>]
 - There is same event happening at the same time in this case which is marked in RED
 - It may introduce new event <WAITS, 1.5>
 - Because we don't know yet when that customer will be served, it will eventually lead to [<DONE, 2.0>; <DONE, 2.5>]
 - There is NO same event happening at the same time in this case
- o The events are ordered in an increasing order of priority. For instance:
 - If customer is done being served occurs at exactly the same time as another customer arrives, we will execute the customer done being served first before processing the arrival of another customer.

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If this leads to yet another customer being served, then we serve this yet another customer before processing the customer that has just arrived, and thus may be freeing a slot in the waiting queue.

In the specification above (and one below later), any phrases in **bold** are subject to change. Besides the specification above, we have a description of events as follows.

- When a customer *arrives*:
 - o If there is a server that can still serve a customer, the customer will go to the server with the lowest ID.
 - A server can still serve if the server is not busy and the server is not resting and the server is not flagged to rest
 - o If no servers can still serve a customer, the customer will join a waiting queue that is not yet full based on the customer's *preference above*.
 - o If all waiting queue are full, the customer will leave.
- When a customer waits in a waiting queue:
 - The customer may or may not leave based on the customer's *preference above*.
- When a customer is being served by a server:
 - Nothing of interest happens.
- When a customer leaves:
 - The same customer (with the given ID) may return after a time based on the customer's preference above.
- When a customer is done being served by a server:
 - o If the server has not flagged itself as about to rest, it will generate a double value toRest uniformly between [0.0, 1.0).
 - o If the value of toRest is less than or equal to probRest, then the server marks itself as about to rest.
 - If the server has flagged itself as about to rest
 - If this is the last customer the server is currently serving, it will generate a double value restTime as in the specification above (NOTE: the server will only generate restTime at this point only).
 - The server will then immediately rest for the restTime amount of time.
 - The server will introduce an event of resting immediately.
 - If this is not the last customer the server is serving, the server will not take another customer even if there is a customer in the waiting queue of the server.
 - The server will not introduce an event of resting yet.
 - o If the server has not flagged itself as about to rest
 - The server will introduce an event of serving the customer in the queue.
 - The next customer being served should be from Elderly Customer first before General Customer.
- When a server is resting:
 - o It will not take in any customer even if there is customer in the waiting queue of the server.
 - The server will introduce an even of coming back after the specified restTime has elapsed.
- When a server comes back from serving:

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- The server capacity is permanently set to 1. The server can only serve 1 customer concurrently.
- If there is at least 1 customer in the waiting queue, the server will immediately serve the first customer.
- The server will take in as many customers from the queue as possible. This can mean either:
 - The queue contains more customer than the server can serve and the server only take in as many the server can serve, OR
 - The queue contains fewer customer than the server can serve and the server only take in as many as there are customer in the queue
- The difference between each serving event will be 0.001 unit time as above.

Furthermore, we are interesting in the following statistics about the simulation. Given a sequence of customer arrivals where the time of each arrival as well as customer type is randomly generated¹:

- What is the average waiting time for customers that have been served?
- How many customers are served?
- How many customers left without being served?

The random generation of customer arrival time is done using exponential random variable generator. We call our generator CustomerGenerator class. The CustomerGenerator class has to implement the following functions:

In the constructor, seed is the seed to be used in the random number generator; probElderly is the probability that a given customer is an elderly customer; arrivalRate is the arrival rate of the customer; and rearriveRate is the re-arrival rate of general customer who leaves.

The probability that a customer is an elderly customer should be a <u>uniform distribution</u> with probability probElderly. The class should have exactly two java.util.Random classes as its attributes

```
    typeRand = new Random(seed); // RNG for choosing customer type
    custRand = new Random(seed + 1); // RNG for customer attributes
```

You may use the following functions to generate exponential random variable:

```
private double rng(Random rand, double rate) {
    return -Math.log(rand.nextDouble())/rate;
}
```

The method nextCustomer() should not call nextDouble unless necessary. This will prevent different values from being generated on subsequent calls. In particular, generating ElderlyCustomer requires 1 call to typeRand.nextDouble() and 1 call to custRand.nextDouble() while generating

¹ **BIG NOTE:** this is in bold, and this specification may be changed.

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GeneralCustomer requires 1 call to typeRandNextDouble() and 2 calls to custRand.nextDouble().

For conformity, we enforce the following pseudo-code to generate the ICustomer:

- 1. Generate a random double between [0.0, 1.0) using typeRand.
- 2. If the generated double is <u>less than or equal</u> to probElderly then go to step 3. Otherwise go to step 4.
- 3. Create an ElderlyCustomer object by generating the arrival time. You have to call custRand.nextDouble() once here or if you are using rng method above, you call rng once by giving it custRand so that custRand.nextDouble() is invoked exactly once.
 - Use the random value generated to <u>calculate</u> the arrival time of this customer
 - Then <u>return</u> the newly created ElderlyCustomer object
- 4. Create a GeneralCustomer object by generating the arrival time and the re-arrival time. You have to call custRand.nextDouble() twice here or if you are using rng method above, you call rng twice by giving it custRand so that custRand.nextDouble() is invoked exactly once.
 - Use the *first* random value generated to *calculate* the arrival time of this customer
 - Use the <u>second</u> random value generated as the re-arrival time for this customer.
 - Then return the newly created GeneralCustomer object

We also add a ServerRandomizer class to produce random number required for server. The ServerRandomizer has to implement the following functions:

```
public ServerRandomizer(long seed, double restRate);
public double toRest(); // to generate toRest value
public double restTime(); // to generate restTime value
```

In the constructor, the seed is the seed to be used in the random number generator; restRate is used to generate restTime using exponential random variable. The class should have exactly one java.util.Random class as its attributes: serverRand = new Random(seed + 2).

The method toRest should generate a uniform random double between [0.0, 1.0) using serverRand. The method restTime should generate an exponential random variable using serverRand and restRate.

Note

If your ElderlyCustomer and/or GeneralCustomer constructor does not accept the arrival time, then you need to first generate all the required double values at the constructor for CustomerGenerator class <u>in the correct order as specified in the pseudocode</u>. The nextCustomer method above will then use these pregenerated double values to instantiate the ICustomer object when needed.

However, this means that every double value must be generated in the order given above.

Input/Output

The input format is as follows:

The first line consists of one integer: numCustomer.

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- o This indicates the number of customers we are going to simulate.
- o $1 \le \text{numCustomer} \le 1000$
- The second line consists of four integer: servMaxCust, numHumanServer, servQueueSize, and numMachineServer.
- The third line consists of one integer and five double: seed, probElderly, arrivalRate, rearriveRate, probRest, and restRate.