

SA

Sam Angelos

Professional Summary

Dedicated and results-oriented individual with a proven track record of excellence in various roles. Known for a strong work ethic, exceptional problem-solving skills, and a keen aptitude for technology. Highly skilled in customer service, adept at delivering top-notch experiences, and consistently exceeding expectations. Adept at leveraging computer proficiency to streamline processes and enhance productivity. Committed to achieving goals and contributing to organizational success through hard work and intelligence.

Work History

Squeeky Clean - Window Washer Associate

Boise, ID

04/2021 - Current

- Leveraged ladders, poles, and other equipment to clean windows and gutters.
- Applied water and detergent to glass with non-scratch applicator and removed with rubber squeegee blade to reduce smears.
- Maintained equipment and vehicles in clean and excellent working order and notified supervisor of repair or replacement needs.
- Performed detailing tasks using microfiber and toweling cloths to remove excess moisture from window sills.
- Maintained high customer satisfaction by providing exceptional service with every job.
- Cleaned interior and exterior of commercial and residential windows using industry-standard techniques, chemicals and equipment.

North Star Homes - Customer Service Associate

Boise, ID

01/2018 - 01/2021

- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Answered customer telephone calls promptly to avoid on-hold wait times.
- Offered advice and assistance to customers, paying attention to special needs or wants.

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📍 Boise, ID 83616

Skills

- Customer Experience
- Social Perceptiveness
- Critical Thinking
- Conscientious and Detail-Oriented
- Hospitality and Accommodation
- Strong Communication and Interpersonal Skills
- Conflict Resolution
- Grammar
- Microsoft Word
- Computer Proficiency

Education

05/2014

Eagle High School

Eagle, ID

High School Diploma

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Responded to customer calls and emails to answer questions about products and services.

Boring Botanicals - Greenhouse Worker

Sandy, OR

10/2015 - 12/2017

- Planted, cultivated and harvested various types of trees, shrubs, and plants.
- Rearranged planting beds and flower gardens seasonally.
- Assisted customers with finding requested plants and flowers.
- Unloaded plants and nursery items from delivery trucks.

Universal Studios - Retail Associate

Hollywood, CA

10/2014 - 10/2015

- Maintained clean sales floor and straightened and faced merchandise.
- Greeted customers, helped locate merchandise, and suggested suitable options.
- Organized store merchandise racks and displays to promote and maintain visually appealing environments.
- Stocked merchandise, clearly labeling items, and arranging according to size or color.
- Answered questions about store policies and addressed customer concerns.