# **Samuel Hunter Hall**

11105 Success Lane Louisville, KY 40229 502-498-7493 shhall03@louisville.edu

### **OBJECTIVE:**

Seeking a full-time position as a data analyst through my skills in critical thinking, resource management, and adaptive mindset.

### **EDUCATION:**

University of Louisville

**Associates in Science** 

Louisville, KY

**Computer Information Systems Minor – Business Management** 

January 2017 – Present

Jefferson Community and Technical College

Louisville, KY

January 2015 – December 2016

#### **EXPERIENCE:**

UPS Automated Sorter Specialist Louisville, KY

July 2023 to Present

- Providing support for a single area from a central office space that oversees the communication and the planning of the UPS operation.
- Ability to critically think and multitask in a fast-paced work environment.
- Utilize Excel, FlexOps, PowerBi, SCADA, Hubcam, and other systems throughout the night to monitor and track various data.
- Communicate with employees on the floor clear and accurate information that affects them directly.
- Adapting to unique challenges on the nightly basis by planning thoroughly and quickly to ensure the best chance of success for area I am supporting

## **Outbound Supervisor**

January 2022 to July 2023

- Held various roles within the outbound operation that fulfilled different operational needs of the team.
- Worked with various system such as ALP, airhub, etc. to monitor and accomplish different task throughout the night.
- Managing employees on a nightly basis to fulfill the needs from my role as management.
- Communication with peers to ensure the needs of the operation are being met as this position is heavily dependent on teamwork.

### **Inbound Supervisor**

March 2020 to January 2022

- Manage various areas on the unload for supervisors that are out of the area (i.e. special assignment, vacation, etc.)
- Responsible for full-time supervisor responsibilities while they are out of the area.
- Responsible for communicating with numerous partners' operation priorities throughout the shift
- Planning under unpredictable circumstances throughout the shift to ensure operational success

Frontline Ramp Supervisor

July 2016 to March 2020

- Manage employees while they unload and load package containers into various airplanes.
- Ability to use handheld devices to ensure containers are loaded and unloaded into airplanes correctly and without issue.
- Communicate with numerous individuals throughout the shift.
- Solve various problems that may arise during the shift.

Package Handler August 2014 to July 2016

- Ability to work in a fast-paced environment while loading packages into containers.
- Displayed leadership skills being the person who took charge in high-pressure situation.
- Displayed excellent time management skills needed to succeed on the job.

Kohl's Louisville, KY Shoe Sales Associate June 2014 to November 2014

- Used communication skills to assist customers to fulfill their shopping needs.
- Displayed proficiency while using a handheld device used for various task on the job.
- Paid attention to detail through closing shifts by organizing and straightening up the shelves of my department for the next day of workday.

### **HONORS:**

Dean's List Recipient, Spring 2016

### **SUMMARY OF SKILLS:**

- Great communication skills.
- Proficient with basic Microsoft Office applications: ability to pick up and learn new software quickly.
- Great problem solver who can improvise ways to help task become easier for everyone involved.
- Excellent leadership skills through experience as a Part-time Supervisor at UPS.
- Ability to work under high-pressure situations such as short time constraints.
- Experienced with various coding languages such as Java, C#, Python, C++, HTML, and CSS
- Experience with various data analysis tools such as PowerBi
- Possess a badge from Credly for Microsoft Office Specialist: Excel Associate (Office 2019)