

# SAMUEL HEAL

26/12-16 Chelsea St, Redfern, NSW, 2016  
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GitHub: <https://github.com/SamuelHeal>  
Portfolio: <https://samuelheal.github.io/Samuel-Heal/>

## PROFESSIONAL SUMMARY

Passionate, detail-orientated Front-End Developer with the capacity to excel as a Full-Stack developer where required. Experienced working in fast-paced, collaborative environments and thrive while under pressure. Eager to offer unparalleled effort, value and, above all else, quality.

## TECHNICAL SKILLS

### Languages

- HTML5
- CSS3
- Javascript
- mySQL
- GraphQL
- Basic Python3

### Technologies

- Bootstrap
- JQuery
- Sequelize
- Node.js
- Express.js
- Handlebars.js
- noSQL
- MongoDB
- React.js

### Frameworks

- MVC Paradigm
- MERN-Stack
- RESTful API's

## PROJECTS

### aDevelopersFriend

2021

aDevelopersFriend has been built as the solution to mindnumbingly scrolling through past projects to find snippets of code you are wanting to re-use. My application is capable of storing and displaying HTML, CSS and Javascript within files and folders that allow you to replicate the folder structure of a project.

**Languages:** CSS - Javascript

**Technology:** MERN - Express.js - JWT

**Link:** <https://samuelheal.github.io/ReaCharity/>

**Github:** <https://github.com/SamuelHeal/ReaCharity>

### Gym Club

2021

A project completed with the collaborative efforts of a four person team, Gym Club is a social media platform for all those who gym. It allows users to sign-up, login, post blogs, have their own unique user profile and add custom workouts.

**Languages:** HTML5 - CSS - Javascript - mySQL

**Technology:** JQuery - Anime.js - Node.js - Sequelize - Express.js - Bcrypt - Handlebars.js

**Link:** <https://gym-club-group-project.herokuapp.com/>

**Github:** <https://github.com/SamuelHeal/gym-club>

## RECENT WORK EXPERIENCE

### Bartender

April 2021 - Present

#### The Unicorn Hotel | Paddington, NSW

- Worked within a team environment to deliver exceptional customer service .
- Exceeded standards required by RSA legislation to ensure all guests would remain safe.
- Resolved customer complaints in an efficient and thoughtful manner to guarantee all guests left with a positive opinion of the venue.
- Worked with management to determine new ways the venue could be improved upon

### Customer Assist - Call Centre

April 2020 - December

#### Westpac | Adelaide, SA

2020

- Received inbound calls from, and made outbound calls to, customers who had been experiencing financial hardship, providing solutions to help them regain control over their mortgages, credit cards and personal loans.
- Resolved customer grievances consistently, collaborating with team members to achieve creative solutions.
- This role includes daily use of Microsoft Excel to complete analysis of customers and their finances.
- Data entry

### Waiter/Bartender

June 2019 - February

#### Cliche Exhibition | Adelaide, SA

2020

- Supported bar operations by pouring wine and beer and crafting cocktails to fulfil orders.
- Assisted with training and watching over new staff to ensure they were able to quickly learn the requirements of their role.
- Completed assigned side tasks such as cleaning and organisation, while maintaining superior service quality.
- Worked with kitchen crew and FOH employees to maintain seamless and efficient service.

## EDUCATION

### The Coding Bootcamp (Certificate)

October 2017

#### Trilogy Education & The University of Sydney

Year 12 graduate - High Achievers (94.75 ATAR)

### High School

October 2017

#### Pulteney Grammar School, Adelaide, SA

Year 12 graduate - High Achievers (94.75 ATAR)